OLWETHU MALUMLA

IT SUPPORT TECH

ABOUT ME

A dedicated IT Support Technician with experience in troubleshooting hardware and software, network setup, and system diagnostics. Skilled in resolving technical issues efficiently, optimizing system performance, and providing excellent user support. My background in IT and networking allows me to tackle complex challenges while ensuring seamless operations. Passionate about technology and problem-solving, I thrive in fast-paced environments and enjoy helping users with practical solutions. Get to know more about me through my digital portfolio: dev-olwethuport21.pantheonsite.io

EXPERIENCE

Web Dev intern
Life Choiced Studio (2024-2025)

- Designed and developed WordPress websites as part of a structured learning program.
- Gained hands-on experience in front-end development, UI/UX design, and website maintenance.
- Worked on real-world projects, improving site functionality and performance.
- Ref: Nashville James - nashville@lcstudio.co.za

IT Tech Support Intern
Northlink College (2021 – 2022)

- Provided technical support, troubleshooting hardware/software issues.
- Specialized in network setup, RJ-45 cable making, and system diagnostics.
- Strengthened problem-solving skills applicable to web and IT environments.
- Ref: Saabiq Karriem - 0823072537

SKILLS

- Hardware troubleshoot
- Software troubleshoot
- Cable management
- System setup
- Documentation

CONTACT

- 0763936097
- olwethumalumla31@gmail.com
- Philippi Brown's farm,Cape Town

EDUCATION

IT: TECHNICAL
Northlink College (2023-2024)

Focused on technical support (A+) & Networking (N+) national certification

IT and computer Science L4
Falsebay College (2020-2022)

Focused on Web Programming, System Analysis & Design, Multimedia, Data Communications & Networking.

CLICK TO VIEW QUALIFICATIONS

SEO Certified

olwethu Malumla

The bearer of this certificate is hereby deemed knowledgable about SEO and capable of optimizing a website to perform well in search engines.

Valid from: Mar 3 2025 - Apr 2 2026

Certification code: 5dc95daf5aa3484cb719a187f7c0c818

HubSpot Academy

CEO Yamini Rangan

DIGITAL LEARNING CERTIFICATE

Presented to

Olwethu Malumla

(ID NO: 0101310223082)

for the successful completion of the following

Work Readiness modules:

Growth mindset	Time management
Know yourself to grow yourself	Communication
Expectations	Teamwork
Professionalism	Problem solving and critical thinking
Succeeding in the workplace	Emotional regulation
Money management	Reflection and feedback
Customer service	Safety in the workplace
Health and wellbeing	CV Prep and cover letter
Online safety and etiquette	

17 December 2024

Date issued/obtained

Duration: 33h

Ravi Naidoo

YES - *CEO*

life choices
ACADEMY

THIS IS TO CERTIFY THAT

Olwethu Malumla

has attended and successfully completed the six months full-time on-site training

CODING COURSE (FULL STACK)

Module 1: Introduction to Computing
Module 2: HTML/CSS/Bootstrap
Module 3: JavaScript
Module 4: Vue.js
Module 5: Databases using MySQL
Module 6: Node.js
Capstone Project
Public speaking
Life Skills
Personal and Professional Development

20 September 2024

DATE

MIGNON HARDIE
LIFE CHOICES MANAGING DIRECTOR

CANDICE AMON
LIFE CHOICES ACADEMY MANAGER

life choices

MICTSETA | Media, Information And Communication Technologies Sector Education And Training Authority

SHAPING SKILLS, PIONEERING INDUSTRIES, EMPOWERING FUTURES

NATIONAL CERTIFICATE

This is to certify that

Olwethu Malumla

I.D. No. 9012190082087

Has successfully achieved competence against the following
SAQA registered qualification

FURTHER EDUCATION AND TRAINING CERTIFICATE: INFORMATION TECHNOLOGY: TECHNICAL SUPPORT

NQF Level 4   (NLRD No.78964)

In terms of section 9 (1)(f) of the ETQA Regulations
No. 1127 of 1998 under the SAQA Act No. 58 of 1995, effective 1998

_____
MICT Seta CEO

13-11-2024
_____
Date of Issue

higher education & training
Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

CN:IS/LA/ETQA/426091

REPUBLIC OF SOUTH AFRICA

National Certificate (Vocational)

Level 2

Information Technology and Computer Science

Awarded to

OLWETHU MALUMLA

Identity number: 0101310223082

Exam number 101310223082

	%	Achievement level
Fundamental subjects:		
English First Additional Language	63	5
Mathematics	69	5
Life Skills and Computer Literacy	77	6
Vocational subjects:		
Electronics	72	4
Introduction to Information Systems	68	3
Introduction to System Development	77	4
Multimedia Basics	75	4
**	***	*

This candidate is awarded the National Certificate (Vocational).

