
Miguel Freitas

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PROFESSIONAL SUMMARY

Results-driven Front-End Developer with a proven track record of delivering responsive, user-centered websites and applications. Strong expertise in HTML, CSS, and JavaScript, coupled with hands-on experience in problem-solving, client collaboration, and continuous learning through personal projects.

KEY SKILLS

- HTML/CSS | JavaScript | Responsive Web Design
 - Version Control (Git) | VSCode
 - Technical Troubleshooting | Computer Hardware Knowledge
 - Strong Communication & Collaboration
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EXPERIENCE

Freelance Front-End Developer | Bloemfontein

March 2024 - Present

- Designed and delivered custom HTML/CSS web templates with responsive layouts, enhancing client brand presence across mobile and desktop platforms.
- Collaborated with clients to identify goals, translating requirements into functional designs and ensuring timely updates and feedback integration.
- Developed personal projects, including web applications and mini-games, showcasing ability to rapidly learn and apply new technologies.

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- **Outcome:** Improved user engagement through optimized design, contributing to an increase in client satisfaction and repeat business.

LiquorDen - Assistant Manager | Bloemfontein

March 2023 - Present

- Led the digital transformation by upgrading till points to networked Windows-based systems, streamlining sales and inventory processes.
- Integrated POS software, automating analytics tracking, and improving data accessibility for strategic decision-making.
- Provided ongoing hardware and software maintenance, resolving technical issues to maintain operational efficiency.
- **Outcome:** Reduced transaction time by 20% and enhanced sales data accuracy, contributing to a 10% increase in operational productivity.

iStore - Technical Consultant | Bloemfontein

January 2021 - March 2023

- Delivered expert technical support for Apple products, consistently achieving high customer satisfaction through efficient troubleshooting.
- Trained customers on product usage, boosting their knowledge and improving their overall experience.
- Assisted customers with informed purchasing decisions, contributing to store sales growth.
- **Outcome:** Maintained a 95% customer satisfaction rating and helped increase repeat customer sales by 15%.

EDUCATION

CodeSpace Bootcamp - Software Development

January 2024 - Present

- Advanced web development skills in HTML, CSS, and JavaScript through intensive, hands-on learning.
- Built and deployed real-world applications, collaborating in teams to tackle coding challenges.
- **Project Highlight:** Developed a shopping list app using Firebase for real-time data management, focusing on responsive design for mobile users.

St Dominic's College - Matric Bachelors Pass

2008 - 2019

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- Actively involved in leadership roles and sports, serving as Head of House and Prefect during Matric year.