PETER GILLIAM

22031 Armada Center Rd
Armada, MI 48005
gilliampeter@gmail.com

(586) 212-3270
linkedin.com/in/petergilliam123
www.petergilliam.com

PROFESSIONAL SUMMARY

Dedicated IT professional seeking a position to leverage and expand my skills, with a proven track record in project management, logical programming, and operational oversight.

Areas of professional expertise:

- **Leading IT Projects**
- **Logical Programming**
- **Operational Management**
- **Trouble-Shooting**
- **Project-Oriented Workflow**
- **Communication and Leadership**

PROFESSIONAL SKILLS DEMONSTRATED

Perdue Farms   Nov 2023 – Present

A Food and Agricultural Company with 21,000 employees and $8 Billion in revenue providing foods to nearly every supermarket in the United States.

Systems Administrator (Intern)

Responsible for the development and maintenance of all of the facility's IT infrastructure, ranging from server maintenance to end-user support and troubleshooting.

- **Trouble-Shooting:** Resolved over 150+ monthly IT issues, ensuring seamless operation of Perdue's systems through collaboration and communication with end users.
- **Leading IT Projects:** Led a comprehensive server overhaul that dramatically reduced server downtime whilst rolling out data collection processes including software and hardware integration.
- **Project-Oriented Workflow:** Adhered to a projected-oriented workflow complete with detailed pre-planning and well-documented execution.

MCDONALD   Nov 2021 – Nov 2022

An American-based multinational fast food chain with over 200,000 employees and $23 Billion in revenue whilst serving 68 million customers each day.

Assistant General Manager

Responsible for operational and resource management, including hiring, termination, and scheduling of our team while ensuring proper state of repair to provide customers with fast, accurate, and quality service.

- **Trouble-Shooting:** As an Operations Technology professional through McDonald's, I ensured McDonald's large and intricate systems and networks could function and communicate effectively and reliably.
- **Operational Management:** I managed hiring, training, and termination of crew in addition to scheduling to ensure sufficient labor needs are met to allow each shift the greatest potential for success.
- **Communication and Leadership:** I communicated dynamic targets and goals to my shift managers and my crew with actionable plans to help everyone make the most of their potential.

<u>AG INNOVATION</u>   Aug 2021 – Oct 2021

An innovative firm of ~30 employees providing custom automation systems for domestic and international clients such as GENERAL MOTORS with partners such as FANUC and TELSONIC.

Automation Control Engineer (Training)

Responsible for the physical, electrical, and software incorporation of sensors while testing and troubleshooting automated systems to ensure efficient and reliable systems are provided for our clients.

• **Logical Programming:** Responsible for creating logic programs for PLCs (programmable logic controllers) that received data from dozens of operational and safety sensors to operate automation systems safely, predictably, and efficiently.

• **Leading IT Projects:** Used HTML, CSS, and JavaScript to lift the company to the online space with the creation of their website (AGInnovation.net), providing them their first substantial online exposure.

• **Trouble-Shooting:** When large complicated automation systems inevitably fail due to dozens of little bugs and Issues, I was responsible for troubleshooting, diagnosing, and resolving the issues before the systems are sent to our clients.

RELEVANT PROJECTS

Web Development: Beginning with spearheading the online presence for both Boun Appetito Italian Cuisine and SG Innovation, I have created a dynamic personal site highlighting my professional journey, technical projects, and competencies, serving as a testament to my proficiency in ReactJS and Interface design.

Programmatic Animation: Designed, animated, and rendered visual educational content using Python to explain mathematical concepts to an audience of 10,000+ on my YouTube channel, "**[Peter Gilliam](#)**".

HomeLAB Mastery: Orchestrated a holistic HomeLAB setup, spanning hardware provisioning, OS tuning, application deployment, DNS configuration, network optimization, and end-to-end security measures including SSL and encryption protocols.

EDUCATION

Bachelor Of Science (Computer Science). University Of Phoenix (Expected, 2024)
- 3.81 - Dean's List

Diploma. Armada High School (2021)
- GPA 3.8

IT Certifications:
- **CompTIA A+ Certified** (Expires Jun 2025)

OTHER RELEVANT INFORMATION

Languages: English (Native), Spanish (Intermediate)
Software: Microsoft Suite, SQL
Programming: Python, C#, JavaScript, HTML, CSS
Awards:
- **Macomb All-County All-Academic Team** — Macomb Area Conference Principal Committee (2021)
- **Distinguished Scholar Award** — Armada High School (2021)
- **Certificate of Achievement** — Michigan Department of Treasury (2021)
- **Recognition of Outstanding Achievement** — Michigan Legislature (2021)