

# User can make a booking P:High E: 5 hours

As an Registered User I want to make a booking so that I can *\*use the service*

## Acceptance Criteria:

Given the Registered User is authenticated and there are available bookings, when the user views bookings then display all available bookings and allow the user to book in.

Given the Registered User is authenticated and there are no available bookings, when the user views bookings then display all an appropriate message.

## **Viewing Bookings P: Med E: 3hrs:**

As a Business Owner I want to view my bookings so that I'm organised.

### **Acceptance Criteria:**

When a user that is registered to a business as an employee/owner and active bookings exist, then show all bookings.

When a user that is registered to a business as an employee/owner and no active bookings exist, then show a message saying there is no bookings.

When a user, does not have access to see all bookings for a business then show an appropriate error message.

## **View summary of bookings P:Med E:2 hours:**

As a Registered Customer I want to view current bookings so that I can complete the requests

### **Acceptance Criteria:**

When the Customer that has access to see the bookings and active bookings exist then show all bookings.

When the Customer that has access to see the bookings and no active bookings exist then show an appropriate error message.

When the Customer that does not access to see the bookings then show an appropriate error message.

## **User cancels a booking P: Low E: 3hr:**

As a User I want to cancel my bookings.

### **Acceptance Criteria:**

When a user that has a booking and deletes the booking then remove the booking.

When a user does not have a booking then show an appropriate error message.

# Registering as a User P:High E:5hrs:

As a Customer I want to Register to the program so that I can view availabilities.

## Acceptance Criteria:

When a user that is not registered and they fill out the required fields correctly then successfully register the user.

When a user that is not registered and the fields aren't filled out correctly then show an error message and ask again.

When a user that is registered and they try to register again then show an appropriate error message as they can't have two accounts.

## **Login P:High E:8hrs:**

As a business owner I want my users to be able to login so that I can provide my clients security for their data and personalise their user experience.

### **Acceptance Criteria:**

Given a customer submits their correct corresponding username and password

When their information is received by the application and verified against the client database

Then the user will successfully be granted access to their own personal information including bookings, favourites and other specialised features.

# **Program displays login page P:High E:3hrs:**

As a visitor I want to login so that I can make a booking

## **Acceptance Criteria:**

Given the Visitor has an existing user account and provides the correct credentials, when the credentials are entered then login the user and display the dashboard.

Given the Visitor does not have an existing user account when the credentials are entered then prompt the user to create an account.

Given the Visitor, has an existing user account and does not provide the correct credentials when the credentials are entered then display an appropriate error message.

## **Owner can add more bookings P : High E: 3 hrs**

As a business owner I want my users to be able to make more than one booking as this is an essential business requirement of the software.

### **Acceptance Criteria:**

Given a customer has successfully logged in and the desired bookings are available,  
When their request is received by the application and verified against the bookings database  
Then the user will successfully have created a booking and receives a confirmation.



# **Business Owner can add employee availabilities P: low E: 3 hrs**

As a Business Owner I want to update my employees working times so that I can schedule available bookings.

## **Acceptance Criteria:**

When a user,  
that is registered to a business as an owner,  
and puts in correct login details,  
and selects an employee,  
and selects edit time,  
and inputs a valid time,  
then allow changes.

## **Acceptance Criteria:**

When a user,  
that is registered to a business as an owner,  
and they put in the correct details,  
and selects an employee,  
and selects edit time,  
and they enter invalid times,  
then show a message saying they can't do that,  
and exit the edit state.

## **Adding an Employee P:Low E:2 hours**

As a business owner I want to be able to add an employee to my business so that i can accurately create booking times for customers.

### **Acceptance Criteria:**

Given the owner has the employee's name and what business they belong to  
When all relevant data for setting up an employee account is submitted.  
Then a unique employee account is added to the database

# **Business Owner books for customer P: Med E: 2Hrs**

As a Business Owner i want to be able to add a booking on behalf of a customer so they don't have to physically be at the computer to book

## **Acceptance Criteria:**

Given that I am logged in as an owner,  
and The customer gives me the correct email address,  
and I select an appropriate availability,  
then the booking is made on behalf of the customer.

## **Acceptance Criteria:**

Given that i am not logged in as an owner,  
i don't have the option to add a booking on behalf of someone else,  
therefore no booking is made.

# Business Owner adds and Employee P: Med E: 3 hrs

As a Business Owner I want to add an employee to the system so they can be booked and make me money

## Acceptance Criteria:

When a User  
that is registered as the business owner  
and puts in the correct details to login  
Selects add employee from the owner dashboard  
and fills out all the relevant employee details correctly  
Then add an employee

## Acceptance Criteria:

When a User  
That isn't registered as the business owner logs in  
the program won't even show the option to add employee

## Acceptance Criteria:

When a User  
that is the business owner  
and correctly logs in  
adds an employee without filling in the correct details  
Then don't add the employee

## **A user can book a specific type of appointment P: low E: 5**

As a business owner, I want users to be able to book appointments based on different lengths of time so that i can more accurately book out my employees full day.

Given that a customer logs in with the correct details and they select a type of appointment that has enough time available then the appointment can be booked.

Given that the user logs in with the correct details however, select an appointment type that there isn't enough time for, the booking is rejected.