# **Marty Crane**

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#### **SUMMARY**

Cybersecurity Junior making the transition from Pest Control to Cybersecurity. I have a passion for incident response, threat hunting, and digital forensics. Currently building my Security Analyst skills through the use of various CTFs, certifications, online courses, and projects/labs.

## **CERTIFICATIONS**

CompTIA Security+ | AWS CCP | Qualys Vulnerability Management | PNPT (Expected 10/24)

## **EXPERIENCE**

#### **Security Analyst Intern**

06/2024 - Present

Company: CyberNow Labs

- Monitoring and analyzing SIEM alerts through Splunk Enterprise Security and IBM QRadar and identifying security anomalies for investigation and remediation.
- Analyzing malicious incidents using SentinelOne and CrowdStrike EDR solutions, identifying IoCs, and preparing incident reports on the impact and scope using IBM QRadar SOAR.
- Communicate recommendations to the other technical teams via Jira ticketing system.
- Investigate phishing incidents using Proofpoint Email Security and Protection documenting incidents using TheHive and IBM QRadar SOAR.

## **IT Support Technician**

08/2023 - Present

#### Company: CSU Dominguez Hills

- Manage high volume ticket queue via ServiceNow, achieving a 76% reduction in backlog tickets.
- Maintain a 94% user satisfaction rate by implementing empathic listening combined with exceptional troubleshooting and diagnostic techniques.
- Crafted knowledge base articles aimed at top incident types improving first-call resolution 53%.

## CYBERSECURITY PROJECTS & LABS

Azure SOC and Honeynet Detection Lab

- Configured and deployed Azure resources including Sentinel to detect attacker persistence.
- Utilized KQL for log querying and MITRE Adversary TTPs and Mitigation Procedures.
- Implemented security controls using NIST CSF, resulting in 95% reduction in security incidents.

#### Active Directory Administration Lab

- Deployed and managed Active Directory Domain Services, including DC, OUs, group policies, and user accounts to mirror real-world enterprise environments
- Created PowerShell automation scripts for creating users in Active Directory.

## **EDUCATION**