# **TERMS & CONDITIONS**

### INTRODUCTION

These are the terms and conditions governing the use of <a href="http://bitglob.com">http://bitglob.com</a> (the Website) and the agreement that operates between us and you (the Terms). The Website is owned and operated by Bitglob.com (us/our/we) and these Terms set out the rights and obligations of all users (you/your) in relation to your use of the Website.

Please read carefully these Terms and our Privacy Statement. By using the Website, you are consenting to be bound by the current Terms and our Privacy Statement. We may revise the Terms and information contained on the Website at any time and without notice. If you do not agree to these Terms or the Privacy Statement, please refrain from using the Website. If you have any questions about the Terms or the Privacy Statement, please contact us through email at <a href="mailto:bitglob@bitglob.com">bitglob@bitglob.com</a>.

# **CONDUCT OF USE**

You are not allowed to use this website in any way that is unlawful, abusive, threatening, harassing, obscene, libellous, hateful, or in any other way violating these terms and conditions.

### LIABILITY

The material contained within the Website is provided without any guarantees, conditions or warranties as to its accuracy. Bitglob.com does not represent that information contained on or available via the Website is accurate or complete and accordingly, it should not be relied on as such. You should not rely on any such information. Any arrangements made between you and any other person, using or named on the Website are entirely at your sole risk and responsibility.

To the extent permitted by law, we, and third parties connected to us hereby expressly exclude:

- · all conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity;
- any liability for loss or damage incurred by any user in connection with the use, inability to use, or results of the use of the Website, any websites linked to it and any material posted on it;
- any liability for any bugs or faults in our systems or tools; and
- any liability for any direct, special, indirect or consequential loss or damage incurred by any user in connection with the Website or in connection with the use, inability to use, or results of the use of the Website, any websites linked to it and any materials posted on it, including, without limitation any liability for:
- 1. loss of income or revenue;
- 2. loss of business;
- 3. loss of profits or contracts;
- 4. loss of anticipated savings;
- 5. loss of data:
- 6. loss of goodwill;
- 7. wasted management or office time; and

8. for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable.

Nothing in this section affects our liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

#### LIMITS OF USE

You may use our Website only for lawful purposes. You may not use our Website:

- In any way that breaches any applicable local, national or international law or regulation;
- · In any way that is unlawful or fraudulent, or has any unlawful or fraudulent purpose or effect:
- To send, knowingly receive, upload, download, use or re-use any material which does not comply with our content standards;
- To transmit any data, send or upload any material that contains viruses, trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

You also agree:

- Not to reproduce, duplicate, copy or re-sell any part of our website in contravention of the provisions of these Terms;
- Not to use ad-blocking software;
- Not to reuse text or graphics from the Website or parts thereof.

#### **CHANGES TO TERMS**

We are committed to ensuring that our website is as useful and efficient as possible. For that reason, we reserve the right to make changes to the services, at any time. We will never charge you for any service without making it very clear to you precisely what you're paying for. Any new features which are added to the current site shall also be subject to this Terms and condition. You can always review the most current version of the Terms and conditions at any time on this page. We reserve the right to update, change or retrieve any part of these Terms and conditions by posting updates and/or changes to our website. It is your responsibility to check this page periodically for changes. Your continued use of or access to the website following the posting of any changes constitutes acceptance of those changes.

ANTI-MONEY LAUNDERING (AML) AND KNOW YOUR CUSTOMER (KYC) COMPLIANCE Users agree to comply with AML and KYC regulations and provide necessary information for identity verification. Bitglob.com may request additional documentation to ensure compliance with regulatory requirements.

### **SERVICE TERMS**

1. <u>Bitglob.com</u> at this moment grants the User a non-exclusive, non-transferable, limited right to access and use the Service, under the conditions of these Terms & Conditions and for the duration of the Agreement.

