FRESHCO HYPERMARKET

A detailed analysis of freshco hypermarket's data and insights



Freshco Hypermarket, situated in HSR, Bangalore, has established itself as a prominent supermarket in the region, catering to a wide range of customers. In response to evolving customer needs and to enhance convenience, Freshco introduced a home delivery service in the year 2021. To ensure seamless operations and optimize customer diligently satisfaction, the store maintained comprehensive a transaction data sheet, containing detailed information at the order level. Let's deep dive through the analysis.

Who are we?





Order level Analysis





High Order Distribution areas

HSR LAYOUT

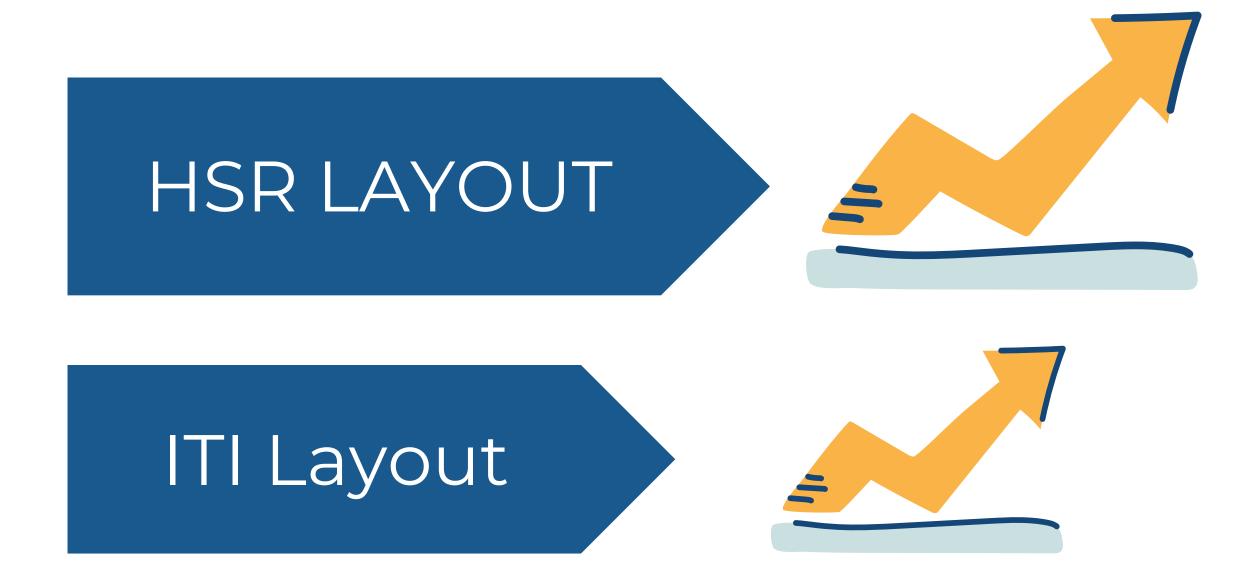
ITI Layout

Harlur

Bomannahali MicoLayout

Kudlu

Highest increase in monthly orders



HSR Layout	1072	1186	1573	1794	1768	1855	1882	1921	2606
ITI Layout	264	253	351	374	354	438	467	528	917

