OLWETHU MALUMLA

IT SUPPORT TECH

ABOUT ME

A dedicated IT Support Technician with experience in troubleshooting hardware and software, network setup, and system diagnostics. Skilled in resolving technical issues efficiently, optimizing system performance, and providing excellent user support. My background in IT and networking allows me to tackle complex challenges while ensuring seamless operations. Passionate about technology and problem-solving, I thrive in fast-paced environments and enjoy helping users with practical solutions. Get to know more about me through my digital portfolio: dev-olwethuport21.pantheonsite.io

EXPERIENCE

Web Dev intern
Life Choiced Studio (2024-2025)

- Designed and developed WordPress websites as part of a structured learning program.
- Gained hands-on experience in front-end development, UI/UX design, and website maintenance.
- Worked on real-world projects, improving site functionality and performance.
- Ref: Nashville James - nashville@lcstudio.co.za

IT Tech Support Intern
Northlink College (2021 – 2022)

- Provided technical support, troubleshooting hardware/software issues.
- Specialized in network setup, RJ-45 cable making, and system diagnostics.
- Strengthened problem-solving skills applicable to web and IT environments.
- Ref: Saabiq Karriem - 0823072537

SKILLS

- Hardware troubleshoot
- Software troubleshoot
- Cable management
- System setup
- Documentation

CONTACT

- 0763936097
- olwethumalumla31@gmail.com
- Philippi Brown's farm, Cape Town

EDUCATION

IT: TECHNICAL
Northlink College (2023-2024)

Focused on technical support (A+) & Networking (N+) national certification

IT and computer Science L4
Falsebay College (2020-2022)

Focused on Web Programming, System Analysis & Design, Multimedia, Data Communications & Networking.

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