- 2. The use of the Service is at the User's own expense and risk. The User is responsible for meeting the technical and functional requirements and using the electronic communication facilities that are necessary to be able to access and use the Service. The User will at all times bear the risk of loss, theft or damage to any of its data.
- 3. For consultancy we use third-party video conferencing apps/websites, we don't have any control over their data collection. Make sure you read the legal documents of those apps for your privacy concern
- Bitglob.com will have the right (but not the obligation), at its sole discretion, to review, edit, limit, refuse or remove Content, or to limit or refuse the User access to the Service. More specifically in the event the use of the Service, according to us, violates these Terms of Use.
   We may disclose the User's Personal Data or Content, or other data relating to the use of the Service, to third parties where it believes, in good faith, that it is necessary to comply with a court order, ongoing judicial proceeding, criminal or civil subpoena, or other legal process or to

exercise its constitutional rights of defence against legal claims.

# PRICE AND PAYMENT

You must pay in the currency in which the service price is quoted or is selected. If you do not hold an account in the relevant currency you may pay by debit or credit card (or any other method that Bitglob.com may introduce from time to time) and your card company should exchange the amount charged to the currency of your country at their current rate. Payment may be made by credit card. debit card or any other such method as Bitglob.com may introduce at its absolute discretion.

Bitglob.com reserves the absolute right to accept or refuse any payment made in any form. Bitglob.com cannot guarantee that a particular Services will always be available. To maximise security Bitglob.com does not hold any credit/debit card details. They are held by third party payment providers.

Your credit card company may also do security checks to confirm it is you making the Order. Your statutory rights are unaffected by these Terms.

# PERSONAL INFORMATION

Your submission of personal information through the store is regulated by our Privacy Policy. You are to view our Privacy Policy.

### **USER CONDUCT**

All Visual Content posted or otherwise submitted to the Site, and any comments, or other communications ("Communications", with Visual Content and Communications collectively referred to as "Content") is the sole responsibility of the account holder from which such Communications originate. You acknowledge and agree that you, and not Bitglob.com, are entirely responsible for all Content that you post, or otherwise submit to the Site. Bitglob.com does not control user submitted Content and, as such, does not guarantee the accuracy, integrity, or quality of such Content. You understand that by using the Site, you may be exposed to Content that is offensive, indecent, or objectionable.

As a condition of use, you promise to abide by our Content Guidelines and not to use the Services for any purpose that is unlawful or prohibited by these Terms, or any other purpose not

reasonably intended by Bitglob.com. By way of example, and not as a limitation, you agree not to use the Services:

- 1) To abuse, harass, threaten, impersonate, or intimidate any person;
- 2) To post or transmit, or cause to be posted or transmitted, any Content that is libelous, defamatory, obscene, pornographic, abusive, offensive, profane, or that infringes any copyright or other right of any person;
- 3) To communicate with Bitglob.com representatives or other users in an abusive or offensive manner;
- 4) For any purpose (including posting or viewing Content) that is not permitted under the laws of the jurisdiction where you use the Services;
- 5) To post or transmit, or cause to be posted or transmitted, any Communication designed or intended to obtain password, account, or private information from any Bitglob.com user;
- 6) To create or transmit unwanted 'spam' to any person or any URL;
- 7) To create multiple accounts for the purpose of voting for users' Visual Content;
- 8) To post copyrighted Content that does not belong to you, unless you are commenting on Visual Content in Blogs, where you may post such Content subject to providing appropriate attribution to the copyright owner and a link to the source of the Content;
- 9) With the exception of accessing RSS feeds, you agree not to use any robot, spider, scraper, or other automated means to access the Site for any purpose without our express written permission. Additionally, you agree that you will not: (i) take any action that imposes, or may impose in our sole discretion an unreasonable or disproportionately large load on our infrastructure; (ii) interfere or attempt to interfere with the proper working of the Site or any activities conducted on the Site; or (iii) bypass any measures we may use to prevent or restrict access to the Site;
- 10) To advertise to, or solicit, any user to buy or sell any third party products or services, or to use any information obtained from the Services in order to contact, advertise to, solicit, or sell to any user without their prior explicit consent;
- 11) To promote or sell Visual Content of another person unless you are expressly authorized to do so; or
- 12) To sell, assign, or otherwise transfer your Profile or account.

