



# In catalog- Select “Watson Assistant”

The screenshot shows a web browser window with multiple tabs open. The active tab is 'Catalog - IBM Cloud'. The address bar shows 'cloud.ibm.com/catalog'. The page header includes 'IBM Cloud' and navigation links for 'Catalog', 'Docs', 'Support', 'Manage', and 'Chris S's Account'. A left sidebar lists 'Catalog', 'Featured', 'Services', 'Software', and 'Consulting'. The main content area is titled 'IBM Cloud catalog' and features a search bar. Below the search bar, a section titled 'Recommended for you' displays three service cards. The first card, 'Watson Assistant', is highlighted with a blue border. It describes the service as 'IBM • Services • AI / Machine Learning' and states it lets users build conversational interfaces. Below the description, it says 'Lite • Free • IAM-enabled'. The second card is 'Speech to Text' and the third is 'Machine Learning'. A pop-up window on the right asks 'Ready for step-by-step instructions?' and provides a link to 'Take me to tutorials'. The Windows taskbar at the bottom shows the search bar and various application icons.

IBM Cloud

Catalog Docs Support Manage Chris S's Account

Catalog

Featured

Services

Software

Consulting

IBM Cloud catalog

Search the catalog...

Recommended for you

These recommended products are complementary to the resources that you're already working with.

**Watson Assistant**  
IBM • Services • AI / Machine Learning

Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Lite • Free • IAM-enabled

**Speech to Text**  
IBM • Services • AI / Machine Learning

**Machine Learning**  
IBM • Services • AI / Machine Learning

Ready for step-by-step instructions?

Explore our quick-start guides that will take you through the steps for everything from machine learning to chatbot development.

[Take me to tutorials](#)

[Unsubscribe](#) from marketing messages like this.

10:22 PM 7/30/2021

# Click “Create”

The screenshot shows a web browser window with multiple tabs. The active tab is 'Watson Assistant - IBM'. The address bar shows the URL 'cloud.ibm.com/catalog/services/watson-assistant'. The page header includes the IBM Cloud logo and navigation links: Catalog, Docs, Support, Manage, and Chris S's Account. The main content area is titled 'Watson Assistant' and includes a description: 'Watson Assistant lets you build conversational interfaces into any application, device, or channel. Add a natural language interface to your application to automate interactions with your end users. Common...'. Below the description are two tabs: 'Create' (selected) and 'About'. The 'Create' tab contains a form with the following fields: 'Type' (Service), 'Provider' (IBM), 'Author' (IBM), 'Updated on' (07/16/2021), and 'Category' (AI / Machine Learning). The 'Select a location' dropdown is set to 'London (eu-gb)'. The 'Select a pricing plan' section shows a table with columns 'Plan', 'Features', and 'Pricing'. The 'Summary' sidebar on the right lists: 'Watson Assistant', 'Location: London', 'Plan: Lite', 'Service name: Watson Assistant-Of', and 'Resource group: Default'. A large blue 'Create' button is prominently displayed, along with an 'Add to estimate' button and a 'View terms' link. The Windows taskbar at the bottom shows the search bar and various application icons.

Inbox - christynachiar... [GitHub] Please verify... Mr ME Videos - Goog... Slack | \* helpdesk | Ca... Editing MrMeTeam/RE... Watson Assistant - IBM

cloud.ibm.com/catalog/services/watson-assistant

Apps Gmail Maps YouTube NPTEL :: Computer... Reading list

IBM Cloud Catalog Docs Support Manage Chris S's Account

Catalog / Services /

## Watson Assistant

Watson Assistant lets you build conversational interfaces into any application, device, or channel. Add a natural language interface to your application to automate interactions with your end users. Common...

Create About

Type  
Service

Provider  
IBM

Author  
IBM

Updated on  
07/16/2021

Category  
AI / Machine Learning

Select a location

Select a location

London (eu-gb)

Select a pricing plan

Displayed prices do not include tax. Monthly prices shown are for country or location: [United States](#)

