## **DataFest Dataset**

Nicolas Huang

4/14/23

Capital University: R-µ-Ready

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import os
```

# 1. Questions

### 1. Converting to DTF DataType is Resource Intensive! (Run Once)

```
In [30]: # Convert Times to DTF object
questions['AskedOnUtc'] = pd.to_datetime(questions['AskedOnUtc'])
questions['TakenOnUtc'] = pd.to_datetime(questions['TakenOnUtc'])
questions['ClosedOnUtc'] = pd.to_datetime(questions['ClosedOnUtc'])
```

### Free Legal has a Automatic 30 Day Close Policy, Set Closed On to 30 Days after Open

```
In [31]: # If Closed On is Null, and isn't taken by any lawyer, set closed on to 30 days after asked on
In [32]: # Start time
    questionTimeStart = questions['AskedOnUtc']
    # questionTimeStart.head()

# End time
    questionTimeEnd = questions['ClosedOnUtc']
# questionTimeStart.head()

# Taken On Time
    questionTimeTaken = questions['TakenOnUtc']
# questionTimeTaken.head()
# pd.isnull(questions['TakenOnUtc'][0]) # Check if the question was never taken on for the first row
```

#### 1.1 TimeDuration of Questions & How Many left unanswered

```
In [33]: # Question Duration
         questions['TimeOpen'] = questionTimeEnd - questionTimeStart
         # questions['TimeOpen'].head()
         questionTimeDuration = questions['TimeOpen']
         # questionTimeDuration.head()
         print(f"Statistical Summary of Question Duration (aka how long to remediate)")
         questionTimeDuration.describe()
         Statistical Summary of Question Duration (aka how long to remediate)
Out[33]: count
                  26 days 05:30:32.554737926
         mean
                  44 days 20:10:07.767320240
         std
         min
                             0 days 00:00:08
         25%
                             5 days 01:47:32
                            12 days 14:18:37
         50%
         75%
                            33 days 19:49:03
                          2530 days 20:41:03
         max
         Name: TimeOpen, dtype: object
In [34]: # Count how many questions weren't taken on by Lawyers
         # Filter only the questions that weren't taken on by a lawyer
         notTakenByLawyer = questions.loc[lambda df: pd.isnull(questions['TakenOnUtc']) == True]
         notTakenByLawyer.head(10)
         # Select only the filtered questions that were never closed by an attorney
         notTakenByLawyer = notTakenByLawyer['ClosedByAttorneyUno']
         unansweredTotal = notTakenByLawyer.count()
         hitMissRatio = (unansweredTotal / totalQuestions) * 100
         print(f"Total Number of Questions that weren't taken by a lawyer \nand went stale is: {hitMissRatio:.2f}%, or
         \leq
         Total Number of Questions that weren't taken by a lawyer
         and went stale is: 2.58%, or 5240 cases
In [35]: # Check if any cases are Left open
         questionsLeftOpen = questions.loc[lambda df: pd.isnull(questions['ClosedOnUtc'])]
         print(f" Number of Cases left open: {questionsLeftOpen['ClosedOnUtc'].isna().count()}")
          Number of Cases left open: 3794
```

Group Hit or Miss, Question Time Duration, Number of Cases Open, and Statistical Summary by State

