Area of Improvement

Your focus area:

What process or activity needs to be improved?

Example: Creation and access to onboarding information

WHAT

(Activity / Process)

Why does it need improvement?

Example: Information for new hires is all over the place and hard to consume making the onboarding process difficult.

WHY

(Current challenges)

Who is mainly affected?

Example: New hires, managers

WHO

(Role / Department)

How could it be improved?

Example: Onboarding chatbot that answers tailored questions and ptovides gudance

HOW

(Ideas for improvement)

SAP