The candidate has obtained the minimum 130 credits for this qualification, as registered on the National Qualifications Framework.

With effect from December 2020

M. S. LAKOMETSI

Chief Executive Officer

This certificate is issued without alterations or erasure of any kind

210 1989 4863 G

UMALUSI

Council for Quality Assurance in General and Further Education and Training South Africa

1578099

(See reverse for more information)

REPUBLIC OF SOUTH AFRICA

National Certificate (Vocational)

Level 3

Information Technology and Computer Science

Awarded to

OLWETHU MALUMLA

Identity number: 0101310223082

Exam number 101310223082

	%	Achievement level
Fundamental subjects:		
English First Additional Language	65	5
Mathematics	67	5
Life Skills and Computer Literacy	78	6
Vocational subjects:		
Computer Hardware and Software	63	3
Multimedia Content	66	3
Principles of Computer Programming	74	4
System Analysis and Design	54	3
**	***	*

This candidate is awarded the National Certificate (Vocational).

The candidate has obtained the minimum 130 credits for this qualification, as registered on the National Qualifications Framework.

HANDTEKENING/SIGNATURE

AGSNOMMER

With effect from December 2024

RANG
RANK

M.S. LAKOMETSI

Chief Executive Officer

This certificate is issued without alterations or erasure of any kind

220 3988 1887 J

REPUBLIC OF SOUTH AFRICA

National Certificate (Vocational)

Level 4

Information Technology and Computer Science

Awarded to

OLWETHU MALUMLA

Identity number: 0101310223082

Exam number 101310223082

	%	Achievement level
Fundamental subjects:		
English First Additional Language	64	5
Mathematics	41	3
Life Skills and Computer Literacy	79	6
Vocational subjects:		
Computer Programming	63	3
Data Communication and Networking	59	3
Multimedia Services	71	4
System Analysis and Design	64	3

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This candidate is awarded the National Certificate (Vocational), and has met the minimum requirements for admission to diploma or higher certificate study, as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

The candidate has obtained the minimum 130 credits for this qualification as registered on the National Qualifications Framework.

With effect from December 2022

M.S. Rakometsi

Chief Executive Officer

This certificate is issued without alterations or erasure of any kind

230 5983 6538 N

UMALUSI

Council for Quality Assurance in
General and Further Education and Training
South Africa

4396717

(See reverse for more information)

Networking CISCO Academy

NDG

Statement of Achievement

Olwethu Malumla

has successfully achieved student level credential for completing the Linux Unhatched course, provided by Cisco Networking Academy in collaboration with NDG.

The graduate is able to proficiently:

- Understand the basics of using the Linux command line.
- Navigate home and system directories and listing files in various locations.
- Create, move and delete files and directories under the home directory.
- Search and extract data from files in the home directory.
- Turn repetitive commands into simple scripts.
- Describe where various types of information are stored on a Linux system.
- Query vital networking configuration.
- Manage various types of users on a Linux system.
- Understand and manipulate file permissions and ownership settings.

Networking CISCO Academy
Verified
Linux Unhatched

Scan to Verify

Laura Quintana

Laura Quintana
Vice President and General Manager
Cisco Networking Academy

Issued on: Sep 28, 2024

CISCO Networking Academy

Certificate of Course Completion

Olwethu Malumla

has successfully achieved student level credential for completing the **Operating Systems Basics** course.

The student was able to proficiently:

- Explain the architecture of Windows and its operation.
- Use Windows administrative tools to configure, monitor, and manage system resources.
- Use the Linux shell to manipulate text files, identify services running and locate and monitor log files.
- Implement basic Linux security.
- Explain how to configure network connectivity and email on mobile devices.
- Explain the purpose and characteristics of mobile operating systems.

CISCO Networking Academy
Verified
Operating Systems Basics

Scan to Verify

Laura Quintana

Laura Quintana
Vice President and General Manager
Cisco Networking Academy
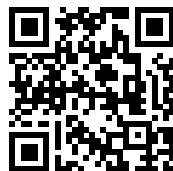
September 27, 2024

Networking CISCO Academy

Certificate of Course Completion

Olwethu Malumla

has successfully achieved student level credential for completing the **Cybersecurity Essentials** course.

The student was able to proficiently:

- Describe the tactics, techniques and procedures used by cyber criminals.
- Describe the principles of confidentiality, integrity, and availability as they relate to data states and cybersecurity countermeasures.
- Describe technologies, products and procedures used to protect confidentiality, ensure integrity and provide high availability.
- Explain how cybersecurity professionals use technologies, processes and procedures to defend all components of the network.
- Explain the purpose of laws related to cybersecurity.

Networking CISCO Academy
Verified
Cybersecurity Essentials

Scan to Verify

Laura Quintana

Laura Quintana
Vice President and General Manager
Cisco Networking Academy

April 13, 2024