Plan	Features	Pricing
------	----------	---------

Create

Add to estimate

View terms

Summary

**Watson Assistant** Free

Location: London

Plan: Lite

Service name: Watson Assistant-Of

Resource group: Default

Type here to search

25°C 10:26 PM 7/30/2021

# Click “Launch Watson Assistant”

The screenshot displays the IBM Cloud console interface for a Watson Assistant instance. The browser's address bar shows the URL: `cloud.ibm.com/services/conversation/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaacb43e-fcad-...`. The IBM Cloud header includes navigation links for Catalog, Docs, Support, and Manage, along with the user's account name, Chris S's Account. The main content area is titled "Watson Assistant-Of" and shows a status of "Active". A sidebar on the left contains a "Manage" section with links to "Service credentials", "Plan", and "Connections". The main panel features a large blue button labeled "Launch Watson Assistant", a link to the "Getting started tutorial", and a link to the "API reference". On the right, a "Plan" section shows the current plan as "Lite" and an "Upgrade" button. Below the main panel, a "Credentials" section displays the API key and URL, with options to "Download" or "Show credentials". The Windows taskbar at the bottom shows the search bar and various application icons, with the system clock indicating 10:27 PM on 7/30/2021.

IBM Cloud

Resource list /

Watson Assistant-Of Active [Add tags](#)

Details [Actions...](#)

**Manage**

- Service credentials
- Plan
- Connections

Start by launching the tool

[Launch Watson Assistant](#) [Getting started tutorial](#) [API reference](#)

Plan

Lite

[Upgrade](#)

Credentials

[Download](#) [Show credentials](#)

API key:

.....

URL:

eu-gb.assistant.watson.cloud.ibm.com/eu-gb/.../home

Type here to search

25°C 10:27 PM 7/30/2021

# Click “Create Assistant”

The screenshot shows a web browser window with multiple tabs. The active tab is 'IBM Watson Assistant Lite'. The address bar shows the URL: `eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaacb43e-fcad...`. The page header includes 'IBM Watson Assistant Lite' and an 'Upgrade' link. The main content area is titled 'Assistants' and contains the following text: 'An assistant helps your customers complete tasks and get information faster. It may clarify requests, search for answers from a knowledge base, and can also direct your customer to a human if needed.' Below this text is a blue button labeled 'Create assistant'. Below the button is a card for 'My first assistant' with the subtitle 'Built for you to explore and learn...'. The card has two tabs: 'Skills (1)' showing 'My first skill' and 'Integrations (0)'. The Windows taskbar at the bottom shows the search bar, task view, and various application icons. The system tray on the right shows the date and time as 10:28 PM on 7/30/2021.

IBM Watson Assistant Lite Upgrade

## Assistants

An assistant helps your customers complete tasks and get information faster. It may clarify requests, search for answers from a knowledge base, and can also direct your customer to a human if needed.

Create assistant

My first assistant  
Built for you to explore and learn...