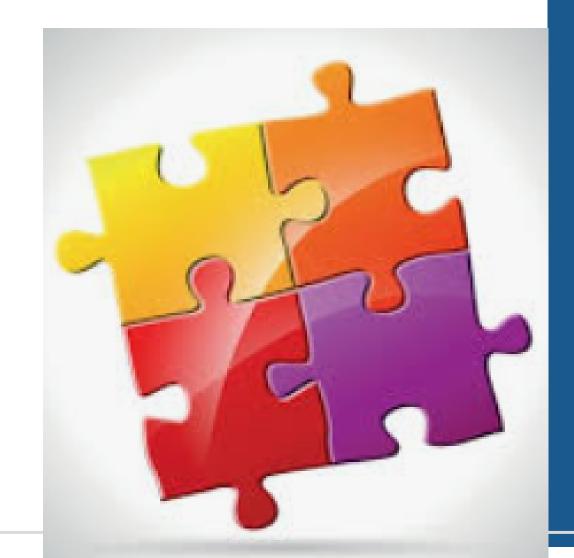
Factors for high order distribution

demographic factors

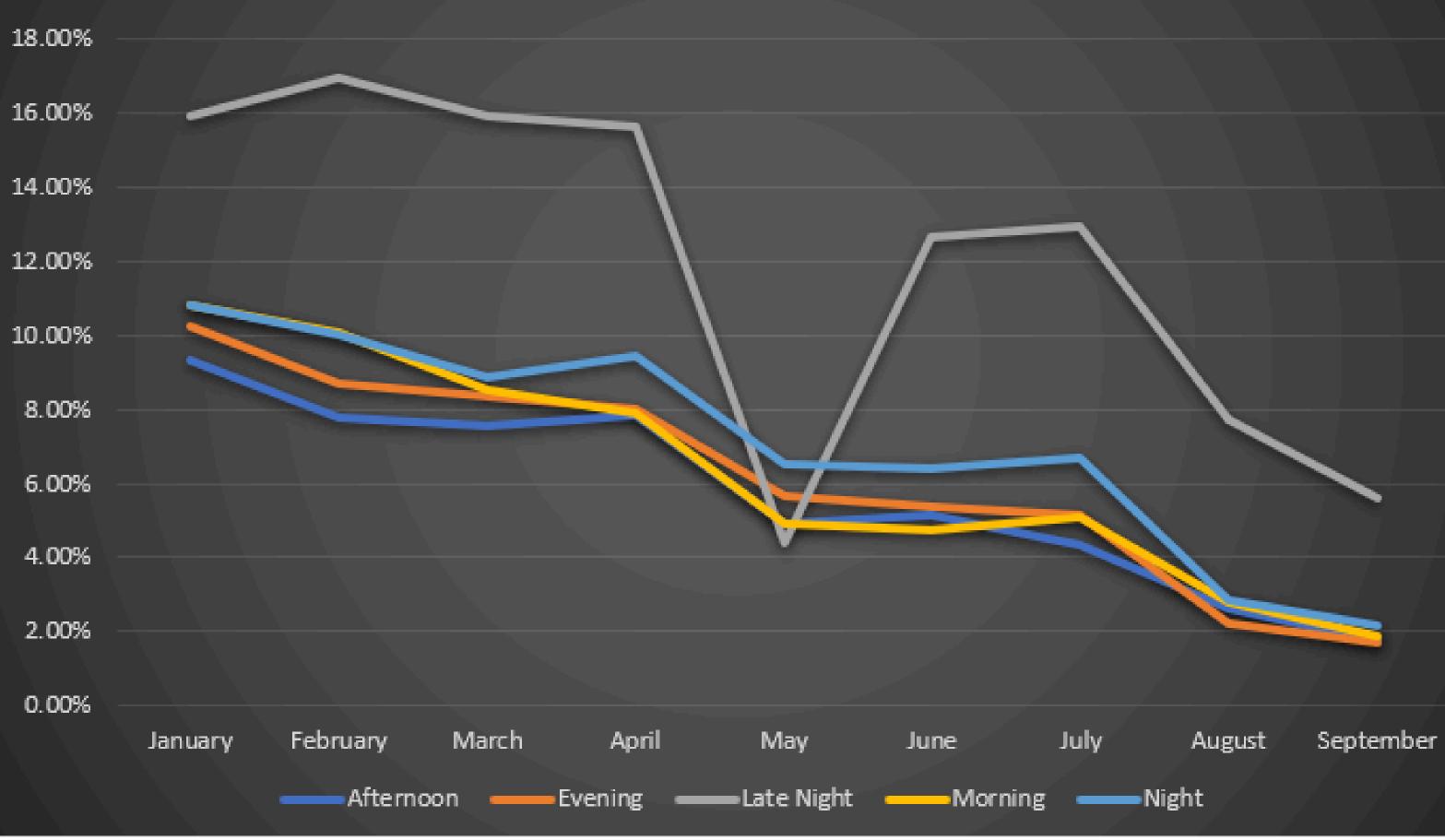
commercial activity

consumer behaviors

efficient delivery logistics

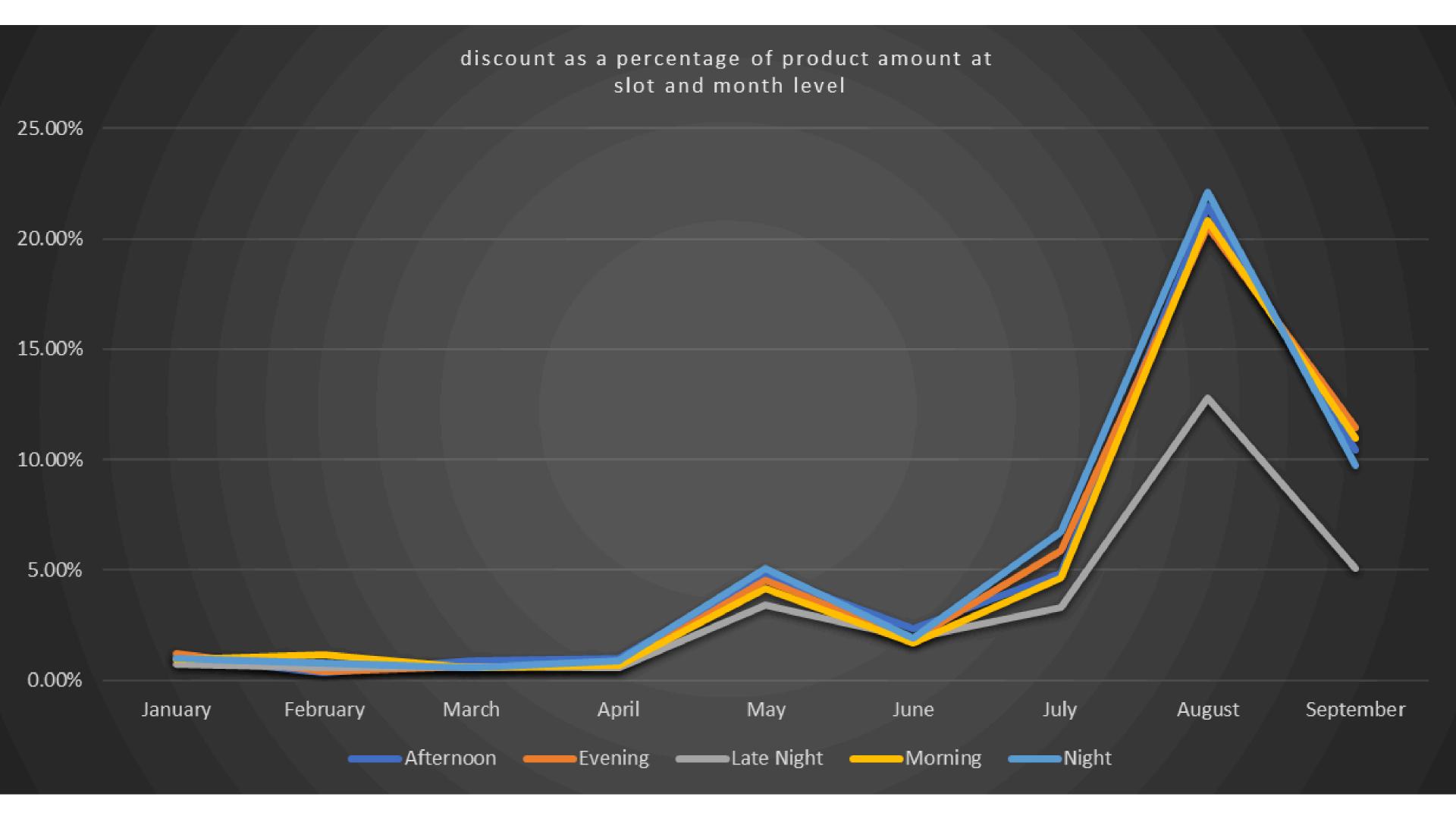






The factors causing higher delivery charges

- Increased wages for night shift delivery partners
- Limited delivery partner availability
- Customer demand for convenience
- Low order volumes lead to high delivery charges
- Dynamic pricing strategies



