

## JESSIE GALINDO

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LinkedIn: <https://www.linkedin.com/in/jessiesgalindo>

Portfolio: <https://www.jessiesgalindo.com/> | GitHub: <https://github.com/MrMessyFace>

Full stack web developer leveraging background in information technology to provide unique perspectives in troubleshooting issues. Earned a certificate in Full Stack Web Development from the Northwestern University Coding Bootcamp. Innovative problem-solver who is passionate about developing apps with a focus on design and development. Strengths in creativity, teamwork, and building projects from ideation to execution.

## TECHNICAL SKILLS

VS Code, Git Bash, GitHub, HTML, CSS, JavaScript, Web APIs, Node, Express, MySQL, NoSQL, MongoDB, React, State, and Adobe Photoshop.

## EXPERIENCE

### Independent Contractor

May 2023 - Jun 2023, Jan 2024 - Present

#### Xerox

Sioux City, IA

- In 2023, contracted by Randstad USA to collect data and record inventory of every printer and fax machine for Xerox at MercyOne Siouxland Medical Center and its affiliated nearby clinics.
- In 2024, contracted by Randstad Digital to handle tickets as Print Services for MercyOne Siouxland Medical Center and its affiliated nearby clinics.
- Replace and order toners and imaging units, clean and repair printers and fax machines, and handle installation of new printers.

### Transport Driver

Dec 2023 - Present

#### Railcrew Xpress

Sioux City, IA

- Transport railroad crews around the railyard, to and from their hotels, and for food.

### Full Stack Web Developer

Jul 2023 - Present

#### Freelance

Sioux City, IA

- Creating full stack websites from scratch using HTML, CSS, JavaScript, and React in VS Code using creative input from customers with all working functions to help their business be a success.
- Offering hosting services on Heroku and Hostinger to allow the website to be live on the internet under a proper domain name either by helping the customer set them up themselves or by providing it myself as a separate monthly service.

### Customer Service Representative

Jul 2020 - Sep 2022

#### Principle Choice Solutions

Omaha, NE; Sioux City, IA

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Offered advice and assistance to medical billing professionals, paid attention to special needs or wants in order to further assist veteran patients.
- Answered constant flow of customer calls with minimal wait times.

**Independent Contractor****Jun 2019 - Jan 2020****Conagra Brands****Omaha, NE**

- Handled and disposed of duplicate invoices in order to allow originals to be paid.
- Researched invoices that came in via Unknown Vendor so they could be sent to the designated vendor and be paid appropriately.

**Podcast Host****Jul 2018 - Apr 2021****The Messed Up Wrestling Podcast****Omaha, NE**

- Prepared for episodes by conducting research in specific topics and writing story plans.
- Set up and tested audio equipment for optimal sound.
- Performed on episodes while managing others involved in the episode. Edited and published episodes while maximizing exposure options.
- Monitored trends and statistics showing downloads and consistent listeners from around the world and maintained a social media presence with prompt responses to fan questions.

**Student Loan Advisor****Sep 2016 - Mar 2019****Nelnet****Omaha, NE**

- Assisted and engaged with student loan borrowers about payments, and any assistance needed, including but not limited to payment plans, loan forgiveness qualifications, postponements, debt consolidation, and fee based third parties who try to scam students and graduates.
- Through Email/Chat team: Assisted up to 3 borrowers at once and answered up to 16 emails per hour.
- Achieved level of Team Captain twice, once per team.

**Editor-In-Chief****Aug 2012 - May 2016****Messed Up Comics****Chula Vista, CA; Omaha, NE**

- Writing and updating website and social media content for comic-based sites while monitoring trends.
- Created and managed related forums and generated fan following for clients on Youtube, Tumblr, etc.
- Engaged readers, convention attendees, comic enthusiasts on various ongoing events and news while utilizing SEO, mass email campaigns, web design, and provocative outreach techniques to attract additional readers.
- Provided graphic arts support for clients and user-friendly guides to promote multimedia campaigns.

**EDUCATION****Certificate of Completion, Full Stack Web Development****Jan 2023 - Jul 2023****Northwestern University****Evanston, IL****Certificate of Completion, Computer System Technology****Oct 2012 - Jun 2014****UEI College****Chula Vista, CA**