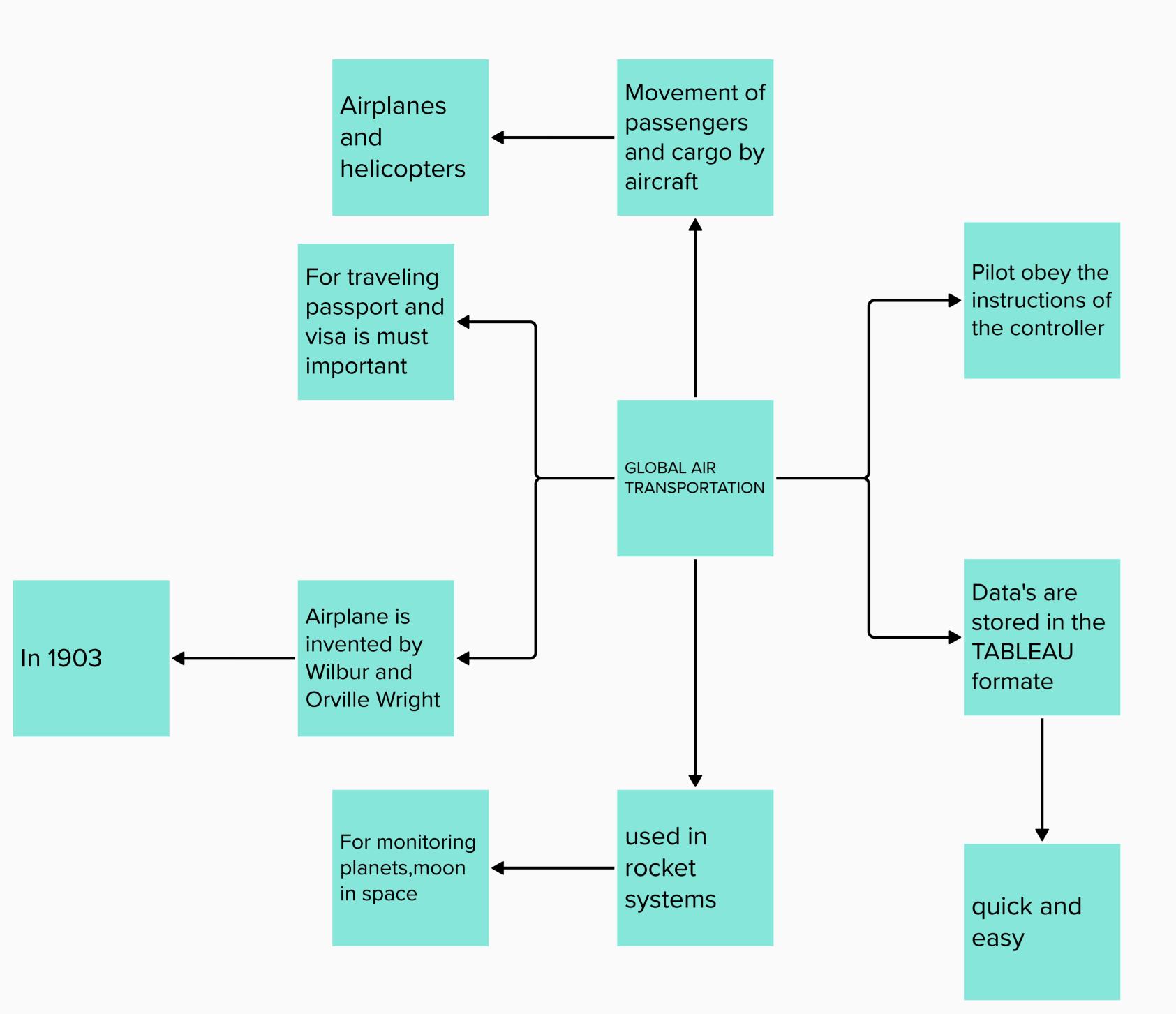


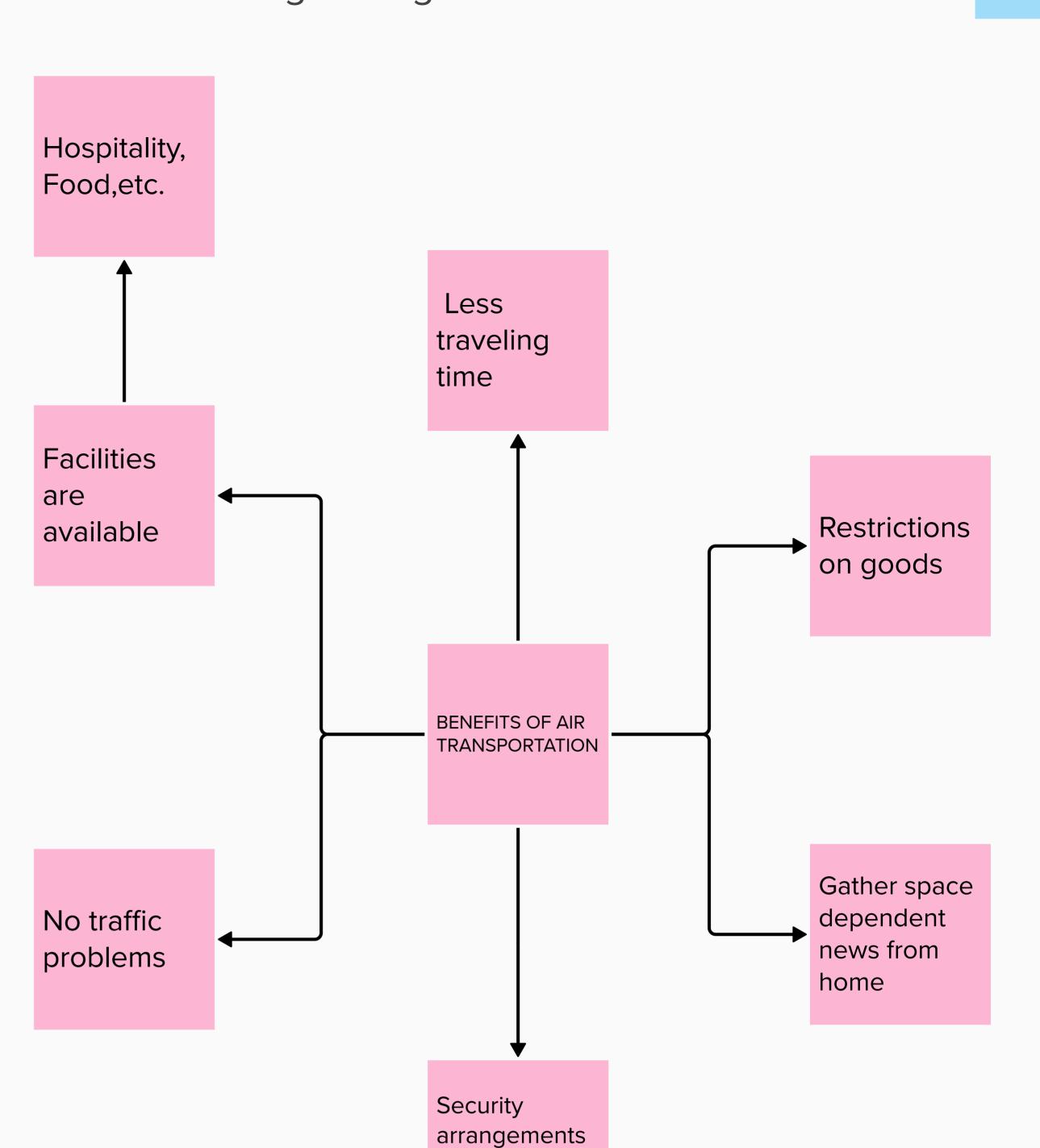
Says

What have we heard them say?
What can we imagine them saying?