The factors for higher discounts



the festival season



clearance sale



competitive pressure



Marketing strategies

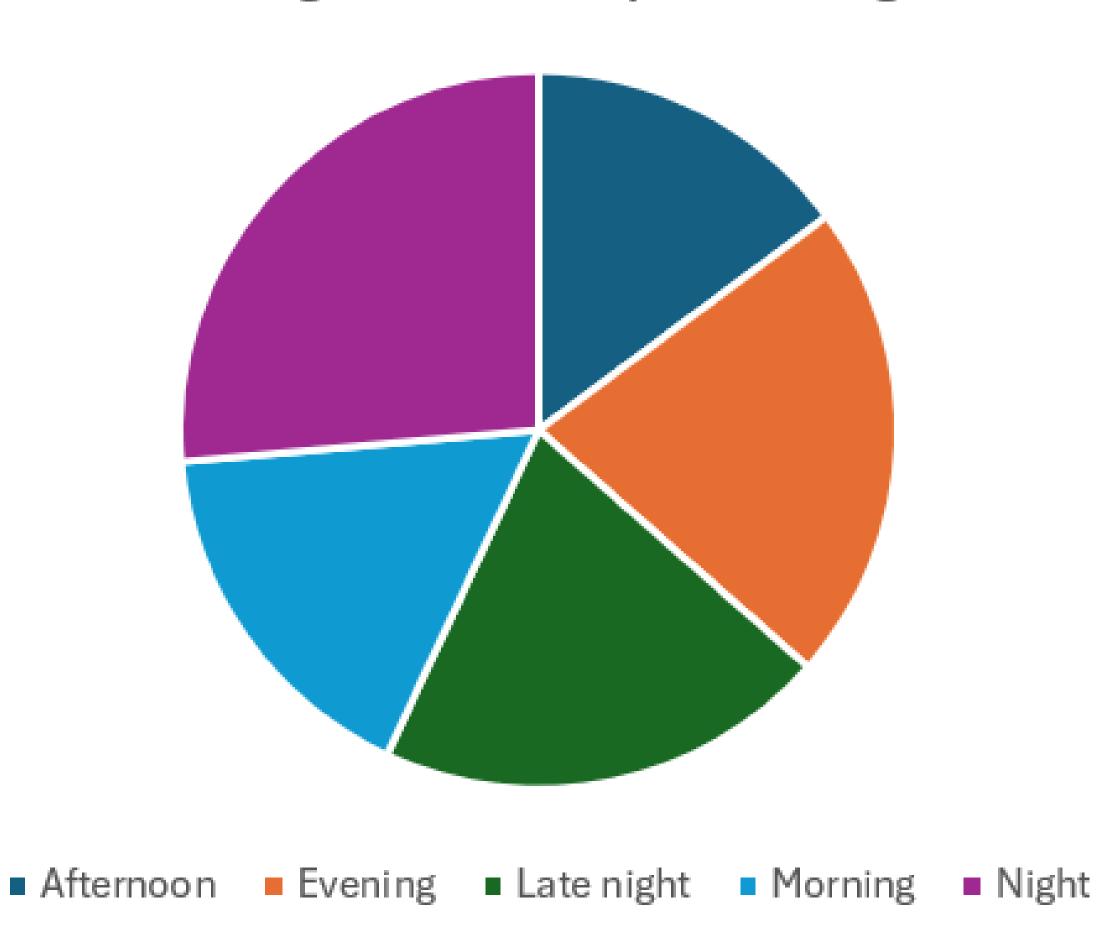


Areas having 0% discount as a percentage of product amount

- 1. Banashankari Stage 2
- 2. Basavanagudi
- 3. Bellandur, Ecospace
- 4. Bellandur, ETV
- 5. Binnipet
- 6. Brookefield
- 7. Challagatta
- 8. CV Raman Nagar

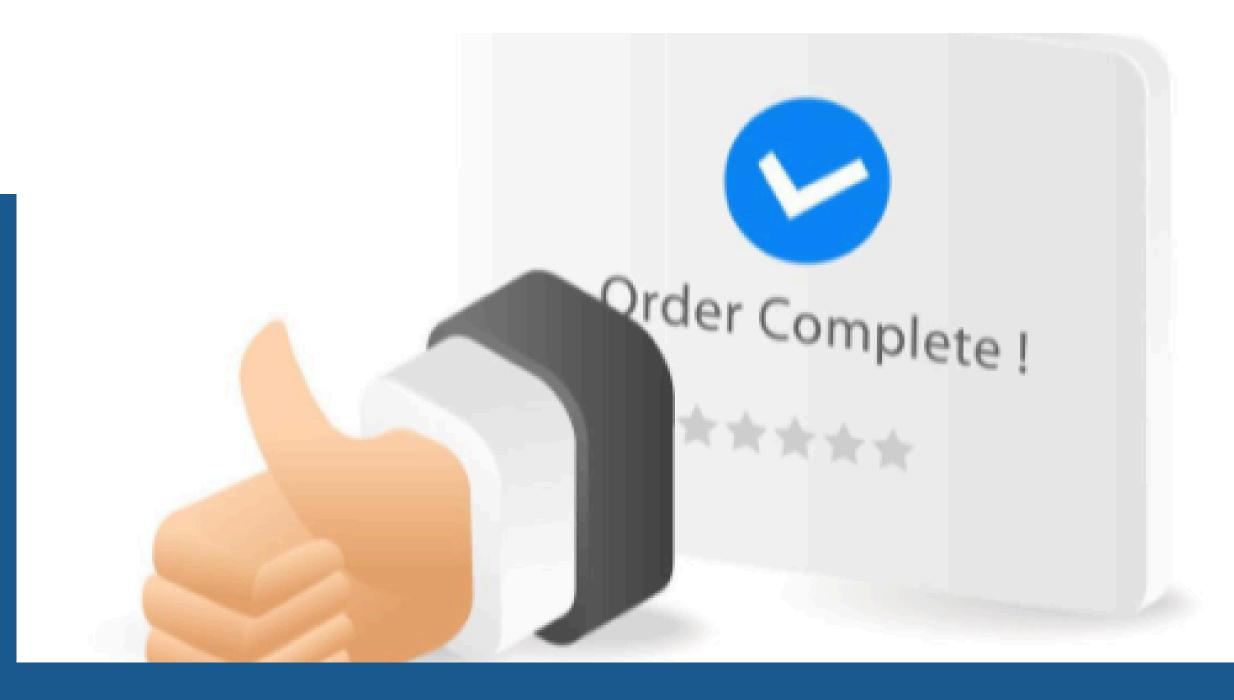
- 9. Frazer Town
- 10. Kumaraswamy Layout
- 11. Mahadevapura
- 12. Marathahalli
- 13. Pattandur
- 14. Richmond Town
- 15. Vimanapura

