

PERSONAL INFO

Email Address: amahmed1508@gmail.com

Phone: (+2) 01003439051

city: Cairo, Egypt

Conscription: Military service

completed in 2024

status: Single

Age: 23

EDUCATION

High School 2017 - 2018

El Shorouk Academy 2018 – 2022 Management Information Systems

SKILLS

Flexibility at work.
Creative skills.
Attention to detail.
Sense of responsibility.
Communication skills.
Critical thinking skills.
Problem solving skills.
Organization skills.
Teamwork.
Multitasking.

LANGUAGES

Arabic: Native

English: Second Language

Germany: Beginner

Amir Ahmed Abd El Hakim Selim

OBJECTIVE

I hold a bachelor's degree in (MIS) and bring a unique combination of effective analytical, technical, and managerial skills in the field of IT. My experience in data analysis, systematic problem solving, and strategic communication ensures career excellence. I aim to develop my practical skills where my ability to manage complex systems matches the requirements of your company's IT department. The importance of the job aligns with my values of accuracy, efficiency, and quality of work.

EXPERIENCE

Web Developer Freelance (WordPress) 2019-2022

Buffalo Burger Restaurant 2020-2020

order taker and customer service

We (telecom Egypt)

customer service and technical support

Prompt engineering in scale ai (google bard) 2022-new

TECHNICAL SKILLS

Technical Skills: Dealing with Microsoft programs, dealing with all operating systems, Understanding, virtualization tools, dealing with communication tools, understanding frameworks such as ITIL, Knowledge of web development languages (HTML – CSS – JS- MySQL), Knowledge of mobile application programming languages (Flutter & Dart), Know the basics of networking, Understand the principles of cybersecurity, Data analysis tools, UX designer (Figma – Adobe XD).

CERTIFICATIONS

Google Project Management Professional Certification: Through this course, you developed essential skills such as problem solving and time management. The certificate was obtained via: Google on Coursera. Prompt Engineering for ChatGPT: The certificate was obtained via: Vanderbilt University on Coursera.

Cisco Certified Network Associate (CCNA): Certification earned via: ITSHARE start date from 2/2022, to end date 6/2022.