

FluencyDirect RPA UiPath Bot Implementation Plan

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1. Do pull request to UAT and PROD branches
2. Download package from dev/test Orchestrator
3. Upload package to prod Orchestrator
4. Create new Process
 - a. Fluency Direct Account Provisioning
5. Create new queue
 - a. fluencyDirectProvisioning
6. Create new trigger
 - a. Fluency Direct Trigger
7. Create necessary assets on prod Orchestrator
 - a. fluencyDirectURL – Text - <https://fdadmin-atl.mmodal.com/MMServicesAdmin/login.jsp>
 - b. fluencyDirectLocation – Text – [redacted]
 - c. ServiceNow Incident Endpoint – Text - [https://\[redacted\]](https://[redacted])
 - d. ServiceNow Service Account Creds – Credential – Password Storage
 - e. fluencyDirectDefaultPassword – Credential – Password Storage
 - f. fluencyDirectCreds – Credential – Password Storage
 - g. fdINCPayloadJSON – Text - "{ 'caller_id': '<snUsername>', 'short_description': 'Fluency Direct UiPath Error', 'description': '<errorMsg>', 'category': 'Security', 'subcategory': 'Grant access', 'u_software_configuration_item': 'Fluency Direct', 'assignment_group': '[redacted]', 'impact': '3', 'urgency': '3' }"
 - h. fdExistingAccountJSON – Text - {"suppress_notification": 'false', 'bypass_manager_approval': 'true', 'items': [{"item": '[redacted]', 'variables': [{"[redacted]": '<date>'}, {"[redacted]": 'grant_access'}, {"[redacted]": 'new_hire'}, {"[redacted]": 'Fluency Direct'}, {"[redacted]": 'Existing Fluency Direct account was found for user <userId>. Please confirm that the existing account has the correct access.\r\n User info: \r\n Location: <location>'}]}}, 'request_initiator': 'SDIServiceNow', 'contact_type': 'api_initiated', 'requested_for': '<userId>'}
 - i. fdDatabaseConnection – Text - Data Source=[redacted];Initial Catalog=[redacted];[redacted]=[redacted]=True
8. Create necessary image directories on prod VM
 - a. C:\Users\[redacted]\Pictures\FluencyDirectProvisioningv2\Errors
9. Update addQueueItems AL on [redacted]
10. Update serviceNowUAR AL on [redacted]
11. Create UiPath Fluency Direct role in SVG