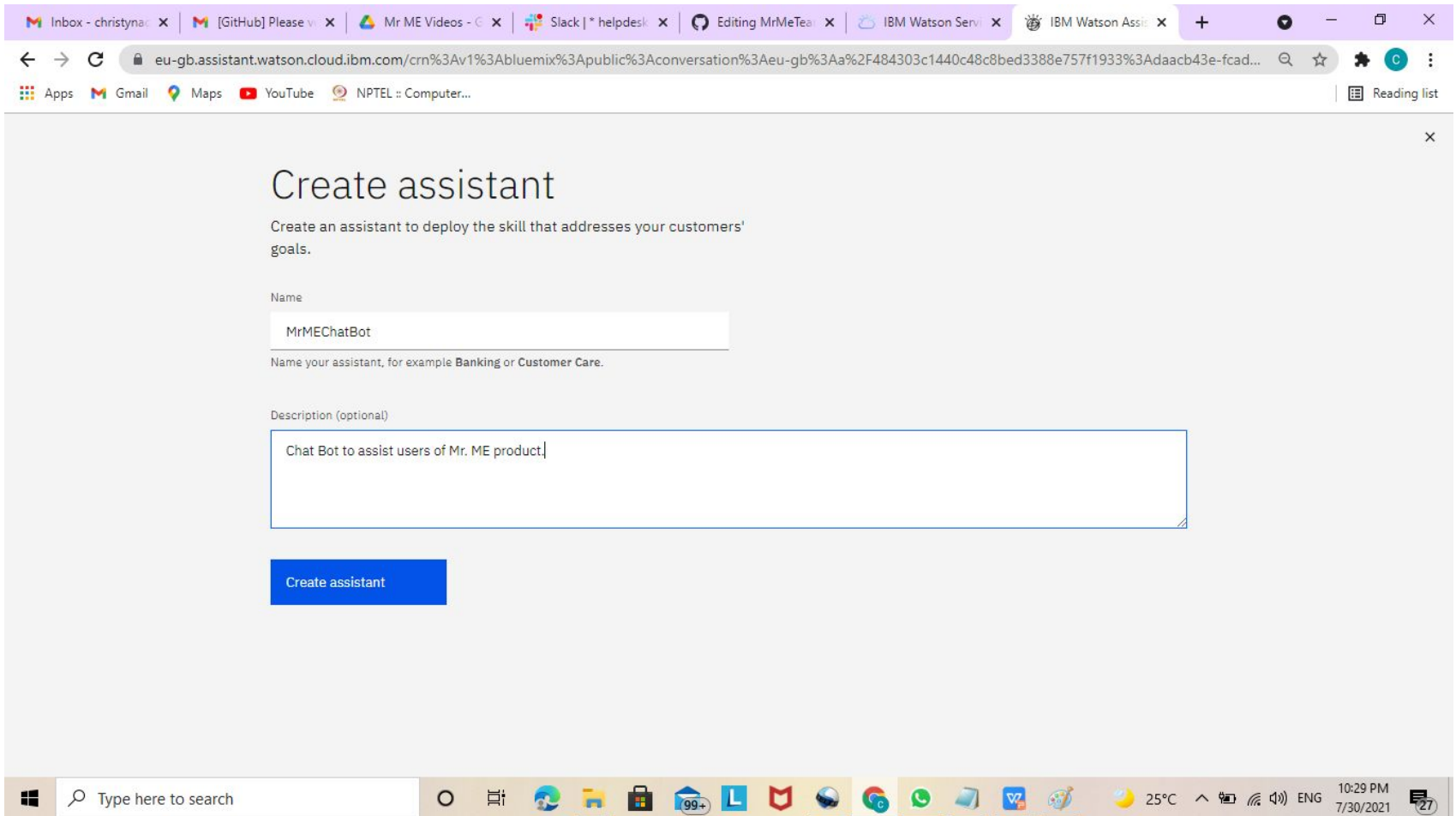
Skills (1)  
My first skill

Integrations (0)

Type here to search

10:28 PM 7/30/2021

# Click “Create Assistant”



Inbox - christyna x [GitHub] Please v x Mr ME Videos - C x Slack | \* helpdesl x Editing MrMeTea x IBM Watson Servi x IBM Watson Assie x + -

eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaacb43e-fcad... Reading list

## Create assistant

Create an assistant to deploy the skill that addresses your customers' goals.

Name

MrMEChatBot

Name your assistant, for example **Banking** or **Customer Care**.

Description (optional)

Chat Bot to assist users of Mr. ME product

Create assistant

Type here to search

99+ ENG 10:29 PM 7/30/2021

# Click “Add ..dialog”

The screenshot shows the IBM Watson Assistant web interface. The browser's address bar displays the URL: `eu-gb.assistant.watson.cloud.ibm.com/crn:v1:bluemix:public:conversation:eu-gb:a%2F484303c1440c48c8bed3388e757f1933:daacb43e-fcad-462c-af79-58ea9c122129:/...`. The page title is "IBM Watson Assistant Life" with an "Upgrade" link. The main content area is titled "MrMEChatBot" with the subtitle "Chat Bot to assist users of Mr. ME product." and a "Preview" button. The "Actions or Dialog" section is active, showing two options: "Build conversations" (with a blue button "Add an actions or dialog skill") and "Search" (with a blue button "Try Plus plan"). The "Steps to go live" section lists a sequence of tasks, with "Set up your assistant" completed. The "Integrations" section is partially visible at the bottom. The Windows taskbar at the bottom shows the search bar and various application icons.

IBM Watson Assistant Life Upgrade

← Assistants

MrMEChatBot

Chat Bot to assist users of Mr. ME product.

Preview

Actions or Dialog

**Build conversations**

Understand and address questions or requests that your customers typically ask.

- **Actions** lets you have an assistant ready to chat in less time, with less effort. Compose step-by-step flows for any range of simple or complex conversations.
- **Dialog** offers a set of full-feature editors that you use to define both your training data and the conversation, with greater control over the logic flow.

