Request Service Use case

Use Case:	Request Service
Trigger:	The customer wants to request a service for his/her car.
Preconditions:	The customer has a vehicle that requires to be serviced.
Main Scenario:	
1.	The customer presents his/her details along with the vehicle details to the garage staff.
2.	The customer tells the garage staff that she/he wants to request a service for the vehicle along with the date and time to be completed.
3.	The garage staff collects the vehicle details and customer details.
4.	The garage staff assesses the customer's needs and determines what needs to be provided to the customer.
5.	The garage staff provides an estimate of the cost of service.
6.	The customer agrees to the cost and permits the garage staff to go ahead with the service.
7.	The garage staff informs the customer of the day of completion and arranges an appointment.
8.	The garage staff performs the service and informs the customer when it is ready for collection.
9.	The garage staff creates the invoice for the service including the tax, any discounts, and total cost.
10.	The garage staff provides the invoice to the customer.
11.	The customer specifies the type of payment.
12.	The customer pays the required amount.

13.	The payment system processes the payment.
14	The transaction is completed and the customer receives his/her car.
Exceptions:	
2a	1. The wanted service is not available at this garage 2. The service can't be completed on the specified time and date. 3. The use case ends and service is not performed.
6a	1. The customer does not agree on the cost and declines the offer. 2. The use case ends and service is not performed.
7a	1. Garage staff does not complete the service of the specified time and date 2. The use case ends and service is not completed on time.
11a	1. The garage staff does not accept the specified type of payment. 2. The customer can only pay with cash and the garage does not take any cash. 3. The use case ends and service is not performed.