
Jonathan Taylor

Gorilla Geeks Support Technician

16 Cherry Ln

Pittsburg, KS 66762

(620) 308-3903

Jwtaylor771@proton.me

Portfolio Website: <https://servernameportfolio.jumpingcrab.com>

SKILLS

- 2 years of experience in Customer Service
- Experience with Java, Python, C, C#, C++, SQL, JS, HTML, React
- Created a few Restful APIs
- Problem solving skills

EDUCATION

Pittsburg State University, Pittsburg KS - *Pursuing Bachelor's of Computer Science*

August 2023 - Current

- Expected to graduate in Spring 2026 with a Bachelor's Degree in Computer Science with a 3.6 GPA
- Completed 90 credit hours toward a BS in Computer Science
- Relevant Courses Completed: Advanced Programming, Systems Analysis and Design, Computer Programming for Electronic Systems, Database Management, and Principles of Software Architecture

Chanute High School, Chanute KS - *High School Diploma*

August 2019 - May 2023

EXPERIENCE

Pittsburg State University, 701 E Lindburg St, Pittsburg KS 66762 - *Team Lead Support Technician*

September 2023 - PRESENT

- Ensure that all people are assisted with the best care possible
- Work with Microsoft Products and the way it integrates with our system
- Solve problems clients have with their computers or with our system
- Beta tester for new apps created by our programming team
- Communicate with coworkers effectively to find solutions to problems

The Shoe Dept, 2508 S Santa Fe Ave Chanute Plz, Chanute, KS 66720 - *Sales Associate*

September 2021 - September 2022

- Ensured customers were assisted if they required assistance
- Worked with other coworkers to take care of customers and the store