To report a suspected abuse of the Site or a breach of the Terms (other than relating to copyright infringement which is addressed under "COPYRIGHT COMPLAINTS" below), please send written notice to Bitglob.com at email: bitglob@bitglob.com.

If the Services or Site are used in a manner that violates the Terms in any way, Bitglob.com may at its sole discretion, but is not required to, suspend or terminate your account, disable your access to the Site and/or take any steps that it deems appropriate to address the situation. FEEDBACK.

You agree that submission of any ideas, suggestions, documents, and/or proposals to us ("Feedback") is at your own risk and that we have no obligations (including without limitation obligations of confidentiality) with respect to such Feedback. You represent and warrant that you have all rights necessary to submit the Feedback. You hereby grant to us a fully paid, royalty-free, perpetual, irrevocable, worldwide, non-exclusive, and fully sublicensable right and license to use, reproduce, perform, display, distribute, adapt, modify, re-format, create derivative works of, and otherwise commercially or non-commercially exploit in any manner, any and all

Feedback, and to sublicense the foregoing rights, in connection with the operation and maintenance of the Site.

# CYBERSECURITY (DDOS, VIRUSES, KEYLOGGERS, ETC.)

We do encourage people to try and breach into our website to test for vulnerabilities, but before anyone can do so, they need to have a written approval from us, which they can get by emailing us at bitglob@bitglob.com.

In relation to vulnerabilities, if they find any. They HAVE to submit all of that information.

### DISCLAIMER OF WARRANTY AND LIMITATION OF LIABILITY

YOU HEREBY RELEASE US AND AGREE TO HOLD US HARMLESS FROM ANY AND ALL CAUSES OF ACTION AND CLAIMS OF ANY NATURE RESULTING FROM THE COUNSELOR SERVICES OR THE PLATFORM, INCLUDING (WITHOUT LIMITATION) ANY ACT, OMISSION, OPINION, RESPONSE, ADVICE, SUGGESTION, INFORMATION AND/OR SERVICE OF ANY COUNSELOR AND/OR ANY OTHER CONTENT OR INFORMATION ACCESSIBLE THROUGH THE PLATFORM.

YOU UNDERSTAND, AGREE AND ACKNOWLEDGE THAT THE PLATFORM IS PROVIDED "AS IS" WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES OF ANY KIND, INCLUDING BUT NOT LIMITED TO MERCHANTABILITY, NON-INFRINGEMENT, SECURITY, FITNESS FOR A PARTICULAR PURPOSE OR ACCURACY. THE USE OF THE PLATFORM IS AT YOUR OWN RISK. TO THE FULLEST EXTENT OF THE LAW, WE EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESSED OR IMPLIED.

YOU UNDERSTAND, AGREE AND ACKNOWLEDGE THAT WE SHALL NOT BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES.

YOU UNDERSTAND, AGREE AND ACKNOWLEDGE THAT OUR AGGREGATE LIABILITY FOR DAMAGES ARISING WITH RESPECT TO THIS AGREEMENT AND ANY AND ALL USE OF THE PLATFORM WILL NOT EXCEED THE TOTAL AMOUNT OF MONEY PAID BY YOU OR ON YOUR BEHALF THROUGH THE PLATFORM IN THE 12 MONTHS PERIOD PRIOR TO THE DATE OF THE CLAIM.

If the applicable law does not allow the limitation of liability as set forth above, the limitation will be deemed modified solely to the extent necessary to comply with applicable law.

This section (limitation of liability) shall survive the termination or expiration of this Agreement.

## **IFRAMES**

Without prior approval and written permission, you may not create frames around our Webpages that alter in any way the visual presentation or appearance of our Website.

### **INDEMNIFICATION**

You agree to indemnify, protect and hold harmless to Bitglob.com, subsidiaries, affiliates, partners, officers, directors, agents, contractors, license, service providers, subcontractors, suppliers, interns and employees, harmless from any claim or demand, including reasonable attorney's fees, made by any third party due to or arising out of your breach of these Terms and conditions or the documents they incorporate by reference or your infringement of any law or the rights of a third-party.

