

# Godlove Mphefumulo Nyathi

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## LINKS

- [linkedin.com/in/godlove-mphefumulo-nyathi-00a414209](https://www.linkedin.com/in/godlove-mphefumulo-nyathi-00a414209)

## PROFESSIONAL SUMMARY

Junior IT Technician | Network Engineer with a strong foundation in networking and device configuration. Recently obtained my CCNA certification in just 3 months, demonstrating a fast-learning ability and dedication to advancing my skills. Proficient in networking protocols, operating system specifications, and network engineering. Eager to continue expanding my knowledge and contribute to the success of users, teams, and businesses by quickly mastering new processes, programs, and procedures.

## WORK EXPERIENCE

### SABI SAND NATURE RESERVE | IT TECHNICIAN

01/05/2023 - 30/04/2024

- Deliver First-Level Internal helpdesk Technical Support: Respond to calls and prompt effective technical assistance to end-users, addressing their inquiries and troubleshooting issues with hardware, software, and network connectivity.
- providing network printer support, meeting with staff to provide one-on-one technical assistance using AnyDesk as requested.
- Performing clean Installation and upgrades of Windows 7,10, 11 and configure TCP/IP network settings.
- CCTV - Hikvision and Axis Communications

### ZENSAR TECHNOLOGIES | PROJECT TRAINEE

05/15/2024 - 14/05/2025

- Network Management, Configure and maintain core infrastructure (Cisco , TP-Link, Mikrotic) WAN/LAN access control.
- Implement Responsive Web Design
- Create a simulated network using Packet Tracer or real devices. Include DHCP, DNS (simulated), and multiple VLANs.
- Configure port security, SSH access, and strong passwords on switches and routers.

## SKILLS

- Firewall management tools
- Root Cause Analysis
- System integration
- Technical Support
- Information security technology
- Project coordination
- Information tracking
- Virtualization
- Microsoft Office
- Interpersonal Skills
- Problem-solving Skills
- Analytical Skills
- Data Analysis
- Technical Analysis

## EDUCATION

**Go Fourth Learning Institute of Technology - Gauteng | CCNA**

Cisco Certified Network Associate, 2024

**Richfield Graduate Institute of Technology - Gauteng | Diploma**

Information Technology - Networks Engineering, 2021

**Magigwana Secondary School - Mpumalanga | Matric**

Grade 12 , 2017

## PROGRAMMING LANGUAGES

- Html, JavaScript, Css, Vb, C++, php and Python

## CERTIFICATIONS

- CCNA 200-301 - Cisco Certified Network Associate - 2024
- Python Certified Entry-Level Programmer - 2024
- NDG Linux unhatched - 2024
- CompTIA Security+ (Exam syo-501) -Alison – 2023 • CompTIA A+ Part 1 - 2022
- Linux Network Administrator - Alison - 2022

## REFERENCES

- Mr Akani Mbondzisa -Supervisor - Sabi Sand Nature Reserve - +27 827667362
- Mr Hector Shikay - Junior IT Technician - Sabi Sand Nature Reserve - +27 797480378
- MISS Ntombiyelanga Moyo - Go Fourth Learning - Instructor - +27 66992339