```
groupStateRoot = questions[['Id', 'StateAbbr', 'AskedOnUtc', 'ClosedOnUtc', 'TakenOnUtc', 'Category', 'TimeOpe
                                      ClosedByAttorneyUno']]
         # groupStateRoot.head(100)
         # Select only cases that aren't stale (aka, never closed)
         # groupState = groupStateRoot.loc[lambda df: pd.isnull(groupStateRoot['ClosedOnUtc']) == False]
         groupState = groupStateRoot
         # Create summary of each state
         timeDurationByState = groupState.groupby('StateAbbr')['TimeOpen'].describe()
         # timeDurationByState.head(10)
         # Create total cases per state
         stateTotalCases = groupState.groupby('StateAbbr')['Id'].count()
         # Create total cases not taken per state
         stateTotalUnanswered = groupState.groupby('StateAbbr')['TakenOnUtc'].count() # This holds number of cases tak
         # Take the difference of taken on and total cases to get total cases not taken
         \verb|stateTotalUnanswered| = \verb|stateTotalCases| - \verb|stateTotalUnanswered| \\
         # Add columns to our dataframe
         timeDurationByState['TotalUnanswered'] = stateTotalUnanswered
         timeDurationByState['HitMissRatio'] = (stateTotalUnanswered / stateTotalCases)
         timeDurationByState.head(10)
In [37]: # Export the TimeDurationbyState Dataframe
         timeDurationByState.to_csv("QuestionAnaylticsByState.csv", sep=",")
         2. Attorney Time Entries
In [38]: # Import Attorneytimeentries
         attorneyLogonRoot = pd.read_csv("./data/attorneytimeentries.csv", on_bad_lines ='skip', low_memory=False)
         attorneyLogonRoot.head()
In [32]: # Convert Entered On to DTF Format
         attorneyLogonRoot['EnteredOnUtc'] = pd.to_datetime(attorneyLogonRoot['EnteredOnUtc'])
In [33]: # Keep only Hour and Minute, save it to Logon (Minutes are in decimal format!)
         attorneyLogonRoot['Hour'] = attorneyLogonRoot['EnteredOnUtc'].dt.hour
         attorneyLogonRoot['Minute'] = attorneyLogonRoot['EnteredOnUtc'].dt.minute
         attorneyLogonRoot['LogonTime'] = attorneyLogonRoot['Hour'] + (attorneyLogonRoot['Minute'] / 60)
         attorneyLogonRoot.head(10)
```

In [36]: # Save a smaller df

Out[34]:

	count	mean	std	min	25%	50%	75%	max
StateAbbr								
AK	573.0	13.347673	8.241854	0.033333	4.616667	17.183333	20.000000	23.983333
AL	568.0	16.333421	6.146598	0.366667	15.783333	17.766667	20.341667	23.916667
AR	2008.0	16.426569	6.211651	0.000000	15.345833	18.066667	20.583333	23.983333
AZ	659.0	16.875089	6.009446	0.016667	15.058333	18.533333	20.983333	23.950000
CA	1007.0	14.179345	8.251565	0.033333	5.350000	18.066667	21.141667	23.983333
СТ	1080.0	14.257762	6.591995	0.016667	9.500000	15.933333	19.237500	23.933333
FL	13345.0	16.817106	4.433074	0.000000	14.766667	17.316667	19.883333	23.983333
GA	1273.0	15.234158	6.286257	0.050000	13.200000	16.733333	20.100000	23.966667
н	2505.0	13.399208	8.581020	0.000000	4.000000	17.900000	21.150000	23.983333
IA	701.0	15.605706	6.579780	0.016667	14.783333	17.533333	20.033333	23.966667
IL	8783.0	15.830259	6.303317	0.000000	14.700000	17.500000	20.033333	23.983333
IN	5498.0	15.653707	5.198377	0.000000	13.704167	16.483333	19.233333	23.983333
KS	18.0	16.974074	6.873762	0.016667	14.950000	18.683333	21.158333	23.950000
LA	3134.0	15.673011	6.733690	0.000000	14.816667	17.466667	20.312500	23.983333
MA	3794.0	15.428075	6.127187	0.000000	14.183333	16.916667	19.612500	23.983333
MD	1487.0	15.809740	6.140789	0.000000	14.375000	16.950000	20.133333	23.983333
ME	2275.0	16.259495	5.170523	0.000000	14.383333	17.133333	19.766667	23.983333
MI	50.0	17.105667	4.348615	6.133333	15.979167	18.466667	19.758333	22.550000
MO	7779.0	14.565784	7.103068	0.000000	11.416667	16.716667	19.983333	23.983333
MS	351.0	15.720513	5.806241	0.183333	14.550000	17.516667	19.091667	23.983333
NC	5884.0	15.058492	7.237368	0.000000	13.350000	17.191667	20.633333	23.983333
NE	1409.0	16.539614	5.988372	0.000000	15.000000	18.050000	20.600000	23.983333
NH	1103.0	16.663735	4.340399	0.016667	14.233333	17.083333	19.975000	23.883333
NJ	1022.0	13.056800	7.755788	0.016667	3.350000	15.333333	19.329167	23.966667
NM	1544.0	16.997172	5.466079	0.016667	15.204167	18.091667	20.720833	23.950000
NY	5553.0	15.377129	5.974196	0.000000	13.133333	16.583333	19.600000	23.983333
ок	1949.0	15.291030	6.727572	0.016667	14.150000	17.183333	19.816667	23.950000
PA	157.0	16.172718	5.790836	0.016667	14.466667	16.950000	20.083333	23.666667
sc	4693.0	16.500721	4.589176	0.000000	14.050000	16.983333	20.066667	23.983333
SD	1767.0	12.359423	7.766261	0.000000	3.833333	15.166667	18.408333	23.983333
TN	7913.0	15.345358	6.347614	0.000000	13.433333	16.900000	19.983333	23.983333
TX	9653.0	14.615424	6.776870	0.000000	12.966667	15.983333	19.750000	23.983333
US	117.0	15.683191	5.841043	0.283333	13.733333	17.316667	20.066667	23.883333
UT	518.0	15.640122	6.378380	0.000000	14.337500	17.041667	20.100000	23.916667
VA	4633.0	15.495859	6.315705	0.016667	13.966667	16.933333	19.983333	23.966667
VT	690.0	14.434106	6.377464	0.050000	12.016667	15.950000	19.162500	23.900000
WI	6236.0	15.862358	6.417628	0.000000	14.466667	17.416667	20.350000	23.983333
wv	2169.0	15.907162	5.122256	0.083333	14.250000	16.466667	19.116667	23.950000
WY	715.0	15.680466	7.029822	0.000000	13.858333	17.816667	20.875000	23.966667

