



Certificate no: UC-44a6bb97-c29e-4edc-9f5b-61535d4246c2

Certificate url: [ude.my/UC-44a6bb97-c29e-4edc-9f5b-61535d4246c2](https://ude.my/UC-44a6bb97-c29e-4edc-9f5b-61535d4246c2)

Reference Number: 0004

CERTIFICATE OF COMPLETION

# Customer Service: Soft Skills Fundamentals

Instructors **Samara Wenten**

**Naguru Mounika**

Date **Feb. 1, 2024**

Length **40 total mins**