JOSHUA

SIMPSON

**Systems Administrator with 20+ Years of Professional Experience**

Bremerton, WA

joshua.simpson@gmail.com

(cell) 360.865.3273

Systems Engineer and Administrator with 23 years of professional experience. With a high up-time requirement, I managed 20+ independent systems to provide less than a day of downtime in a year. Willing to relocate.

WORK EXPERIENCE

**Architect Network & Systems II**

**Everi, Inc** - Bremerton, WA

November 2001 to November 2019

Responsible for all the systems, networks, and databases in Washington State for Everi Games.

* Worked from home office and responsible for communicating weekly duties with management, scheduling projects with staff, maintaining travel expense reports, and keeping a company vehicle well maintained.
* Perform systems engineering activities in all phases of a project, to include discovery, design, build, test, and deploy.
* Researches and evaluates network and server hardware and software options and upgrades including updates, patches, and service packs, as needed.
* Collaborate with Systems Administrators and Service Desk as needed.
* Identify and recommend appropriate changes to infrastructure to improve performance, reliability, and availability.
* Perform server administration functions, including configuring, installing, repairing, maintaining, and upgrading hardware and operating systems.
* Analyze network and system resource utilization and implement solutions to correct problems to ensure all applications are accessible and functioning properly.
* Demonstrated ability in diagnosing and remedying critical server-related problems and failures promptly and effectively.

**Customer Service Representative**

**T.S.C.Net** - Silverdale, WA

Sept 1996 to June 2000

Provided Dial-up Internet support for a local Internet Service Provider.

* Provided top tier customer support communication.
* Worked with multiple customer environments.
* Responsible for maintaining clients' accounts.
* Resolved customer questions and complaints.
* Handled cash and credit card transactions.

SKILLS

* **Virtualization**
* **Active Directory**
* **SAN/NAS**
* **Microsoft Office**
* **Microsoft SQL Server**
* **Linux / Unix systems**
* **Microsoft Windows Server**
* **Cisco Switching, Routing, and Firewalls**

EDUCATION

**Computer Info Systems: Networking**

**Olympic College** - Bremerton, WA Jan 2020 - Present

**MCSE in Microsoft Technologies**

**Paladin Data** - Poulsbo, WA November 2000 to February 2001

**Computer Science**

**Olympic College** - Bremerton, WA September 1999 to June 2000

**High School Diploma**

**Central Kitsap High School** - Silverdale, WA September 1997 to June 1999

CERTIFICATIONS AND LICENSES

**MCSE/NT4**

Present

Microsoft Certified Systems Engineer for NT 4.0