|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| SHALOM **DAWIT** | |  |  | | --- | --- | |  |  | |  |  | |  |  | | [linkedin.com/in/shalom-dawit-a0a5a4126](https://www.linkedin.com/in/shalom-dawit-a0a5a4126) |  | |  |  | |

History of great customer serviceand working in a fast paced environment.

Superior relationship-building skills and experience working collaboratively with customers and management.

**SKILLS**

|  |  |
| --- | --- |
| * Frontend Development * Backend Development * Soldering & crimping * Circuit board & electrical component repair * Anti-Malware/Antivirus software | * MS Office Suite * Linux * Ubuntu * Matlab * Troubleshooting/Analysis of hardware/software |

**EXPERIENCE**

05/2019 - PRESENT

**Special-Education Paraeducator /**

**Illing Middle School Manchester, CT**

* Gaining a mentor relationship with students in order for trust to be built
* Helping students make the correct decisions for daily and longterm goals
* Building connections with staff at the school

05/2005 – Present

**Parking Cashier, Clerk & Supervisor /**

**Laz Parking New Haven, CT & Storrs, CT**

* Parking Supervisor and Coordinator for Yale University Events
* Trained and assisted new employees with cash management system and on-boarding process
* Responsible for clerical duties, data-entry and collections
* Worked closely with management to execute all event action plans
* Pre-event Planning, arranging parking accommodations and attendee lists
* Provided access control, crowd management and ensured proper space allocation
* Reconciling and reporting total payments received
* Identifying and correcting any safety hazards in all parking areas
* Troubleshooting issues with computerized revenue control system
* Acting quickly to resolve customers' complaints in a courteous manner

Delivering venue information in a clear, professional and concise manner

**Highlights**

* Researcher for University of Connecticut Kinesiology Department professor and author
* Provided technical support and computer repair for more than 5 years as a freelancer
* Mentor and instructor for a martial arts course at the University of Connecticut
* Black belt in Wa Shin Ryu Jujutsu (Award for Excellence & Licenced Instructor)

**Education**

(Completing in January 2020)

**Full-Stack Coding Bootcamp /** University of Connecticut

Subjects Completed:

|  |  |  |
| --- | --- | --- |
| * HTML * CSS * NodeJS * Agile * OOP | * Web API * Server side API * Express * MVC * MySQL | * IndexDB * MongoDB * Git * PWA * React |

(JUNIOR cREDITS)

**B.S. Electrical Engineering /** University of Connecticut

Courses Completed:

|  |  |  |
| --- | --- | --- |
| * Multi-Variable Calculus * Calculus I & II * Applied Linear Algebra * Differential Equations | * Digital Logic Design * Symbolic Logic * Electrical Circuits * Electronic Circuit Design & Analysis | * Physics for Engineers I & II * General Chemistry * Foundations of Engineering * Micro/Opto-Electronic Devices |

**References Available Upon Request**