VENKAT S FULL STACK DEVELOPER

PORTFOLIO

LINKEDIN

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GITHUB

PROFESSIONAL SUMMARY

Results-driven Technical Support Engineer at Elumina eLearning Pvt Ltd, adept at automating processes with Python to enhance system efficiency. Expert in HTML, CSS, and JavaScript, I excel in delivering exceptional product support and technical documentation, ensuring customer satisfaction through effective collaboration and problem-solving skills.

TECHNICAL SKILLS

HTML REACT JS PRODUCT SUPPORT

CSS PYTHON TECHNICAL DOCUMENTATION
JAVASCRIPT MYSQL JUNIOR TYPING (ENGLISH)

BOOTSTRAP AI ASSISTANT DELIVERY MS OFFICE

PROFESSIONAL EXPERIENCE

Elumina eLearning Pvt Ltd.

Mar 2025 - Present

L1 - Technical Support Engineer

- Currently developed and implemented automation scripts using Python to streamline the installation and configuration of Safe Exam Browser on Windows and macOS.
- Provided after-hours support to ensure 24/7 system availability and customer satisfaction.
- Replied to customer queries via email, messaging systems and support ticket platforms.
- Collaborated with teams to solve technical customer problems across product suites.

PROJECTS

1. Believe Call Taxi – a responsive taxi booking website:

Live Demo

<u>Designed and developed a fully responsive taxi booking website with modern UI/UX using HTML, CSS, JavaScript, and Bootstrap, featuring a clean navigation bar and smooth scrolling across sections like Home, About, Team Members, Services, and Contact.</u>

2. Shiptech - Mini e-commerce Website

Live Demo

<u>Built a responsive mini eCommerce front-end for ShipTech, featuring product showcases, promotional banners, and a clean, modern layout. Designed sections such as Home, Featured Products, Offers, and Contact to simulate a real shopping experience. Focused on consistent design, mobile responsiveness, and visual appeal using only HTML, CSS and JS.</u>

3. Employee Management System:

Project Documentation

<u>Designed and implemented a real-time employee management system using MySQL.</u>

<u>Created tables for Departments, Employees, Salaries, Projects, and Performance Reviews.</u>

<u>Used stored procedures and triggers to automate employee data handling and performance tracking.</u>

EDUCATION

Bachelor of Computer Application

Pachaiyappas College for Men (Chennai) 2021 - 2024

PERCENTAGE: 77 %

Higher Secondary Education (HSC)

Corporation Higher Secondary School 2019 - 2021

PERCENTAGE: 75 %

CERTIFICATIONS

Python Full Stack Development Training in Besant Technologies. Aug 2024 - Present

Spoken English & MS office Training in Magic Bus Foundation. Apr 2024 - Jun 2024