```
In [36]: # Add hoursByState to attorneyLogonByState
           attorneyLogonByState['AverageHours'] = hoursByState
          attorneyLogonByState.head(10)
Out[36]:
                                                                          50%
                                                                                    75%
                       count
                                  mean
                                             std
                                                      min
                                                                25%
                                                                                               max AverageHours
           StateAbbr
                 ΑK
                        573.0
                              13.347673 8.241854
                                                 0.033333
                                                            4.616667
                                                                     17.183333
                                                                               20.000000 23.983333
                                                                                                         0.322164
                                                           15.783333
                                                                                                         0.287148
                        568.0
                              16.333421 6.146598
                                                 0.366667
                                                                    17.766667
                                                                               20.341667
                                                                                         23.916667
                  AL
                 AR
                       2008.0
                              16.426569
                                        6.211651
                                                 0.000000
                                                           15.345833
                                                                     18.066667
                                                                               20.583333
                                                                                         23.983333
                                                                                                         0.264193
                                                                                         23.950000
                  ΑZ
                        659.0
                              16.875089
                                        6.009446
                                                 0.016667
                                                           15.058333
                                                                     18.533333
                                                                               20.983333
                                                                                                         0.402731
                              14.179345 8.251565
                 CA
                       1007.0
                                                 0.033333
                                                            5.350000
                                                                     18.066667
                                                                               21.141667
                                                                                         23.983333
                                                                                                         1.301092
                  СТ
                       1080.0
                              14.257762 6.591995
                                                 0.016667
                                                            9.500000
                                                                     15.933333
                                                                               19.237500
                                                                                         23.933333
                                                                                                         0.373056
                  FL
                      13345.0
                              16.817106
                                        4.433074
                                                 0.000000
                                                           14.766667
                                                                     17.316667
                                                                                19.883333
                                                                                         23.983333
                                                                                                         0.276496
                 GA
                       1273.0
                             15.234158 6.286257
                                                 0.050000
                                                           13.200000
                                                                     16.733333
                                                                               20.100000
                                                                                         23.966667
                                                                                                         0.390888
                  н
                       2505.0
                              13.399208 8.581020
                                                 0.000000
                                                            4.000000
                                                                    17.900000
                                                                               21.150000
                                                                                         23.983333
                                                                                                         0.354052
                  IΑ
                        701.0 15.605706 6.579780 0.016667
                                                           14.783333 17.533333 20.033333 23.966667
                                                                                                         0.239230
In [37]: # Import Attorney's For Attorney Count by state
           attorneys = pd.read_csv("./data/attorneys.csv", on_bad_lines='skip', low_memory=False)
In [38]: # Count how many attorneys per state
           attorneyByState = attorneys.groupby('StateAbbr')['AttorneyUno'].count()
          attorneyByState.head(10)
Out[38]: StateAbbr
           ΑK
                   110
           ΔI
                  138
           AR
                   192
           ΑZ
                  104
           CA
                   245
           \mathsf{CT}
                   103
           FL
                 1103
           GΑ
                   308
           нт
                   125
           ТΔ
                    67
           Name: AttorneyUno, dtype: int64
In [39]: | # Add Number of Attorneys Per State in the LogonByState
           attorneyLogonByState['NumAttorneys'] = attorneyByState
          attorneyLogonByState.head(10)
Out[39]:
                       count
                                  mean
                                             std
                                                      min
                                                                25%
                                                                          50%
                                                                                    75%
                                                                                               max AverageHours NumAttorneys
           StateAbbr
                 ΔK
                        573 0
                              13.347673 8.241854
                                                 0.033333
                                                            4.616667
                                                                     17.183333
                                                                               20.000000
                                                                                         23.983333
                                                                                                         0.322164
                                                                                                                            110
                  ΑL
                        568.0
                              16.333421 6.146598
                                                 0.366667
                                                           15.783333
                                                                    17.766667
                                                                               20.341667 23.916667
                                                                                                         0.287148
                                                                                                                           138
                 AR
                       2008.0
                              16.426569
                                        6.211651
                                                 0.000000
                                                           15.345833
                                                                    18.066667
                                                                               20.583333
                                                                                         23.983333
                                                                                                         0.264193
                                                                                                                           192
                  ΑZ
                        659.0
                              16.875089
                                        6.009446
                                                 0.016667
                                                           15.058333
                                                                     18.533333
                                                                               20.983333
                                                                                         23.950000
                                                                                                         0.402731
                                                                                                                           104
                 CA
                       1007.0
                              14.179345 8.251565
                                                 0.033333
                                                            5.350000
                                                                     18 066667
                                                                              21 141667 23 983333
                                                                                                         1.301092
                                                                                                                           245
                  СТ
                       1080.0
                              14.257762 6.591995
                                                 0.016667
                                                            9.500000
                                                                     15.933333
                                                                               19.237500
                                                                                         23.933333
                                                                                                         0.373056
                                                                                                                           103
                  FL
                      13345.0
                             16.817106 4.433074 0.000000
                                                           14.766667
                                                                    17.316667
                                                                               19.883333
                                                                                         23.983333
                                                                                                         0.276496
                                                                                                                           1103
                 GΑ
                       1273.0
                             15.234158 6.286257
                                                 0.050000
                                                           13.200000
                                                                     16.733333
                                                                               20.100000
                                                                                         23.966667
                                                                                                         0.390888
                                                                                                                           308
                  н
                       2505.0
                              13.399208 8.581020
                                                 0.000000
                                                            4.000000
                                                                    17.900000
                                                                               21.150000
                                                                                         23.983333
                                                                                                         0.354052
                                                                                                                           125
                        701.0 15.605706 6.579780 0.016667 14.783333 17.533333 20.033333 23.966667
                                                                                                         0.239230
                                                                                                                            67
                  IΑ
In [40]: attorneyLogonRoot.head()
```