Average discount percentage

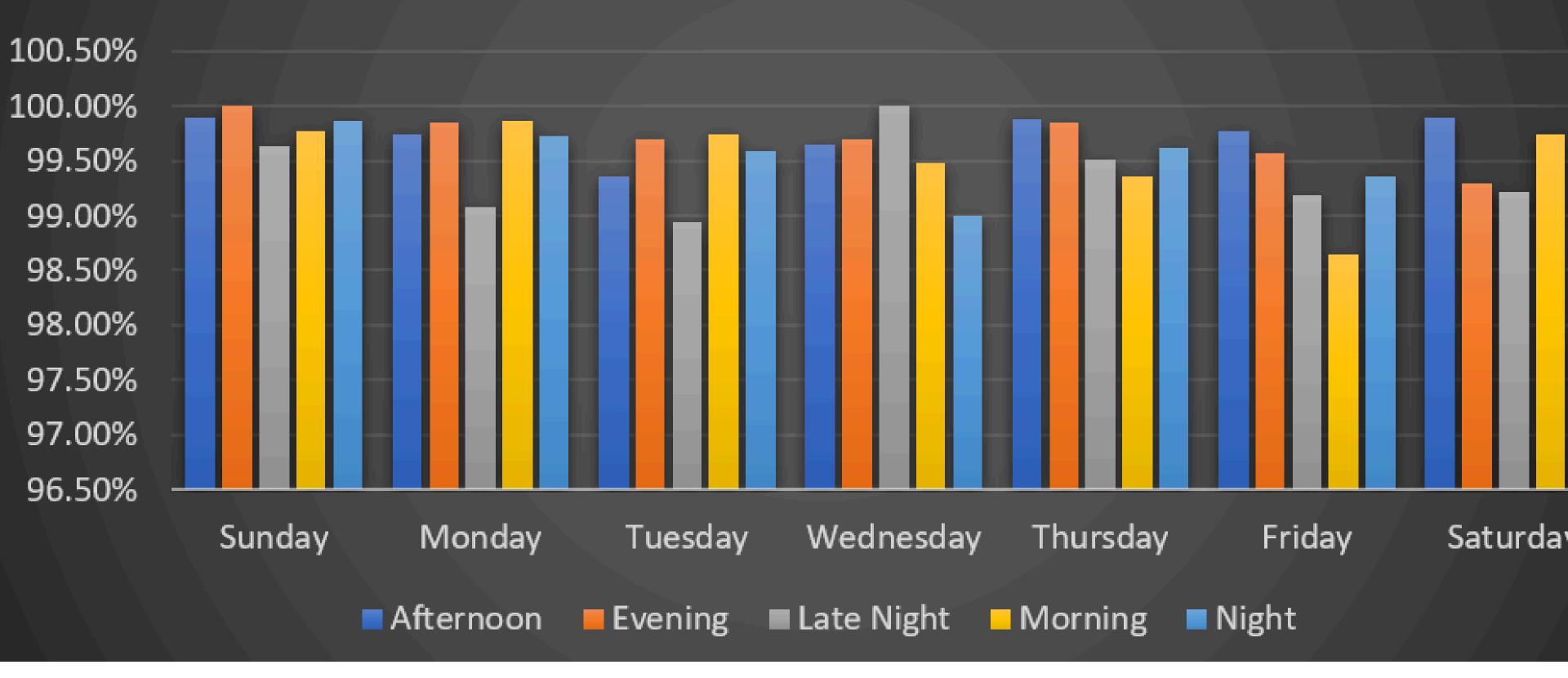


Completion rate Analysis

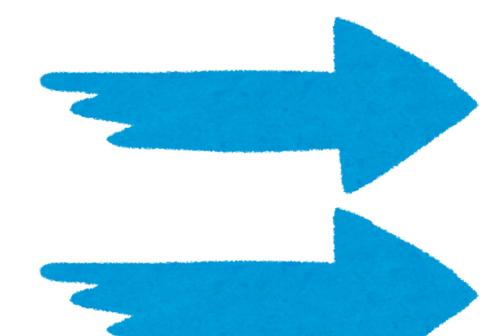




Completion rate at slot vs weekday



Low completion rate areas



Cox town - 0%

Whitefield - 0%

Moderate completion rate areas

- 1.Bellandur, ETV 50%
 - 2.Marathahalli 67%
 - 3.Domlur, EGL 75 %

Completion rate at number of products ordered level



Number of products

Completion rate

Completion rate at number of products ordered level 100.20% 100.00% 99.80% 99.60% 99.40% 99.20% 99.00%

