

JOSHUA SIMPSON

Young Systems Administrator with 20+ Years of Professional Experience

Bremerton, WA
joshua.simpson@gmail.com
3608653273

(Sr) Systems Engineer with years of professional experience maintaining casino systems in a secure environment. With a high up-time requirement, I managed 20+ independent systems to provide less than a day of downtime in a year. Willing to relocate to: Bellingham, WA - Redmond, WA - Vancouver, WA

WORK EXPERIENCE

Architect Network & Systems II

Everi, Inc - Bremerton, WA
November 2001 to November 2019

Responsible for all of the systems, networks, and databases in Washington State for Everi (Previously Multimedia Games).

- Hired at 20 with MCSE certification as Field Technician
 - Acquired Washington State Gambling - Vendor Rep. License
 - Worked from home office and responsible for communicating weekly duties with management, scheduling projects with all Everi and Casino staff, maintaining travel expense reports, and keeping a company vehicle well maintained.
 - Supported Washington State Gambling Commission on securing, testing, validating, documenting, and approving proprietary solutions for Class 3 slot machines and the supporting back office.
 - Acquired Microsoft SQL Server Administration knowledge
 - Acquired Cisco and HP switching knowledge
 - Acquired Cisco ASA and Router knowledge
 - Wrote software applications in VBScript, VB.Net, Powershell, and SQL for inspection by the WSGC and deployed in the field.
 - Promoted to Systems Architect in 2013
 - Acted as knowledge base for field technicians regarding any systems in Washington State.
 - Provided training and documentation for field technicians.
 - Maintained Change Management tickets in both JIRA and Salesforce
 - Provided 24/7/365 outage support.
 - Supported Windows and Linux servers
 - Supported HP, Dell, and Toshiba systems
 - Supported Hyper-V (Windows) and ESXi (VMware) virtual machine solutions.
 - Supported Microsoft Windows Active Directory.
-

Customer Service Representative

T.S.C.Net - Silverdale, WA

Sept 1996 to June 2000

Provided Dial-up Internet support for a local Internet Service Provider.

- **Provided professional telephone** and in-person computer support.
- Worked with Windows and Linux Systems.
- Responsible for maintaining clients' accounts.
- Resolved customer information and complaints
- Handled cash and credit card transactions

EDUCATION

MCSE in Microsoft Technologies

Paladin Data - Poulsbo, WA

November 2000 to February 2001

Associate in Computer Science

Olympic College - Bremerton, WA

September 1999 to June 2000

High school or equivalent in Computer Science

Central Kitsap High School - Silverdale, WA

September 1997 to June 1999

SKILLS

- Microsoft Office
- Microsoft SQL Server
- Microsoft Windows Server
- Cisco Switching
- Virtualization
- Active Directory
- Vmware
- System Administrator

CERTIFICATIONS AND LICENSES

MCSE

Present

Microsoft Certified Systems Engineer