### **SEVERABILITY**

In the event that any provision of these Terms and conditions is discovered to be unlawful, null or unenforceable, such provision shall notwithstanding be enforceable to the fullest extent permitted by applicable law, and the unenforceable portion shall be viewed to be cut off from these Terms of Use, such determination shall not affect the credibility and enforceability of any other remaining provisions.

# **ENTIRE AGREEMENT**

Our inability to exercise or enforce any right or provision of these Terms of Service shall not constitute a discharge of such right or provision.

These Terms of Use and any policies or operating rules posted by us on this website or in respect to the Service constitutes the entire agreement and understanding between you and us and govern your use of the Service, pre-empt any prior or synchronous agreements, communications and proposals, whether oral or written, between you and us. Any ambiguities in the interpretation of these Terms of Use shall not be construed against the drafting party.

### CONTACT INFORMATION

If you would like to: access, correct, register a complaint, or simply want more information please contact us at **bitglob@bitglob.com** 

# **PRIVACY POLICY**

This Privacy Policy describes how your personal information is collected, used, and shared when you visit from <a href="http://bitglob.com">http://bitglob.com</a> (the "Site").

Protecting your private information is our priority. This Statement of Privacy applies to <a href="http://bitglob.com">http://bitglob.com</a> and governs data collection and usage. We have developed this policy in order for you to understand how we collect, use, communicate and make use of personal information. The following outlines our privacy policy.

Similar to other commercial websites, our website utilizes a standard technology called 'cookies' (see our cookies policy section for more information) and server logs to collect information about how our site is used. Information gathered through cookies and server logs may include the date and time of visits, the pages viewed, time spent at our site, and the websites visited just before and just after our own, as well as your IP address.

# INTRODUCTION

This Policy sets out the conditions under which we may process any information that we collect from you, or that you provide to us. It covers information that could identify you ("personal information") and information that could not. In the context of the law and this notice, "process" means collect, store, transfer, use or otherwise act on information.

- 1. We take seriously the protection of your privacy and confidentiality. We understand that all visitors to our website are entitled to know that their personal data will not be used for any purpose unintended by them, and will not accidentally fall into the hands of a third party.
- 2. Bitglob.com undertakes to preserve the confidentiality of all information you provide to us, and hope that you reciprocate.
- 3. The law requires us to tell you about your rights and our obligations to you in regards to the processing and control of your personal data.

### **LOG FILES**

Bitglob.com follows a standard procedure of using log files. These files, log visitors when they visit websites. All hosting companies do this and a part of hosting services' analytics. The information collected from log files includes internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable. The purpose of the information is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

# PERSONAL INFORMATION WE COLLECT

Information you provide to us. We may collect some or all of the following types of personal information about you that you provide to us when you use the Services:

Contact data, such as your email address.

Registration data, such as information that you submit when you complete an online registration form to access and use certain features of our Services.

Communications that we exchange when you contact us with questions, feedback, or otherwise. Marketing data, such as the email address or contact details that we use to send marketing communications to you, your marketing preferences, and information about your responses to our marketing communications.

Other information that is not specifically listed here, which we will use in accordance with this Privacy Policy or as otherwise disclosed at the time of collection.

Data from other sources. We may combine personal information we receive from you with personal information we obtain from other sources, such as:

Content partners, such as internet streaming platforms and networks with which Bitglob.com has relationships, that provide us information about their streaming audiences' devices and viewing activity, which we use to help our advertisers deliver advertising that is more likely to be relevant to their viewers' interests.

Data providers, such as information services and data licensors.

Publicly-available sources, such as social media platforms.

Business partners, such as joint marketing partners and event co-sponsors.

Data collected automatically. We, our service providers and third-party partners may automatically log information about you, your computer or mobile device, and your activity over time on the Services and other online services, such as:

Device data, such as your computer or mobile device operating system type and version number, manufacturer and model, browser type, screen resolution, IP address, unique identifiers (e.g., Apple's ID for Advertising or Google's Advertising ID), general location

information (such as city or state), and precise geolocation (if you permit our Services to access it from your device settings).

