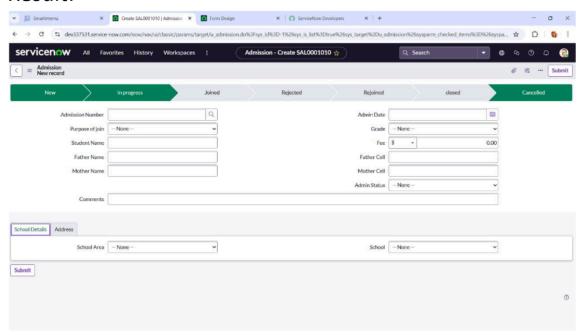
Performance Test

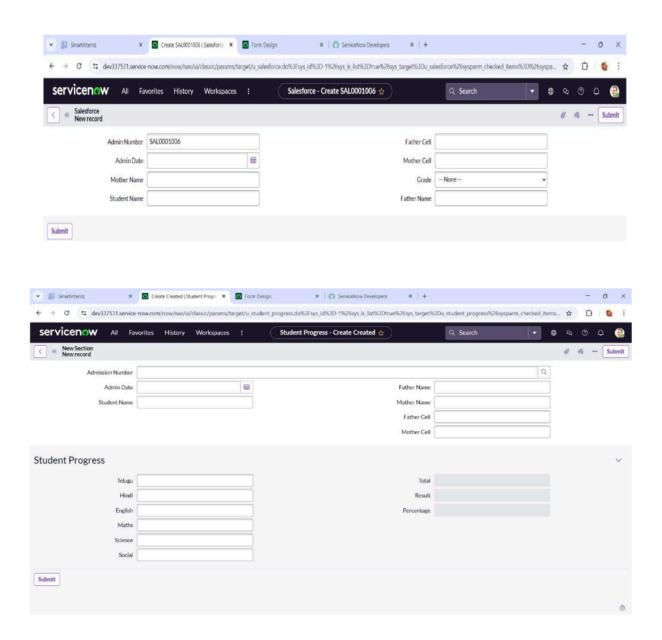
Date	27 June 2025
Team ID	
Project Name	EDUCATIONAL ORGANISATION USING
	SERVICENOW
Maximum Marks	

Model Performance Testing:

Model performance testing helps ensure that the ServiceNow platform runs efficiently within an educational institution. It involves evaluating how quickly service requests are handled and whether workflows execute correctly under various conditions, including peak usage times like admissions or exams. This testing also verifies the accuracy of automation in routing and resolving tickets. By measuring ticket resolution times and user satisfaction, the institution can ensure improved responsiveness and operational efficiency. Feedback collected from students and staff helps refine system performance for better usability. Overall, it ensures ServiceNow meets the demands of both academic and administrative users.

Result:





Reference:

- 1. https://github.com/Mounika-penke/Educational-Organisation-Using-Servic enow
 - 2.https://dev337531.service-now.com/now/nav/ui/classic/params/t arget/ui_page.do%3Fsys_id%3D4a733dfa830622102e10b0d6feaa d31f

3. https://drive.google.com/file/d/11zVVQnDpZmRq0uJ0xwMRO5K dPn0Fr7N-/view?usp=sharing