[Learn more](#)

[Add an actions or dialog skill](#)

**Search** Plus

**Turn any content into answers**

- Create Q&A experiences in minutes
- Sync with websites and data sources for always up-to-date answers
- Handle even complex questions with inclusive, contextual responses

[Watch a brief demonstration](#)

[Try Plus plan](#)

Steps to go live

- ✓ Set up your assistant
- Learn core concepts on dialog
- Preview your assistant
- Plan your assistant
- Build your assistant
- Share and test your assistant
- Improve your assistant's performance
- Configure web chat
- Embed your assistant on your website

[Upgrade your plan](#)

Integrations



# Click “Create Skill”

The screenshot shows a web browser window with multiple tabs. The active tab is 'IBM Watson Assistant', displaying the 'Add Actions or Dialog skill' page. The page has a dark header with 'IBM Watson Assistant Lite' and an 'Upgrade' link. Below the header, the main content area is titled 'Add Actions or Dialog skill' with a subtitle 'Add an existing skill or use the sample skill.' There are four tabs: 'Add existing skill', 'Create skill' (which is selected), 'Use sample skill', and 'Upload skill'. The 'Create skill' tab contains the following form fields:

- Name:** A text input field containing 'CarbonCalcModule'.
- Description (optional):** A text input field containing 'Carbon Calculator Module of Mr ME project'.
- Language:** A dropdown menu set to 'English (US)'.
- Skill type:** Two radio buttons, 'Actions' and 'Dialog'. The 'Dialog' option is selected.

At the bottom of the form is a blue button labeled 'Create skill'. The browser's address bar shows the URL 'eu-gb.assistant.watson.cloud.ibm.com/crn:v1:bluemix:public:conversation:eu-gb:a%2F484303c1440c48c8bed3388e757f1933:daacb43e-fcad-462c-af79-58ea9c122129:/...'. The Windows taskbar at the bottom shows the search bar, task view, and various application icons, with the system clock indicating 10:31 PM on 7/30/2021.



# Click “Create Intent”

The screenshot displays the IBM Watson Assistant web interface. At the top, a browser window shows multiple tabs, including 'Inbox - christyna...', '[GitHub] Please v...', 'Mr ME Videos - C...', 'Slack | \* helpdes...', 'Editing MrMeTea...', 'IBM Watson Servi...', and 'IBM Watson Assie...'. The address bar shows the URL 'eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaacb43e-fcad...'. Below the browser window, the IBM Watson Assistant header is visible, with 'IBM Watson Assistant Lite' and an 'Upgrade' link. The main content area is titled 'CarbonCalcModule' and features a sidebar with navigation options: 'Intents', 'Entities', 'Dialog', 'Options', 'Analytics', 'Versions', and 'Content Catalog'. The 'Intents' section is selected, and a large circular icon with a network diagram is displayed. Below the icon, the text 'What is an intent?' is followed by a paragraph explaining that an intent is a collection of user statements with the same meaning, used to train the assistant. A blue button labeled 'Create intent' with a plus sign is prominently displayed, along with a link to 'Upload intents'. The bottom of the screen shows the Windows taskbar with various application icons and system information, including the time '10:32 PM' and date '7/30/2021'.

IBM Watson Assistant Lite Upgrade

CarbonCalcModule

Save new version Try it

Intents

Entities

Dialog

Options

Analytics

Versions

Content Catalog

What is an intent?

An intent is a collection of user statements that have the same meaning. By creating intents, you train your assistant to understand the variety of ways users express a goal. [Learn more](#)

You will find some pre-made intents in the content catalog. [Browse content catalog](#)

Create intent + Upload intents

Type here to search

25°C 10:32 PM 7/30/2021

# Click “Create Intent”

The screenshot shows a web browser window with multiple tabs open, including 'Inbox - christyna...', '[GitHub] Please v...', 'Mr ME Videos - C...', 'Slack | \* helpdes...', 'Editing MrMeTea...', 'IBM Watson Servi...', and 'IBM Watson Assi...'. The address bar shows the URL: `eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Aadaac43e-fcad...`. The browser's taskbar at the bottom shows various application icons and the system clock indicating 10:33 PM on 7/30/2021.

The main content area is the 'Create intent' page of the IBM Watson Assistant interface. It features a dark header with the text 'IBM Watson Assistant Lite' and an 'Upgrade' link. The page title is 'Create intent', and a status message indicates 'Last updated: a few seconds ago'.

