

# **AVALARA APPLICATION BY MOZU**

**Configuration Guide** 



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## Avalara Application by Mozu Configuration Guide

#### Welcome to Avalara and Mozu

<u>Avalara</u> is a leading provider of tax calculation logic, sales tax returns, and services for small to large businesses conducting ecommerce transactions. Their leading product AvaTax aids thousands of companies with tax decision automation, accurately calculating the sales tax at local, state, and international levels including tax exemption and reseller certificates, tax processes, and file and remit returns.

<u>Mozu</u> offers an app to integrate your Avalara account and services to perform all sales tax and return calculations for every shopping cart and submitted order. The AvaTax services integrates through this app with Mozu to provide seamless tax calculation support for all aspects of your business.

#### Install the Avalara Application by Mozu on Your Tenant

After purchasing the Avalara Application by Mozu, call your sales or professional services representative and request installation on your tenant. Mozu staff will install the app to your tenant, making it available for further configuration and usage in your storefront.

This application includes two types of functionality:

- Address validation
- Tax calculation based on rules you set in Avalara

#### CONFIGURATION REQUIREMENTS

To configure Avalara to work seamlessly with Mozu, you need specific items installed and settings provided. This guide details each step from requirements to final configuration for calculating taxes on orders.

You must meet the following criteria to configure the Avalara Application by Mozu:

- You must have the Avalara Application by Mozu installed into your tenant.
- You must have an active AvaTax account with Avalara.
- You must create and configure your company information in the AvaTax system.

**Note**: You configure both address validation and tax configuration from the same dialog, so you do not need to configure each capability separately; however, you must enable each capability separately.

### Configure the Application

- 1. On the Mozu Admin top bar, select **Settings > Applications**.
- 2. Double-click Avalara Tax Calculator and Address Validator.

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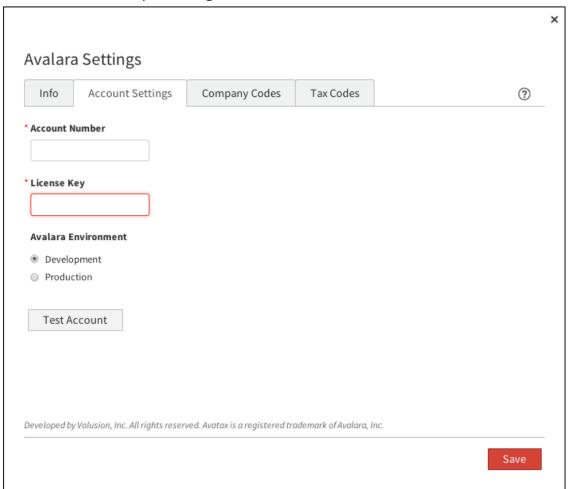


- 3. Select Shipping Country as **US**.
- 4. Click Configuration.

**Note**: The first time you launch the configuration screen, it behaves as a wizard, walking you through the different tabs in the order they need to be configured. After the initial configuration, you can freely navigate through the tabs to set specific information.

#### CONFIGURE ACCOUNT SETTINGS

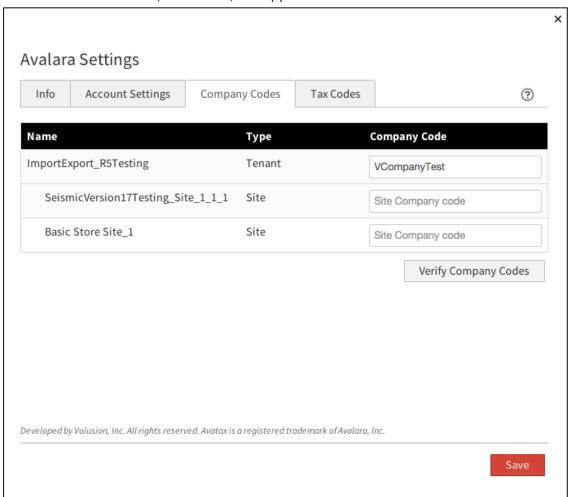
- 1. On the Account Settings tab, enter your Avalara account number and license key. You receive this information from Avalara.
- 2. Select the environment to use. Use Development if you are testing your account in the Avalara sandbox. Use Production for live tax calculations.
- 3. Click **Test Account** to ensure you can successfully connect to your Avalara account from Mozu and that there are no errors in your credentials.
- 4. Click Save to commit your changes.





#### CONFIGURE COMPANY CODES

- 1. In the Company Codes tab, map your tenant and sites to the corresponding company code or codes that you have defined in Avalara.
  - **Note**: The application automatically populates the Company Codes tab with the sites available in your tenant. You can select different company codes for each level so that different sites log tax transactions to different company names in Avalara. You must have at least one company code that maps to a tenant or a site.
- 2. When you are done mapping, click **Verify Company Codes** to ensure the information you entered into the Mozu application matches the information you have stored in Avalara. Names must be an exact match; otherwise, the application returns an error.





#### CONFIGURE TAX CODES

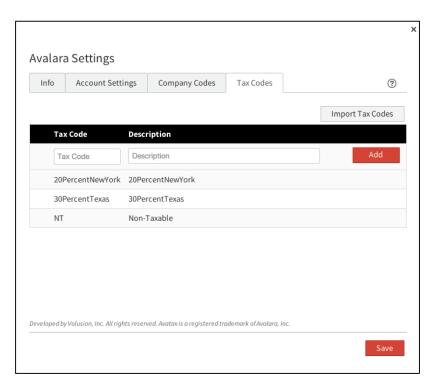
Tax Code is a required field for products, so you must select a code for every new product you configure. Tax codes are available in a pull-down menu in your Product configuration page. One company code can have multiple tax codes. You can enter tax codes individually, but Mozu recommends importing your tax code information from Avalara.

#### **IMPORT TAX CODES**

- 1. In Avalara, export your tax codes. You must format the exported file with each Tax Code and Description separated by a Tab stop character.
- 2. Click **Import** in the Tax Codes dialog.
- 3. Click **Save** to commit your changes. **Caution**: Deleting entries from the Tax Code grid is only available *before* saving your settings. Once you save, you cannot edit or delete existing Tax code entries.

#### MANUALLY ADD TAX CODES

- 1. Enter your tax code and description.
- 2. Click Add.
- 3. Click **Save** to commit your changes. **Caution**: Deleting entries from the Tax Code grid is only available *before* saving your settings. Once you save, you cannot edit or delete existing Tax code entries.





### Enable Avalara Application by Mozu

- 1. On the Mozu Admin top bar, select **Settings > Applications**.
- 2. Double-click Avalara.
- 3. Click **Enable App** on the Avalara page.