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Transformation

Stepping Up Transformation

Building capabilities at individual, team and organisational levels for a future-ready Public Service

The speed of change around the world is accelerating. The Public Service faces an ageing population and shrinking workforce, fiscal constraints, rising citizen expectations, and technological disruption.

Hence, the Public Service has stepped up transformation efforts to build a future Singapore that continues to be successful and vibrant. We want to think and act boldly to tackle challenges



and exploit new opportunities. We also know that citizens want to have a part in finding solutions, and digital solutions can help improve productivity.

FUTURE OF WORK



Home-based learning today, possibilities for the future

PSD Singapore

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Singaporeans. Read more about [ServiceSG](#).

Working with citizens closely

We continue to partner with citizens, businesses and non-government organisations to improve our policy-making and work together towards a better Singapore. For example, the Emerging Strong Conversations provided a platform for citizens to share their experiences and aspirations for Singapore in the midst of the pandemic. Citizens contributed their energies, expertise and experience, leading to several Alliances for Action that are rallying Singaporeans to action.

FUTURE WORKFORCE



Grabbing opportunities to learn, wherever they arise
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outside of the public sector. We will help our officers to learn, reskill and adapt to changes, and prepare them for the future.

FUTURE WORKPLACE



Smart Nation, with a heart ♥

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Building a collaborative and caring workplace

We will step up efforts to ensure that our Future Workplace will enable greater flexibility, productivity, and efficiency for public officers. We will also continue to support the mental health and wellbeing of public officers.

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