9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

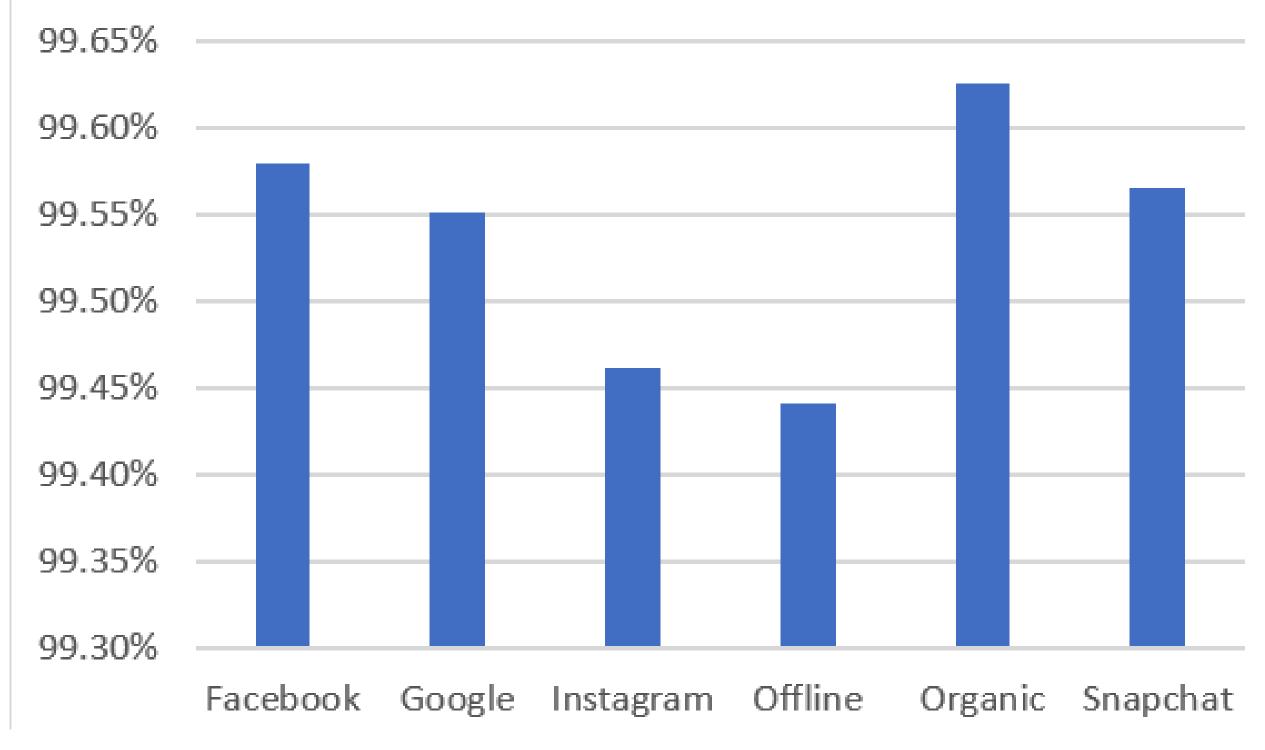
98.80%

Customer level Analysis

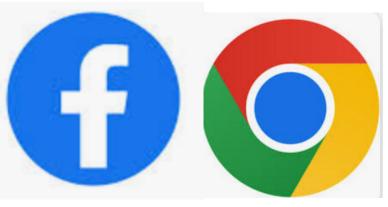




Completion rate at source level