**Thinks** 

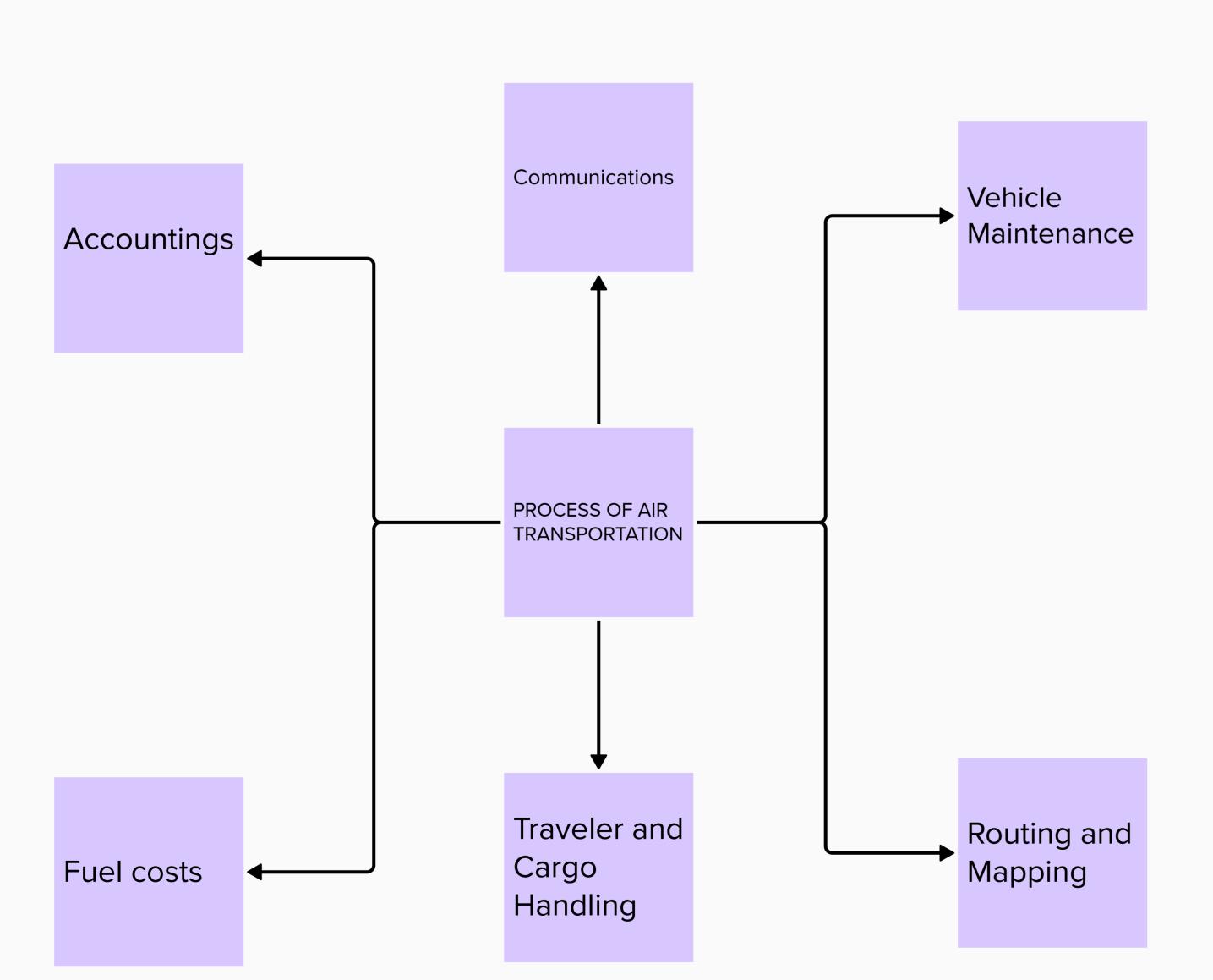
What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

