Customer prefix.md 2025-08-21

Creating specific customer prefix

[!Important] After onboarding a customer to the MSP portal, ensure that a customer-specific naming convention prefix is added by following this guide

1 Accessing customer tenant

- 1. Sign in to the Patch My PC Cloud Admin Portal
- 2. Next, hit the small downward facing icon
- 3. Choose your customers tenant
- 4. You can always check if you are working on a customer tenant by looking at these to places:

2 Configure naming prefix

- 1. Once connected to your customer, go to **Settings** -> **Naming**
- 2. Now enter your desired prefix for your customer and hit save

[!Tip] You can utilize the **preview** feature to see the prefix

- 3. End results with naming prefix added ([Palme3] was added as a prefix in the image below)