The form includes the following fields:

- Intent name:** A text input field containing the text `#CarbonCalculator`.
- Name your intent to match a customer's question or goal:** A descriptive label for the intent.
- Description (optional):** A text input field containing the text 'To Calculate the carbon emission based of the given factors'.

A blue 'Create intent' button is located below the description field.

On the right side, there is a 'Recommended examples' section with a 'Plus' button. It contains the text: 'User example recommendations makes it easier to identify new phrasing for your intents. Watson Assistant will recommend new user examples. [Learn more](#)'. Below this text is a grey button labeled 'Show recommendations'.

# Click “Add example”

Inbox - christyna x [GitHub] Please v x Mr ME Videos - C x Slack | \* helpdesl x Editing MrMeTea x IBM Watson Servi x IBM Watson Assie x + -

eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaacb43e-fcad... Apps Gmail Maps YouTube NPTEL :: Computer... Reading list

IBM Watson Assistant Lite Upgrade

#CarbonCalculator Last updated: a few seconds ago Try it

Intent name  
#CarbonCalculator

Name your intent to match a customer's question or goal

Description (optional)  
To Calculate the carbon emission based of the given factors

User example  
How do I provide values for Carbon emission calculator?

Add unique examples of what the user might say. (Pro tip: Add at least 5 unique examples to help Watson understand)

Add example

Recommended examples Plus

User example recommendations makes it easier to identify new phrasing for your intents. Watson Assistant will recommend new user examples. [Learn more](#)

Show recommendations

Annotate entities What's this?

User examples (2) ↑ Added ↑↓

How do I use this Carbon emission calculator? a few seconds ago

What is Carbon emission calculator? a few seconds ago

Type here to search 25°C 10:35 PM 7/30/2021

# Response added for #welcome (intent)

The screenshot displays the IBM Watson Assistant interface within a web browser. The browser's address bar shows the URL: `eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa2f484303c1440c48c8bed3388e757f1933%3Adaac43e-fcad...`. The interface is titled "CarbonCalcModule" and includes a sidebar with navigation options: Intents, Entities, Dialog (selected), Options, Analytics, Versions, and Content Catalog. In the "Dialog" section, there are buttons for "Add node", "Add child node", and "Add folder". The main area shows a "Welcome" intent node with a response "welcome" and a status of "1 Responses / 0 Context Set / Does not return". Below it is an "Anything else" node with a response "anything\_else" and the same status. On the right, the "Welcome" intent is configured with a node name "Welcome" and a "Customize" button. The "If assistant recognizes" section shows the "welcome" intent. The "Assistant responds" section shows a "Text" response type with a sample response: "Hello, I am Mr ME bot assistant to help you." The bottom of the screen shows a Windows taskbar with a search bar and various application icons, including the Start menu, search, task view, and several open applications like Edge, Word, and Teams. The system tray shows the date and time as 10:38 PM on 7/30/2021.

IBM Watson Assistant Lite Upgrade

CarbonCalcModule

Save new version Try it

Intents

Entities

Dialog

Options

Analytics

Versions

Content Catalog

Add node Add child node Add folder

Welcome

welcome

1 Responses / 0 Context Set / Does not return

Anything else

anything\_else

1 Responses / 0 Context Set / Does not return

Welcome

Node name will be shown to customers for disambiguation so use something descriptive. Settings

Customize

If assistant recognizes

welcome

Assistant responds

Text

Hello, I am Mr ME bot assistant to help you.

Hello, Mr. ME bot assistant here. How can I help you?

Hello, Mr. ME bot assistant here to help you with your queries.

Response variations are set to sequential. Set to random / multiline

Type here to search

25°C 10:38 PM 7/30/2021

# Intents are added

The screenshot displays the IBM Watson Assistant web interface. At the top, a browser window shows multiple tabs, including 'Inbox - christy', '[GitHub] Plea...', 'Mr ME Video...', 'Slack | \* help...', 'Editing MrMe', 'IBM Watson S...', 'IBM Watson /', and 'Prometeo-Pyr...'. The address bar shows the URL: eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaacb43e-fcad... The page title is 'IBM Watson Assistant Lite' with an 'Upgrade' link. The main content area is titled '#Thank' and includes a 'Last updated: a few seconds ago' status. Below the title, there are input fields for 'Name your intent to match a customer's question or goal' (containing '#Thank'), 'Description (optional)' (containing 'Thank you'), and 'User example' (containing 'Type a user example here'). A button 'Add example' is located below the user example field. To the right, a 'Recommended examples' panel is visible, containing text about user example recommendations and a 'Show recommendations' button. At the bottom, a table lists the added user examples:

Added ↑↓
a few seconds ago
a minute ago
a few seconds ago

The bottom of the screen shows a Windows taskbar with a search bar, various application icons, and system information including the date and time (10:46 PM 7/30/2021).