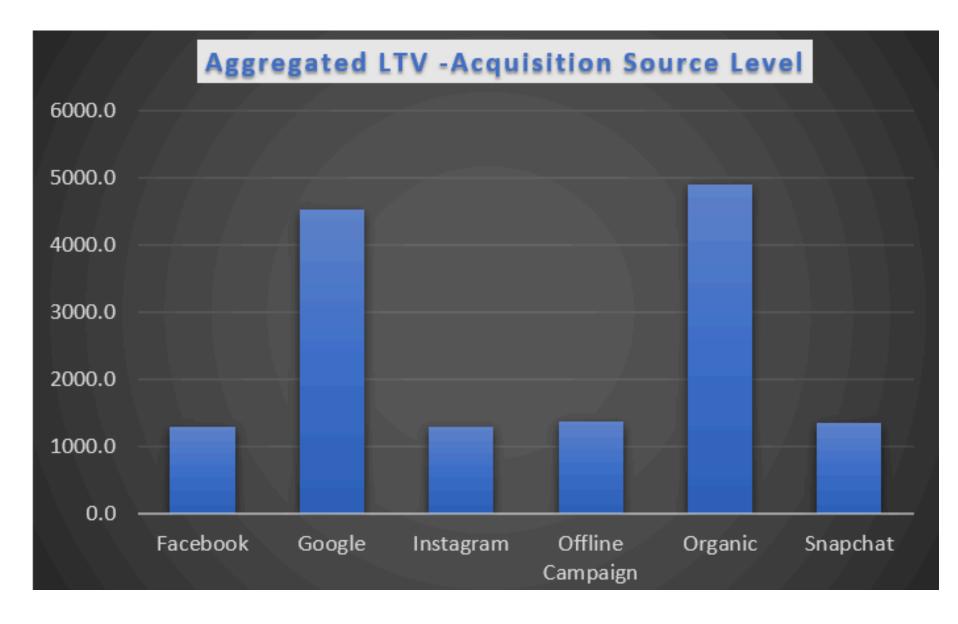


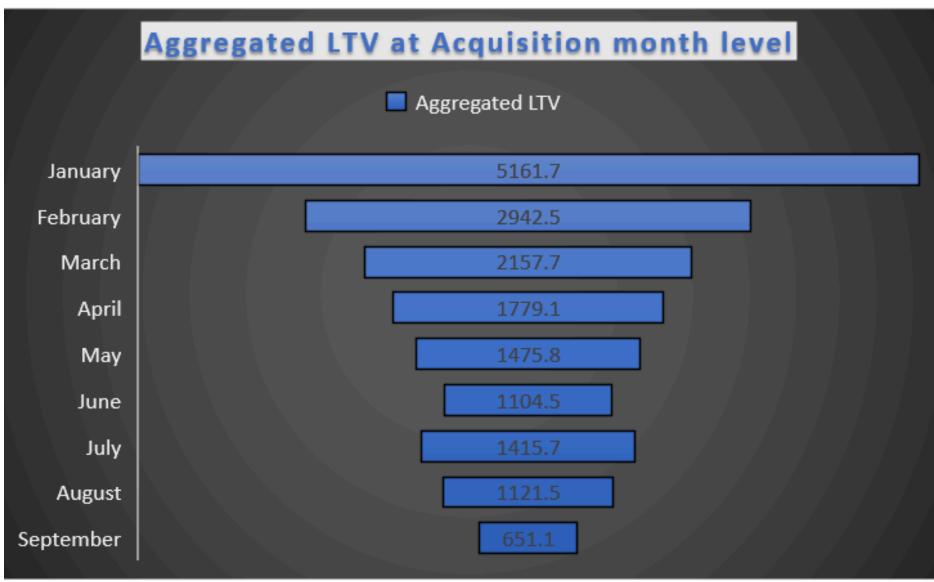




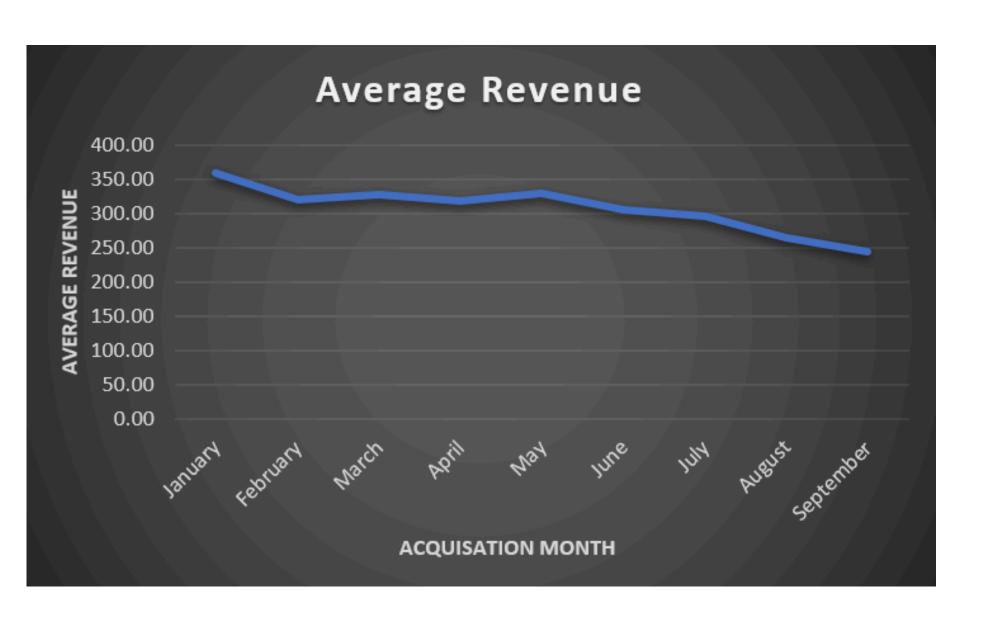


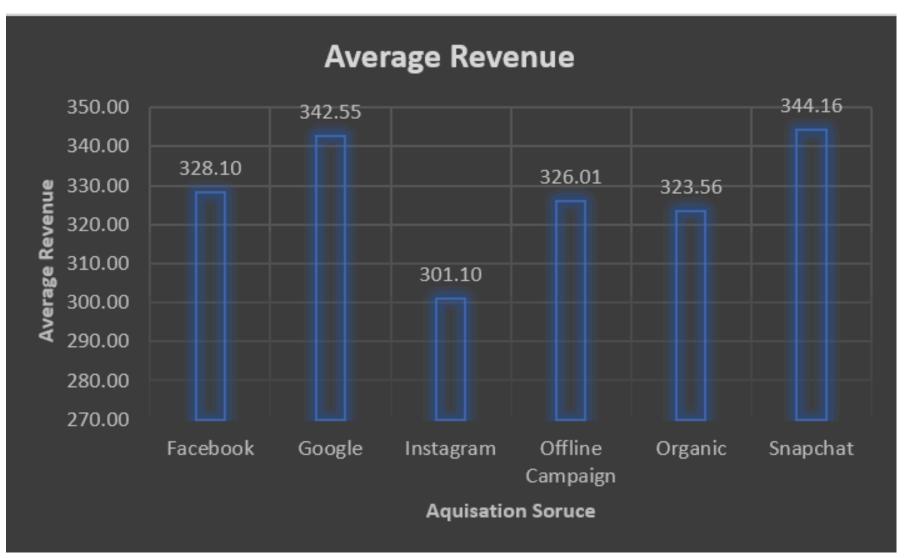
Aggregated LTV at customer acquisition source /month level



