

PETER GILLIAM

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PROFESSIONAL SUMMARY

My objective is to secure a challenging position in which I can fully utilize my skills and knowledge to contribute to the success of a company while eagerly expanding said skills and knowledge with valuable and applicable experience.

Areas of professional expertise:

- **Leading IT Projects**
- **Logical Programming**
- **Operational Management**
- **Trouble-Shooting**
- **Quality Assurance**
- **Communication and Leadership**

PROFESSIONAL SKILLS DEMONSTRATED

MCDONALDS

Nov 2021 – Present

An American-based multinational fast food chain serving 68 million customers each day with its team of over 200,000 employees.

Assistant General Manager

Responsible for operational and resource management, including hiring, termination, and scheduling of our team while ensuring proper state of repair to provide customers with fast, accurate, and quality service.

- **Trouble-Shooting:** As an Operations Technology Profesional through McDonald's, I ensure McDonald's large and intricate systems and networks can function and communicate effectively and reliably.
- **Operational Management:** I manage hiring, training, and termination of crew in addition to scheduling to ensure sufficient labor needs are met to allow each shift the greatest potential for success.
- **Communication and Leadership:** I communicate dynamic targets and goals to my shift managers and my crew with actionable plans to help everyone make the most of their potential.

AG INNOVATION

Aug 2021 – Oct 2021

An innovative firm of ~30 employees providing custom automation systems for domestic and international clients such as GENERAL MOTORS with partners such as FANUC and TELSONIC.

Automation Control Engineer (Training)

Responsible for the physical, electrical, and software incorporation of sensors while testing and troubleshooting automated systems to ensure efficient and reliable systems are provided for our clients.

- **Logical Programming:** Responsible for creating logic programs for PLCs (programmable logic controllers) that received data from dozens of operational and safety sensors to operate automation systems safely, predictably, and efficiently.
- **Leading IT Projects:** Used HTML, CSS, and JavaScript to lift the company to the online space with the creation of their website (AGInnovation.net), providing them their first substantial online exposure.
- **Trouble-Shooting:** When large complicated automation systems inevitably fail due to dozens of little bugs and Issues, I was responsible for troubleshooting, diagnosing, and resolving the issues before the systems are sent to our clients.

BUON APPETITO ITALIAN CUISINE

Jun 2020 – Apr 2021

Family-owned Italian restaurant serving the local community with a team of ~15 people.

Carryout Assembly and Quality Control

Being the last person to handle the food, my primary responsibility is preparing the food for sale as well as detecting and facilitating the correction of any errors during the fulfillment of a customer's order.

- **Quality Assurance:** Every carryout order would first go through me where I ensured the correct items are included and made with the care the customer is entitled to.
- **Leading IT Projects:** Using the sight building platform *GoDaddy.com*. I created an online presence for Buon Appetito, allowing their clients to familiarize themselves with the store's menus and prices from the internet.
- **Communication and Leadership:** Being the head of the carryout department, I frequently trained new workers for work in that department. I also communicated with the kitchen to facilitate any mistakes in carryout orders.

RELEVANT PROJECTS

Programmatic Animation: To an audience of 10,000s, I programmatically animate and render educational content with the purpose of explaining math content visually. Videos are created and rendered using Python and uploaded to my Youtube channel "**Peter Gilliam**".

Commercial Websites: For both Buon Appetito Italian Cuisine and AG Innovation, I took charge of developing their online presence. BuonAppetitItalianCuisine.com was built using GoDaddy's site builder while AG Innovation developed directly with HTML, CSS, and JavaScript.

EDUCATION

Bachelor Of Science (Computer Science). University Of Phoenix (Expected, 2025)

- GPA 3.81
- Dean's List

Diploma. Armada High School (2021)

- GPA 3.8
- SAT Score 1420 (98th Percentile) Math 780 (99th Percentile)

IT Certifications:

- **CompTIA A+ Certified** (Expires June 2025)

OTHER RELEVANT INFORMATION

Languages: English (Advanced), Spanish (Intermediate)

Computer skills: Microsoft Suite, SQL, Python, C#, JavaScript, HTML, CSS

Awards:

- **Macomb All-County All-Academic Team** — Macomb Area Conference Principal Committee (2021)
- **Distinguished Scholar Award** — Armada High School (2021)
- **Certificate of Achievement** — Michigan Department of Treasury (2021)
- **Recognition of Outstanding Achievement** — Michigan Legislature (2021)