# Dialog nodes added

The screenshot displays the IBM Watson Assistant interface for the 'CarbonCalcModule'. The left sidebar contains a navigation menu with the following items: Intents, Entities, Dialog (selected), Options, Analytics, Versions, and Content Catalog. The main workspace is divided into two panels. The left panel lists four dialog nodes: 'Welcome' (with subtext 'welcome'), 'CarbonCalculator' (with subtext '#CarbonCalculator'), 'Anything else' (with subtext 'anything\_else'), and 'Thank' (with subtext '#Thank'). Each node shows '1 Responses / 0 Context Set / Does not return'. The 'Thank' node is currently selected and highlighted with a blue border. Above this list are three buttons: 'Add node', 'Add child node', and 'Add folder'. The right panel shows the configuration for the selected 'Thank' node. It includes a 'Thank' header with a 'Customize' button and a 'Settings' link. Below this, a section titled 'If assistant recognizes' contains a list with the item '#Thank'. The 'Assistant responds' section shows a dropdown menu set to 'Text' and a list of three response strings: 'Thank you, Have a nice day.', 'It was pleasure helping you. You are welcome.', and 'You are welcome. You can get back to our home page to get required details.' The browser's address bar shows the URL 'eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaac43e-fcad...'. The Windows taskbar at the bottom shows the search bar, task view button, and several application icons, along with system information indicating 25°C and the time 10:48 PM on 7/30/2021.

IBM Watson Assistant Lite Upgrade

CarbonCalcModule

Intents

Entities

Dialog

Options

Analytics

Versions

Content Catalog

Add node Add child node Add folder

Welcome  
welcome  
1 Responses / 0 Context Set / Does not return

CarbonCalculator  
#CarbonCalculator  
1 Responses / 0 Context Set / Does not return

Anything else  
anything\_else  
1 Responses / 0 Context Set / Does not return

Thank  
#Thank  
1 Responses / 0 Context Set / Does not return

Thank

Node name will be shown to customers for disambiguation so use something descriptive.

Customize Settings

If assistant recognizes

#Thank

Assistant responds

Text

Thank you, Have a nice day.

It was pleasure helping you. You are welcome.

You are welcome. You can get back to our home page to get required details.



# Preview - Testing

The screenshot shows a web browser window with multiple tabs. The active tab is titled "eu-gb.assistant.watson.cloud.ibm.com/crn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aeu-gb%3Aa%2F484303c1440c48c8bed3388e757f1933%3Adaac43e-fcad...". The browser's address bar shows the URL. Below the browser window, the "Preview" interface is displayed. It features a "Try it right here" section with a "Restart conversation" button. The chat area shows a conversation with a bot named "Mr ME". The bot's message is "Hello. I am Mr ME bot assistant to help you." The user's message is "Hello, What is carbon emission calculator?". The bot's response is "Carbon emission calculator helps you to find the carbon emission values associated with the various factors that you use in your daily life." The user's response is "Thanks". The bot's final message is "You are welcome. You can get back to our home page to get required details." Below this, a message states "Chat session inactive. Send any message to continue. If you refresh the page now, you'll have to start a new conversation." To the right of the chat area, there is a "Share this link" section with a URL and a "New integration" button. The bottom of the screen shows the Windows taskbar with the search bar and various application icons.

Preview

Test your assistant, see what your customers will experience.

Try it right here [Restart conversation](#)

**Assistant preview**

Hello. I am Mr ME bot assistant to help you.

Hello, What is carbon emission calculator?

Carbon emission calculator helps you to find the carbon emission values associated with the various factors that you use in your daily life.

Thanks

You are welcome. You can get back to our home page to get required details.

Chat session inactive. Send any message to continue. If you refresh the page now, you'll have to start a new conversation.

**Share this link**

<https://web-chat.global.assistant.watson.cloud>

This link is public and can be shared and used in any browser

**Like what you see?**

You can make this web chat your own. Add theming, agent support, and more. Deploy on any web page in minutes.

[New integration](#)



# Bot at Work - Deployed successfully