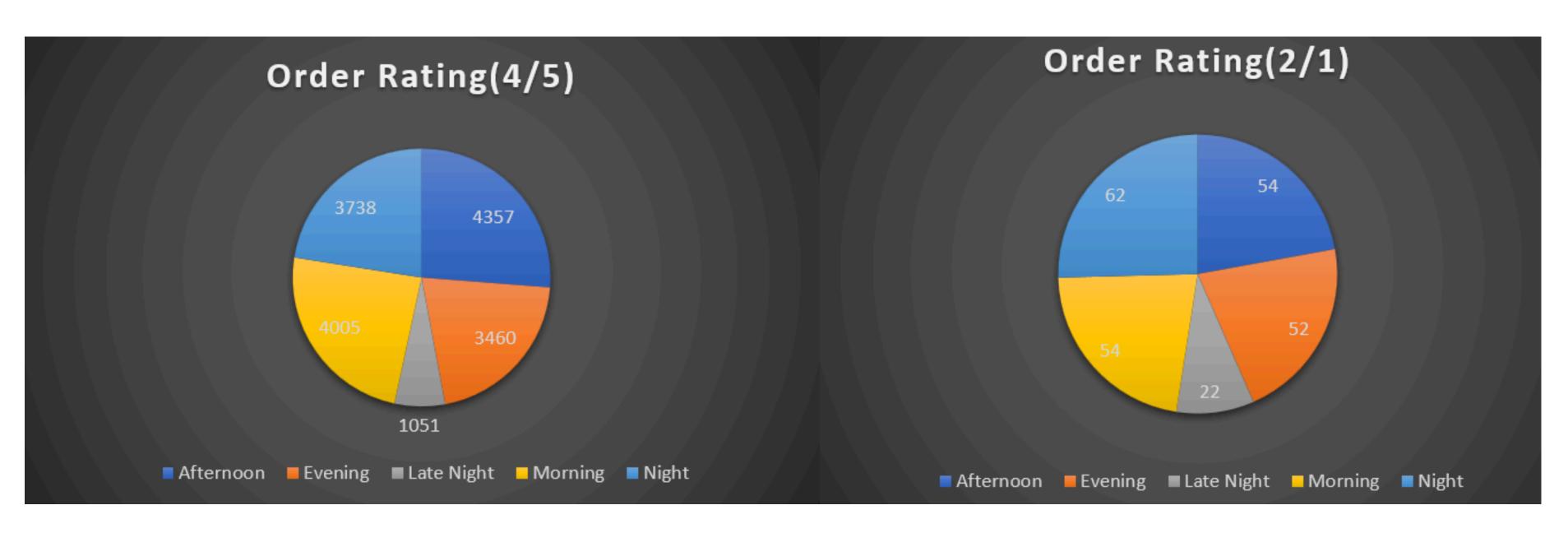


Average Revenue





Order rating Analysis



Order rating Analysis - Slot wise

Order rating Analysis - Number of products ordered

Number of products



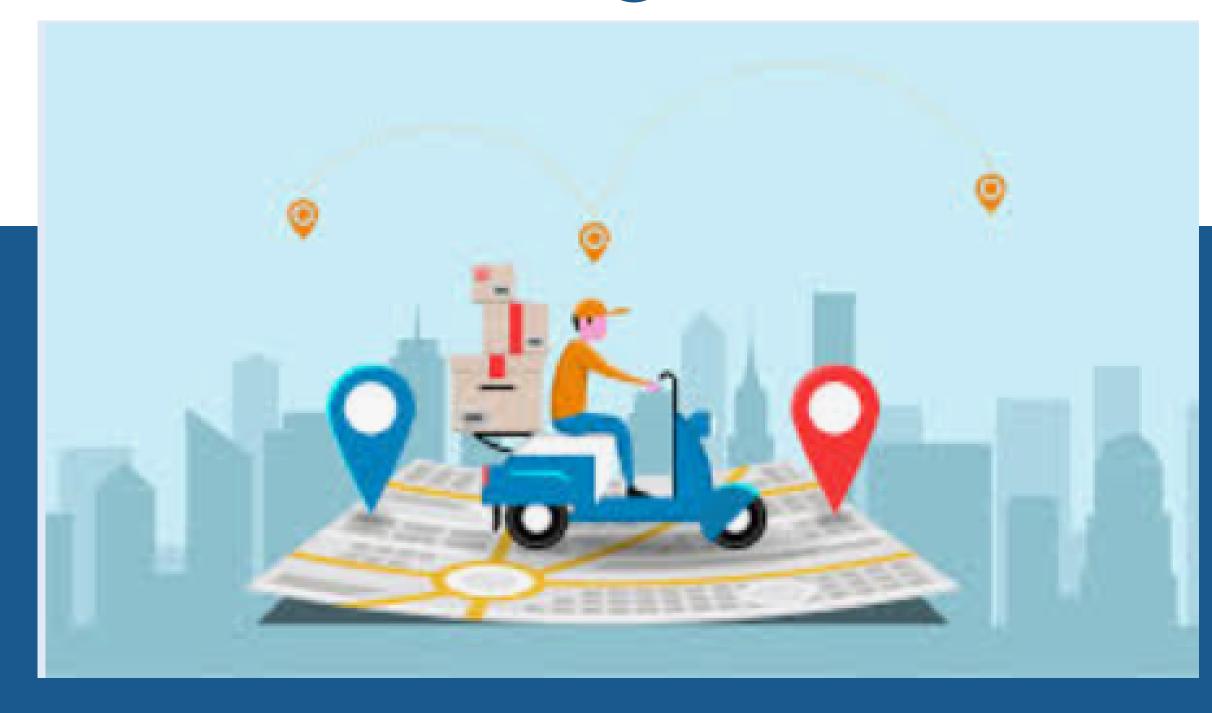


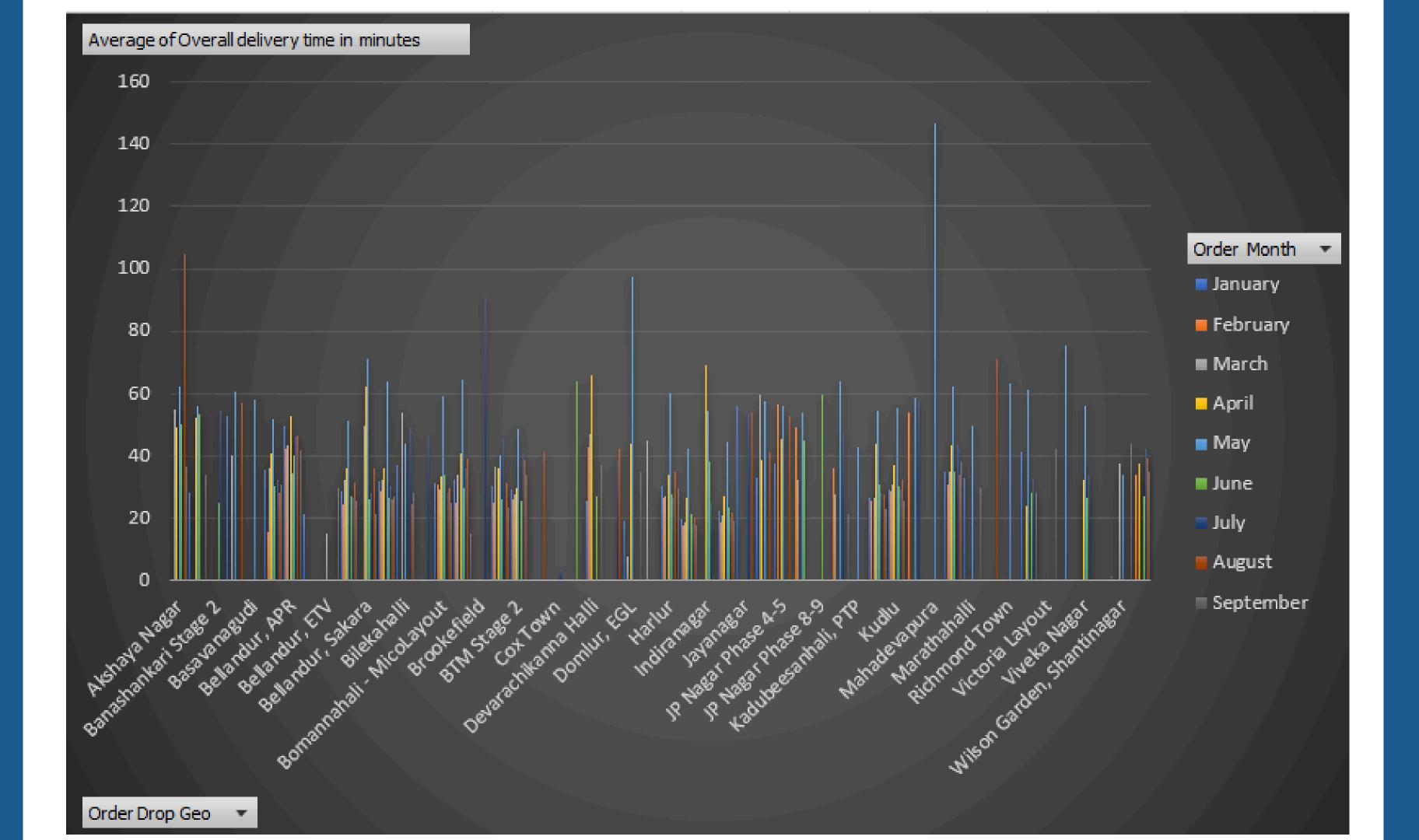
