

VARSHA BASAVANAHALLI MOHAN

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German Language - Elementary Proficiency | Current City: Luxembourg | Nationality: Indian | Date of Birth: 21-June-1990

6+ years of experience in product management (Functional requirement, Analysis, development, testing, deployment and Support & Maintenance) with strong analytical, leadership and organizational skills. Self-Driven, creative and highly organized professional, who can work in fast paced multi-tasking and multi-cultural environment and produce results. Looking for opportunities where I can use my proven analytical and data driven mindset along with cross functional experience of 200 downstream applications to recommend actionable insights, develop business strategy and lead its execution.

PROFESSIONAL EXPERIENCE

FlixTechmobility GmbH, Munich

March 2019 - Present:

Business Analyst

- Liaison point between IT, Business and cross functional teams.
- Closely working with all the cross functional, IT and Business teams to support and help in optimize the existing Oracle ERP cloud functionalities to increase the efficiency and effectiveness of the existing ERP landscape and prioritizing all the business-related activities.
- End to end implementation, support and maintenance of Accounts Payable, Accounts Receivable, General Ledger, Cash Management, Procurement, Procurement Contracts, HCM.
- Creation of Suppliers, Customers and their invoices.
- Constantly working on **as-is process and to-be** in confluence pages so that it helps all the **stakeholders** to know up to date.
- Building of business processes and documentation with detailed information.
- **Gathering, analyzing and converting** all the business requirements into functional specification documents helping IT team.
- Creation of reports based on the business requirements using SQL and PL/SQL.
- Taking care of all the business users raised concerned in terms of analyzing issue or rais a service request with the Oracle team and keeping continuous track of them in order to provide an updated information to the stakeholders.
- Collecting all the concerns from the business side to constantly get an information about the upcoming fixes and enhancements from the Oracle side and even raising Future Enhancement requests based on the business requirement.
- Taking care of the Jira ticketing system where business users raise request with respect all the user related requests for accessing different modules.
- Constantly building documentation of the existing process with screenshots so that it helps customers to understand the process in detail.
- Updating the user stories in the Spring backlog plan and coordinating with the teams to prioritize the stories based on the business requirements.
- Creating different epics to segregate the project and updating the technical requiremer to the team by discussing with all the stakeholders and cross teams.

Infosys Ltd.	Senior Systems Engineer
April 2013 – June 2017	• Enhanced multiple modules assisted Cisco in Market Sales and Strategies applications .
	 Created new database (Customer Registry Transformation) which served as a single source of information of all customer data and sales accounts for Cisco products.
	 Turned multiple ideas into product features and business results through effective communications and implementations techniques using agile methodology.
	 Trained multiple teams to integrate the project work and acted as liaison point betwee business and IT.
	 Established myself as Subject Matter Expert in Proactive Project proposals in Sales Operation Domain.
	 Ensured Product quality by creating test plans, data, test cases and fixing the bugs with meticulous care.
FlixTechmobility GmbH May 2018 – Feb 2019	Business Analyst (Finance-ERP Team Working Student)
	 Maintaining Oracle cloud ERP system with upgrades, patches and communicating all the changes to the stakeholders and helping them in acquainting with the new process.
	 Conducting user training for all the new changes adopted in the ERP system.
	 Communicating all the information related to Oracle to stakeholders.
	 Working with the oracle support team to fix bugs, issues.
Allianz Real Estate GmbH, Munich Jan 2018 – April 2018	Asset Management - IT operations Team (working student)
	 Involved in Ordering, Shipment & Preparation of quotations and support of the order management using SAP modules.
	 Maintaining documents, services and support for all the asset problems.
	 Support of Key-Account-Management in operating daily business & manage IT assets projects.
SKILLS AND EXPERTISE	Sound knowledge of Scrum and SDLC Models.
	 Strong knowledge in SQL, PL/SQL, Java, HTML, CSS, MS-Office suite
	 Oracle Databases – 10g, 11g, 12c and Oracle Fusion
	• Data Analysis – Pivot, Power BI, Data Model, ADFDI, Smartview, R, SPSS, Python.
	OTBI, BPMN(Basics), UML
	SVN, Kintana – Deployment tools
EDUCATION	MBA in Global Banking and Finance : University of Roehampton, Munich, Oct 2017 – Dec 2018
	Bachelor of Engineering in Electricals and Electronics Engineering : Visvesvaraya Technological University, 2008 – 2012
LANGUAGES	English (Fluent), German (Basic), Hindi (Fluent), Kannada (Native)