```
In [41]: # Import Attorneys
         attorneyRoot = pd.read_csv("./data/attorneys.csv", on_bad_lines='skip', low_memory=False)
         attorneyRoot.head()
In [49]: # Check if a unique attorney has or hasn't Logged a session
         attorneyDidWork = attorneyRoot[['StateAbbr', 'AttorneyUno']]
         attorneyDidWork['HasDoneASession'] = attorneyRoot.AttorneyUno.isin(attorneyLogonRoot.AttorneyUno).astype(int)
         # Calculate percentage of attorneys having at least ONE session per state
         attorneyDidWork = attorneyDidWork.groupby('StateAbbr')['HasDoneASession'].describe()
         # attorneyDidWork.head(10)
         # Save only necessary columns
         attorneyDidWorkFinal = attorneyDidWork
         attorneyDidWorkFinal['NumberOfAttorneys'] = attorneyDidWork['count']
         attorneyDidWorkFinal['PercentageAttorneyDidASession'] = attorneyDidWork['mean']
         attorneyDidWorkFinal = attorneyDidWork[['NumberOfAttorneys', 'PercentageAttorneyDidASession', 'std']]
         attorneyDidWorkFinal.head(10)
In [50]: # Export df to csv for visualization
         attorneyLogonByState.to_csv("attorneyAnalyticsPerState.csv", sep=",")
         attorneyDidWorkFinal.to_csv("PercentageOfAttorneysDoingASessionPerState.csv", sep=",")
         X. Questions Post (40,000 Rows Bad, Clean the text)
 In [ ]: questionPostRoot = pd.read_csv("./data/questionposts.csv", on_bad_lines='skip', low_memory=False)
 In [ ]: questionPostRoot.head(10)
 In [ ]: questionPostRoot['PostText'][14255]
```

In [ ]: | questionPost = questionPostRoot[['Id', 'StateAbbr', 'QuestionUno', 'CreatedUtc']]

questionPostRoot['PostText'] = questionPostRoot['PostText'].str.replace("\"", '')
questionPostRoot['PostText'] = questionPostRoot['PostText'].str.replace("\"", '')
questionPostRoot['PostText'] = questionPostRoot['PostText'].str.replace(",", '')
questionPostRoot['PostText'] = questionPostRoot['PostText'].str.replace("\", '')
questionPostRoot['PostText'] = questionPostRoot['PostText'].str.replace("\", '')
questionPostRoot['PostText'] = questionPostRoot['PostText'].str.replace("#", '')
questionPostRoot['PostText'] = questionPostRoot['PostText'].str.replace("\$", '')

In [ ]: # questionPostRoot["CreatedUtc"][73]

questionPostRoot['PostText'][14255]

questionPost.to\_csv("questionpostTabbed.csv", sep=",")