Order rating

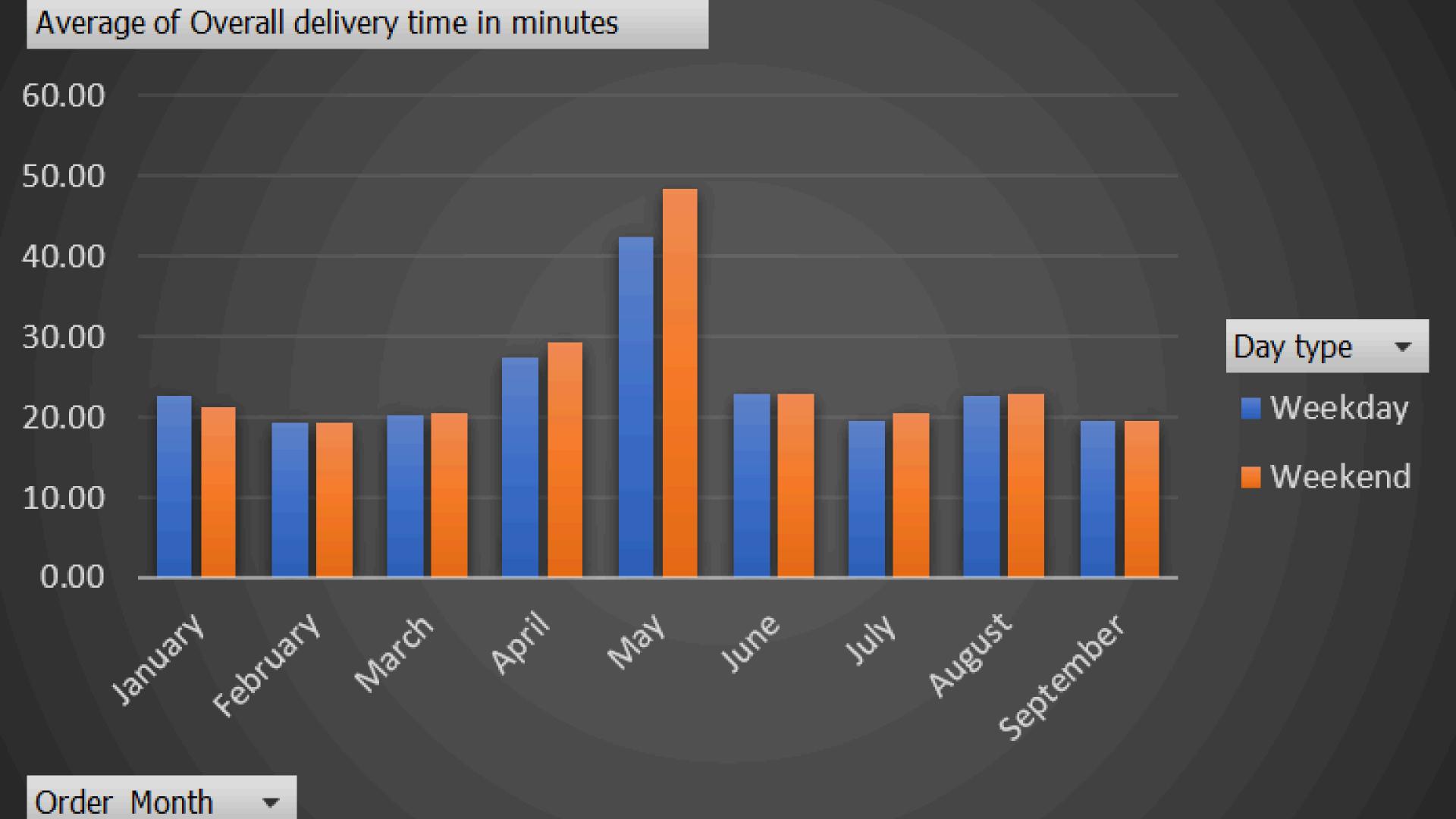


Delivery level Analysis



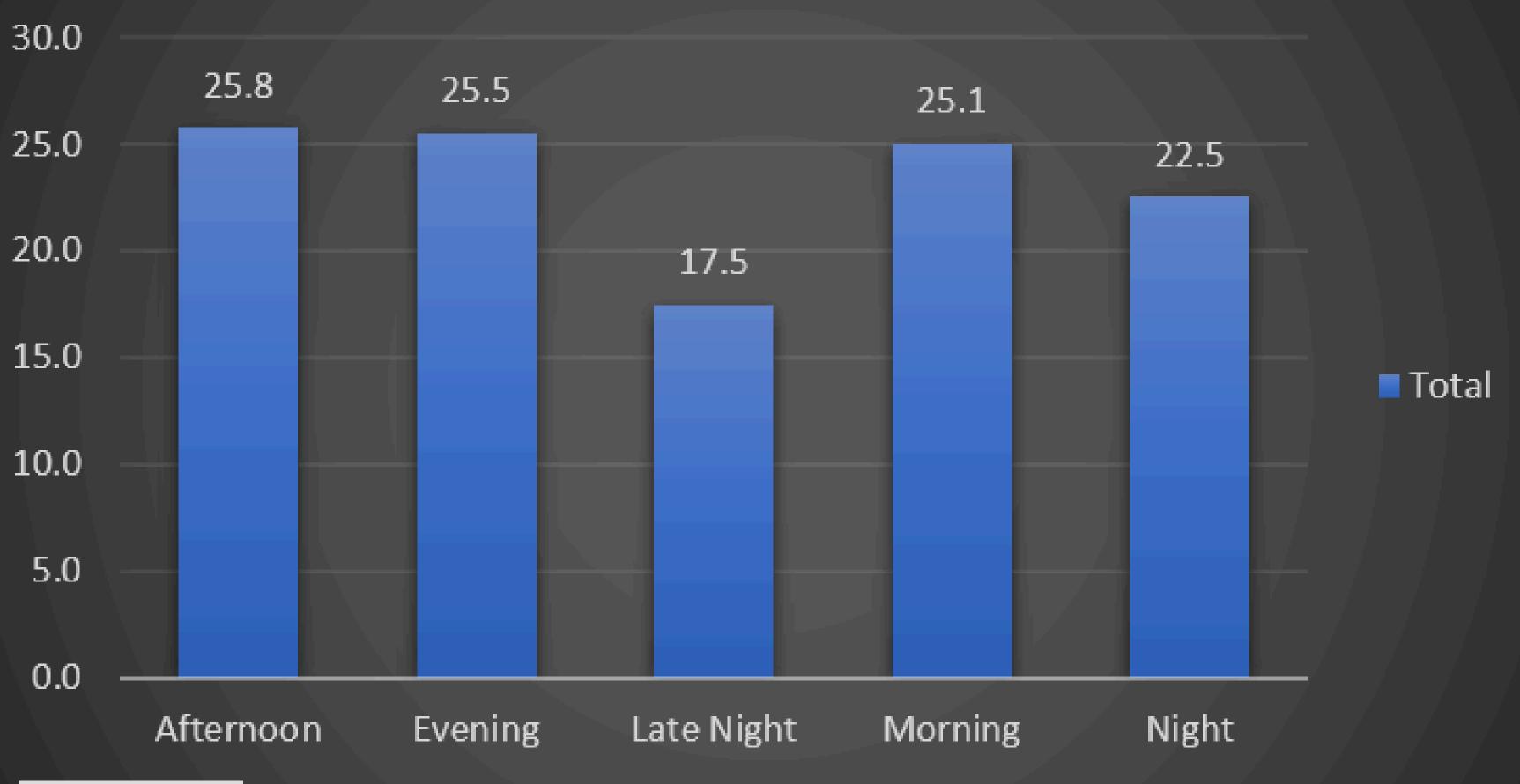






Average of Overall delivery time in minutes

Time slot



5 Delivery areas with high delivery charges and delivery time