Online activity data, such as the website you visited before browsing to our website, pages or screens you viewed on the Services, how long you spent on a page or screen, navigation paths between pages or screens, information about your activity on a page or screen, access times, and duration of access.

### **HOW WE USE YOUR PERSONAL INFORMATION**

We use your personal information for the following purposes and as otherwise described in this Privacy Policy or at the time of collection:

Service delivery. We may use your personal information to:

provide, operate and improve the Services;

communicate with you about the Services, including by sending you announcements, updates, and support and administrative messages; and

provide support for the Services, and respond to your requests, questions and feedback. Research and development. We may use your personal information to administer surveys and other market research and for other research and development purposes, including to analyze and improve the Services and our business. As part of these activities, we may create anonymous data (including aggregated and/or de-identified data) from personal information we collect. We convert personal information we collect into anonymous data by removing information that makes the data personally identifiable to you. We may use this anonymous data and share it with third parties for our lawful business purposes, including to analyze and improve the Services and promote our business.

Marketing. We may send you marketing communications via email and other channels as permitted by law. We also work with third-party advertising partners who use cookies and similar technologies to help us advertise our services. These advertisements are delivered by our advertising partners and may be targeted based on your geographic area and activity on the Services and other online services.

Compliance and operations. We may use your personal information to: operate our business;

comply with applicable laws, lawful requests, and legal process, such as to respond to subpoenas or requests from government authorities;

protect our, your or others' rights, privacy, safety or property (including by making and defending legal claims);

enforce the terms and conditions that govern the Services; and

prevent, identify, investigate and deter fraudulent, harmful, unauthorized, unethical or illegal activity, including cyberattacks and identity theft.

### WE DO NOT SELL, RENT OR LEASE ITS CUSTOMER LISTS TO THIRD PARTIES.

Bitglob.com may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Bitglob.com, and they are required to maintain the confidentiality of your information.

Bitglob.com will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) Conform to the edicts of the law or comply with legal process served on Bitglob.com or the site; (b) protect and defend the rights or property of Bitglob.com; And, (c) act under exigent circumstances to protect the personal safety of users of our website, or the public.

# **GENERAL DATA PROTECTION REGULATION (GDPR)**

We are a Data Controller of your information.

Bitglob.com legal basis for collecting and using the personal information described in this Privacy Policy depends on the Personal Information we collect and the specific context in which we collect the information:

Bitglob.com needs to perform a contract with you

You have given Bitglob.com permission to do so

Processing your personal information is in Bitglob.com legitimate interests

Bitglob.com needs to comply with the law

Bitglob.com will retain your personal information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your information to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our policies. If you are a resident of the European Economic Area (EEA), you have certain data protection rights. If you wish to be informed what Personal Information, we hold about you and if you want it to be removed from our systems, please contact us.

You are entitled to the following rights under applicable laws:

The right to access: you may at any time request to access your personal data. Upon request, we will provide a copy of your personal data in a commonly used electronic form.

The right to rectification: you are entitled to obtain rectification of inaccurate personal data and to have incomplete personal data completed.

The right to erase: under certain circumstances (including processing on the basis of your consent), you may request us to delete your User Data. Please note that this right is not unconditional. Therefore, an attempt to invoke the right might not lead to an action from us. The right to object: to certain processing activities conducted by the us in relation to your personal data, such as our processing of your personal data based on our legitimate interest. The right to object also applies to the processing of your personal data for direct marketing purposes.

The right to data portability: you are entitled to receive your personal data (or have your personal data directly transmitted to another data controller) in a structured, commonly used and machine-readable format.

# **OUR ADVERTISING PARTNERS**

Some of the advertisers on our site may use cookies and web beacons. Our advertising partners are listed below. Each of our advertising partners has their own Privacy Policy for their policies on user data.

INFORMATION WE PROCESS BECAUSE WE HAVE A CONTRACTUAL OBLIGATION WITH YOU

When you use our website, you agree to our terms and conditions, a contract is formed between you and us.

In order to carry out our obligations under that contract we must process the information you give us. Some of this information may be personal information.

