MUNES BANI FAWAZ
Software Engineer

PROFILE

Enthusiastic Software Engineer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of Programming and Coding. Motivated to learn, grow and excel in the field of Software Engineering.

DATE & PLACE OF BIRTH:
04/09/1998 – Irbid, Jordan

NATIONALITY: Jordanian

CONTACT

PHONE:
+962789336602
EMAIL:
m.banifawaz@outlook.com

LANGUAGES

English
German
Arabic

SOFTWARE SKILLS

C#
Java
HTML
PHP
CSS
.NET
Python
C++
ASP.net
JavaScript
SQL / MySql
Ajax
jQuery
Visual Basic
Visual Studio
VP
VB
VBS
BAT

Unreal Engine
Unity
Linux
Kali Linux
Ubuntu
Manjaro
Node.js
Laravel

EDUCATION

Philadelphia University of Jordan (Amman, Jordan)
10/2017 – 02/2021
Bachelor's Degree in software engineering with an average of 77.6% and a rate of Very Good which in GPA is equal to 3.1 out of 4.

First Secondary School of Abha (Abha, Saudi Arabia)
2013 – 2016
High School Diploma with an average of 96.03% which by the Jordan Equivalency Certificate is equivalent to 80.08% and certified by the Jordan Ministry of Education.

Mecca Intermediate School (Abha, Saudi Arabia)
2010 – 2013

Anjara Elementary School (Ajlun, Jordan)
2009 – 2010

Robert-Koch Realshule (Stuttgart, Germany / Elementary School)
2008 – 2009

Pfaffenwald-Shule (Stuttgart, Germany / Elementary School)
2004 – 2008

Kinderhaus Uni-Kids (Stuttgart, Germany / Kindergarten)
2001 – 2004

ACCOMPLISHMENTS

- Collaborated with one associate in the development of Philadelphia University Forms Project.
- Developed an interactive website for Mecca School - Abha, KSA that resulted in an increase in the human resources section of the school in matters of weeks of launch.
- Worked on many platforms and found solutions to many issues through testing and solving problems reported by individuals.
- Made various useful tools throughout the time in my university years that helped during the study a good number of individuals.

SKILLS

Problem Solving
Communication
Teamwork
Positive Attitude
Flexibility
Fast Learner
Coding

GitHub Profile

Work Experience in Next Pages

Company: Extensya
Title: System Development Officer
Experience Time: June 2021 – March 2022 (10 Months)

-**Developer in the following:**
- PHP
- HTML
- CSS
- JavaScript
- Ajax
- jQuery
- SQL / MYSQL
- Creating Custom API's

-Using the following:
- Joomla (Content Management System for publishing web content)
- FileZilla (FTP application for accessing Server)
- Navicat (Database Management and Development Software)

-On many Projects with various clients and systems within the Company:
- Clients have internal websites in the company for quality evaluations and logging calls that are used by Agents, Team Leaders, Supervisors etc... each client has respective web forms that are filled.
  o I created edit forms for all forms so records can be edited and deleted by authorized parties.
  o I also created password reset forms for user accounts via email and their process etc… for all clients that have internal websites.
  o Many of the quality evaluation forms were edited by me and I made a good number of them too.
  o Worked with many Clients but frequently with 40 clients give or take.

-**Worked on many company projects and internal sites that are used by the company:**
- ECT (A system for the company for employees to get announcements, give feedback etc.)
- Online Assessments (A internal system to do Assessment's "Exams").
- English Assessments (Close to Online Assessment).
- Extensya ChatTool (A internal chatting system for the company).
- Extensya Help Desk (Live Agent) (A internal system that is like Zendesk and Freshdesk).
- OMS (Operation Management System) "Which is the core system for the company and the main system that I worked on daily".

-Lead a project called Headcount which is based in the OMS System that I build from scratch and connected to other tools that are available before in the OMS System as following:

- The idea behind the Headcount is to automate the process of adding people to the company's employee's database which was before managed by "Microsoft Excel".

- I build the tool based on getting data via a Talent Acquisition Tool and Training Tool, which is the process of interviewing and training people for the company and after that part of the end of training I step in with the new tool to enter them into the companies database.

- Getting all the persons data from the previous tools with combining 2 new forms for adding company internal emails from the Technical IT Department and adding Badge Number IDs from the Human Resources Department.
- A third department reviews the data before entering it into the company's database which also has access to all company records to edit them and to change people statuses etc. with their respective reports in various ways.

