

# Hospital Emergency Room Analysis

## BUSINESS REQUIREMENT

To conduct a comprehensive analysis of Hospital Emergency room operations, Patient satisfaction, and waiting time to identify key insights and opportunities for optimization using various KPIs and visualizations in Excel.

## KPI's Requirements

1. Total Number of Patients
2. Average of Waiting time
3. Average of Patient Satisfaction Score

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### Charts Requirements

1. Number of Patient by Age Group
2. Number of Patient by Department Referral
3. Patients Attended within Time
4. Number of Patients by Gender