We may use it in order to:

- 1. Verify your identity for security purposes
- 2. Provide you with our services
- 3. Provide you with suggestions and advice on services and how to obtain the most from using our website.

Bitglob.com may aggregate this information in a general way and use it to provide class information, for example to monitor our performance with respect to a particular service we provide. If we use it for this purpose, you as an individual will not be personally identifiable. Bitglob.com shall continue to process this information until the contract between us ends or is terminated by either party under the terms of the contract.

Except where you have consented to our use of your information for a specific purpose, we do not use your information in any way that would identify you personally. Bitglob.com may aggregate it in a general way and use it to provide class information, for example to monitor the performance of a particular page on our website.

You may withdraw your consent at any time by instructing us (bitglob@bitglob.com) However, if you do so, you may not be able to use our website or our services further

## RETENTION PERIOD FOR PERSONAL DATA

Except as otherwise mentioned in this privacy notice, Bitglob.com keeps your personal information only for as long as required by us:

- 1. To provide you with the services you have requested;
- 2. To comply with other law, including for the period demanded by our tax authorities;
- 3. To support a claim or defense in court.

# THIRD-PARTY PRIVACY POLICIES

Bitglob.com Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

# **CHILDREN'S INFORMATION**

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

Bitglob.com does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

## **OPT-IN. OPT-OUT & UNSUBSCRIBE**

When any user provides their details such as Name, Email, Phone number, accept T&C, Cookies as well as Privacy Policy, they have to OPTED-IN.

We provide users the opportunity to opt-out of receiving communications from us by reading the unsubscribe instructions located at the bottom of any e-mail they receive from us at any time or email us.

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from Bitglob.com by contacting us here:

Web page: <a href="http://www.bitglob.com">http://www.bitglob.com</a>
Email: <a href="bitglob@bitglob.com">bitglob@bitglob.com</a>

# **INTELLECTUAL PROPERTY RIGHTS**

All copyrights, trademarks, patents and other intellectual property rights in and on our website and all content and software located on the site shall remain the sole property of Bitglob.com or its licensors. The use of our trademarks, content and intellectual property is forbidden without the express written consent from us.

You must not:

- Republish material from our website without prior written consent.
- Sell or rent material from our website.
- Reproduce, duplicate, create derivative, copy or otherwise exploit material on our website for any purpose.
- Redistribute any content from our website, including onto another website.

#### **ACCEPTABLE USE**

You agree to use our website only for lawful purposes and in a way that does not infringe the rights of, restrict or inhibit anyone else's use and enjoyment of the website. Prohibited behavior includes harassing or causing distress or inconvenience to any other user within our website. You must not use our website to send unsolicited commercial communications. You must not use the content on our website for any marketing related purpose without our express written consent.

## THIRD PARTY ANALYTICS

We use automated devices and applications, to evaluate usage of our Site and, to the extent permitted, our Services. We also may use other analytic means to evaluate our Services. We use these tools to help us improve our Services, performance and user experiences. These entities may use tracking technologies to perform their services.

### VERIFICATION OF YOUR INFORMATION

When we receive any request to access, edit or delete personal identifiable information, we shall first take reasonable steps to verify your identity before granting you access or otherwise taking any action. This is important to safeguard your information.

# **ENCRYPTION OF DATA SENT BETWEEN US**

Our website use Secure Sockets Layer (SSL) certificates to verify our identity to your browser and to encrypt any data you give us. Whenever information is transferred between us, you can check that it is done so using SSL by looking for a closed padlock symbol or other trust mark in your browser's URL bar or toolbar.

#### **HOW YOU CAN COMPLAIN**

If you are not happy with our privacy policy or if any complaints, then you should tell us by email. Our e-mail address is <a href="mailto:bitglob@bitglob.com">bitglob@bitglob.com</a>.

# REVIEW/MODIFICATION OF THIS PRIVACY POLICY

Bitglob.com may update this privacy notice from time to time as necessary. The terms that apply to you are those posted here on our website on the day you use our website. We solely advise you to print a copy for your records.