-Lead a project called DQMS Library which is based in the OMS System that I build from scratch as following:
- The tools idea is to have a Digital Library for employees to access which has an uploader that works like a file manager to ADD/Delete Files and Folders.
- It shows then in another view the files as a tree view in their folders for people to browse the content online.
- The tool can view PDF Files, Videos, Images and text files in the browser and any supported formats for Google Chrome and alike browsers and the rest like mostly excel files can be downloaded to be viewed.

-Created a Custom API for retrieving data from Zendesk that has a PHP API client which is no longer maintained or supported for:
- Retrieving the data in a form of data object arrays.
- Converting the data object array into json format "**encoding it**".
- Converting the json data to CSV then XLS to preserve special characters and Arabic language.
- Sending the data file which became an Excel Sheet to the parties that needed it using PHPMAILER.

-Made many tools and scripts to ease in addition to save the effort and time regarding company related work with fixing, editing, updating, debugging and testing many things in the fields of the company's IT development process.

-Lead a project called Procurement Tool which is based in the OMS System that I build from scratch as following:

- The idea behind the tool is to manage purchases and orders for the company that was previously managed on paper and bills and so on.

- I build the tool based on making an Internal Request via employees that then goes through several processes to get approved via multiple personnel, then it automates the Internal Request to another phase that makes it a Procurement Request that also goes through number of approvals. After that it becomes a Purchase Order that gets sent to the Vendor directly requesting a purchase by us that is authorized by the company with digital signatures, in which then leads to us getting a delivered purchase via a vendor that gets evaluated via a Receiving Form that the requester fills.

- Many aspects were applied to the project like email notifications, reminder emails, personnel validations, attachments to be uploaded, prices with discounts and taxes calculation and etc.

From:	Murad Fares <murad.fares@extensya.com>
Sent:	Sunday, March 27, 2022 12:18 PM
To:	m.banifawaz@outlook.com
Subject:	Recommendation letter

To Whom It May Concern,

It is my pleasure to strongly recommend for a position as a Systems development officer.

I am Murad Fares, a Systems development manager at extensya . I have 15 years of experience working as a software development specialist and have seen many young professionals come and go. Munes Bani Fawaz is one individual I have worked with who uniquely stands out.

During our time together, Munes displayed great talents in technical applications and programming languages, such as PHP, SQL DB, CSS,CMS,Java script and several other data visualization tools.

I am absolutely confident that Munes would be a great fit for your company. Not only will he bring the kind of skills and experiences you're looking for in an applicant, but he will also quickly become an asset and help you grow in any way he can.

If you need more information or specific examples, please do not hesitate to contact me at 0780300103, or by email at murad.fares@extensya.com. As a recommendation letter likely only provides a snapshot of his talents and achievements, I would be happy to further elaborate on my time working with him.

Sincerely,
Murad Fares
Systems development manager
extensya

Murad Fares

Systems Development Manager

murad.fares@extensya.com

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www.extensya.com

![extensya logo]

Date: 28/03/2022

Reference: 22/03/9031/220

Certificate of Experience

This is to certify that **Mr. Munes Mutasem Zaki Bani Fawaz** worked at **extensya** From **2021/06/16** to

28/03/2022 as **A** System development Officer in the Technical Department .

This certification has been issued upon his request.

الموضوع: شهادة خبرة

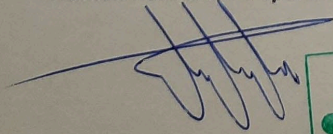تشهد شركة المساندة لخدمات الإسناد ومراكز الاتصال بإن السيد/ مؤنس معتصم زكي بني فواز عمل لدينا من 2021/06/16 الى

2022/ 03/28، بوظيفة System development Officer الدائرة التقنية.

وقد أعطيت له هذه الشهادة بناء على طلبه.

إدارة الـموارد البـشرية

Human Resources Department

![signature]

![extensya stamp — المساندة لخدمات الإسناد ومراكز الإتصال / الموارد البشرية]

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W: www.extensya.com

DNV·GL ISO 9001
DNV·GL ISO/IEC 27001

Company: Nixpend
Title: Python Developer
Experience Time: September 2022 – Currently

-**Developer in the following:**
- Frappe Framework (JS/Python)
- Python
- JavaScript
- ERPNext
- JINJA
- HTML
- CSS
- Ajax
- jQuery
- SQL / MYSQL

-Using the following:
- Gitlab
- VS Code
- Everything Via VS Code Command Line (Frappe, Frappe DB, Bench, Git, Linux, Python Console) - Commands