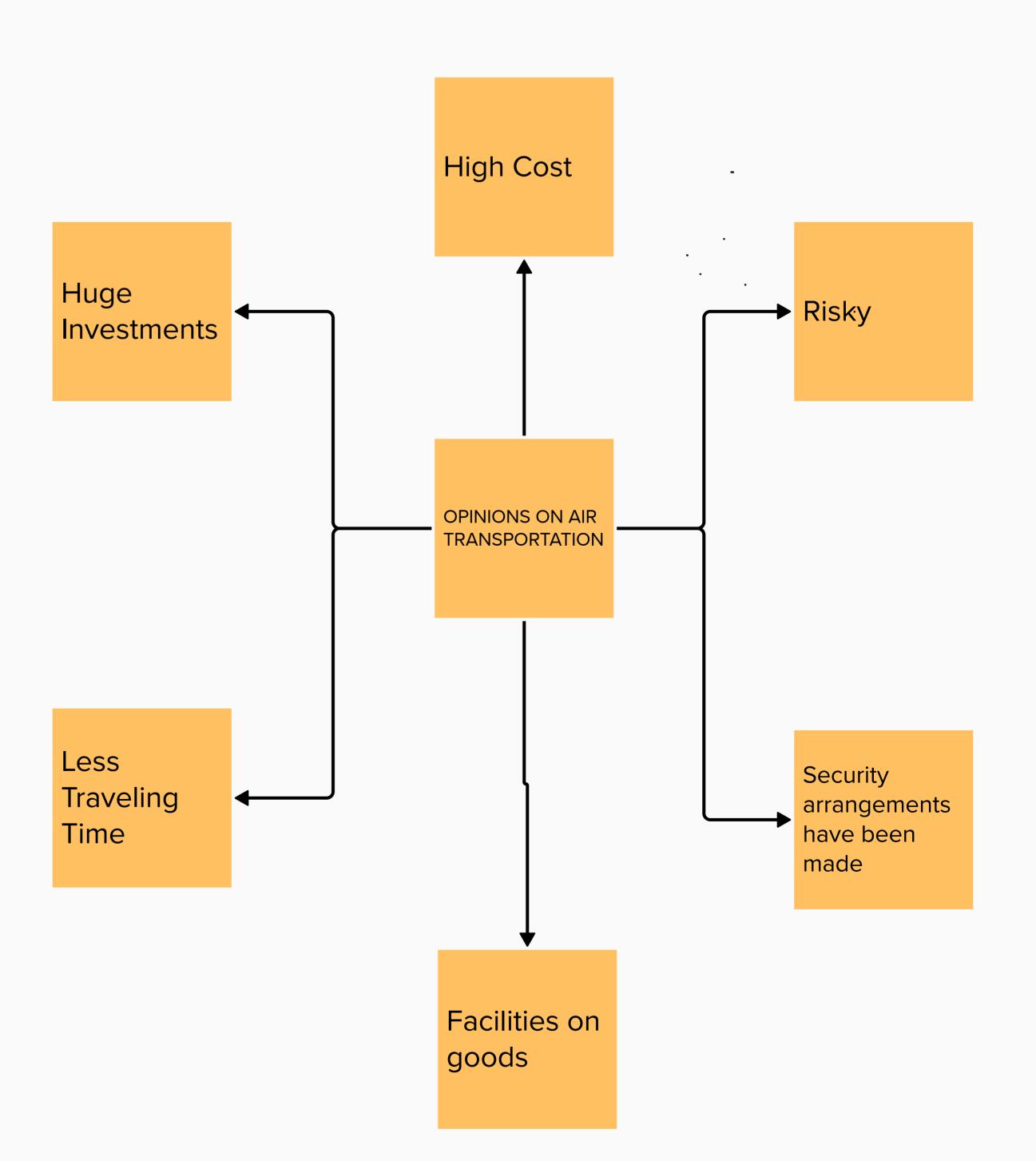


have been

made







## Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



**Feels** 