If you have any question regarding our privacy policy, please contact us through:

E-mail: <u>bitglob@bitglob.com</u>

### **COOKIES POLICY**

Our website uses cookies. They are placed by the software that operates on our servers, and by software operated by third parties whose services we use. When you first visit our website, we ask you whether you wish us to use cookies. If you choose not to accept them, we shall not use them for your visit except to record that you have not consented to their use for any other purpose.

If you choose not to use cookies or you prevent their use through your browser settings, you will not be able to use all the functionality of our website.

We use cookies in the following ways:

- To track how you use our website
- To record whether you have seen specific messages we display on our website
- To keep you signed in our site
- To record your answers to surveys and questionnaires on our site while you complete them
- To record the conversation thread during a live chat with our support team

# WHY WE USE COOKIES ON OUR WEBSITE

Cookies are pieces of information that a website transfers to an individual's computer hard drive for record keeping purposes. Cookies make using our Site easier by, among other things, saving your passwords and preferences for you. These cookies are restricted for use only on our Site, and do not transfer any personal information to any other party.

Most browsers are initially set up to accept cookies. You can, however, reset your browser to refuse all cookies or indicate when a cookie is being sent. Please consult the technical information relevant to your browser for instructions. If you choose to disable your cookies setting or refuse to accept a cookie, some parts of the Site may not function properly or may be considerably slower.

# PERSONAL IDENTIFIERS FROM YOUR BROWSING ACTIVITY

Information about your computer hardware and software may be automatically collected by Bitglob.com. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the <a href="http://www./bitglob.com">http://www./bitglob.com</a> website.

Requests by your web browser to our servers for web pages and other content on our website are recorded.

Our website record information such as your geographical location, your Internet service provider and your IP address. We also record information about the software you are using to browse our website, such as the type of computer or device and the screen resolution. Bitglob.com uses this information in aggregate to assess the popularity of the webpages on our website and how we perform in providing content to you.

### **USE OF RE-MARKETING**

Re-marketing involves placing a cookie on your computer when you browse our website in order to be able to serve to you an advert for our services when you visit some other website. Bitglob.com may use a third party to provide us with re-marketing services from time to time. If so, then if you have consented to our use of cookies, you may see advertisements for our services on other websites.

# **CONTACT INFORMATION**

If you would like to: access, correct, register a complaint, or simply want more information please contact us directly Via:

Contact: bitglob@bitglob.com

# **COPYRIGHT POLICY**

Copyright © BITGLOB.COM. All Rights Reserved.

All files and information contained on this Website are copyrighted by **BITGLOB.COM**. and may not be duplicated, copied, modified, or adapted, in any way without our written permission. Our Website may contain our service marks or trademarks as well as those of our affiliates or other companies, in the form of words, graphics, and logos.

Your use of our Website, and Services does not constitute any right or license for you to use our service marks or trademarks, without the prior written permission of **BITGLOB.COM**. Our Content, as found within our Website, and Services, is protected under copyrights. The copying, redistribution, use or publication by you of any such Content, is strictly prohibited. Your use of our Website and Services does not grant you any ownership rights to our Content.

### **ACCEPTABLE USE**

You must not:

- (a) use our website in any way or take any action that causes, or may cause, damage to the website or impairment of the performance, availability or accessibility of the website;
- (b) use our website in any way that is unlawful, illegal, fraudulent or harmful, or in connection with any unlawful, illegal, fraudulent or harmful purpose or activity;
- (c) use our website to copy, store, host, transmit, send, use, publish or distribute any material which consists of (or is linked to) any spyware, computer virus, Trojan horse, worm, keystroke logger, rootkit or other malicious computer software; or
- (d) conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to our website without our express written consent.

### **REPORT ABUSE**

If you found any unlawful material or activity on our website, or any material or activity that breaches this notice, please let us know.

You can let us know about any such material or activity by emailing us at <a href="mailto:Bitglob@bitglob.com">Bitglob@bitglob.com</a>.

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### **UPDATE**

Should we update, amend or make any changes to this document, those changes will be prominently posted here.