



# Alex Moura

DATA ANALYST

## About Me

Passionate about data, I am always seeking knowledge. I am motivated to learn for a professional profile change. I am enthusiastic about learning Python and SQL, and enhancing the value of data through dashboards in Power BI or Tableau.

## Work Experience

### ⇒ Administrative Associate

Accenture Spain | Jul 2020

- ✓ Responsible for Legal and Commercial Information Services
- ✦ Developed an automation project, achieving a 90% time savings in request management.

- ✓ Responsible for the Management and Control of Rejected Requests

- ✦ Optimized management time from 5 days to 1.5 days through the development of SQL queries on online tables.

- ✓ Sales Management (Back-office)

- ✦ Efficient management, error correction, analysis and reporting of anomalies and incidents, control, report generation, and team training.

- ✓ Support to Team, Superiors, and Clients

- ✦ Team and new joiner training, data analysis, operational analysis, improvements, incident handling, operational control, and urgency management.

### ⇒ Public Servant - Director of Purchasing and Service Contracting

Education Delegation - Government of São Paulo | Oct 2012 - May 2019

- ✓ Human Resources

- ✦ Personnel management, attendance and payroll control, certificate issuance, retirement processes, and management of judicial processes.

- ✓ Finance, Purchasing, and Service Contracting Office

- ✦ Personnel management, public bidding, contract administration, material management, financial control of appropriations, development of contracts, bids, and service contracts.

### ⇒ Sales and Marketing Intern

Banco do Brasil | Apr 2010 - Oct 2010

- ✓ Customer Service

- ✦ Client registration (opening personal accounts), prospecting new business clients, developing marketing strategies for payroll loans.

## Academic Background

### Pontia.tech

Access M. degree

Master's Degree in Data Analytics | Feb 2024 - Jul 2024

<https://www.pontia.tech/>

⇒ TFM - Final project. - Grade: 9.5

- ✦ I worked with Python, SQL, databases, Power BI, and Tableau to analyze Mercadona's market positioning in relation to its competitors, providing suggestions and improvements.

### Rede Gonzaga de Ensino Superior Faculdade de Osvaldo Cruz

Business Administration | Jan 2013 - Dec 2017

<https://reges.com.br/osvaldocruz/>



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<https://github.com/MouraAnalyst>

## Tech Stack

- Python - Git - My SQL - SQL Server - Oracle SQL Developer - Data Bases - Access - Excel - Spark - Power BI - Tableau - Microsoft Outlook - Teams - Notepad++.

## Languages

**Portuguese:**

Native.

**Spanish:**

High level.

**English:**

Intermediate level.

## Skills

- Organization
- Task Prioritization
- Communication
- Teamwork
- Proactive

## Otros datos

- DELE B2 Certificate - Spanish
- BIG DATA Analysis and Data Visualization - Feb and Mar 2023