

Hospital Emergency Room Analysis

BUSINESS REQUIREMENT

To conduct a comprehensive analysis of Hospital Emergency room operations, Patient satisfaction, and waiting time to identify key insights and opportunities for optimization using various KPIs and visualizations in Excel.

KPI's Requirements

1. Total Number of Patients
2. Average of Waiting time
3. Average of Patient Satisfaction Score

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Charts Requirements

1. Number of Patient by Age Group
2. Number of Patient by Department Referral
3. Patients Attended within Time
4. Number of Patients by Gender