Nicolas Conte

Developer | Data Analyst |Software Engineer Student | Python | React | SQL

Jaraguá do Sul, Santa Catarina, Brasil

Contact

Rua waldemiro karsten, 40
47999010628
nicolasgustavogt@gmail.com

www.linkedin.com/in/
nicolasgconteti

Core competencies

SQL
TypeScript
Python

Certifications

Fundamentos da Engenharia de
Dados

Processo de Julgamento e Tomada
de Decisões Responsáveis

Microsoft Excel 2016 - Básico

Introdução ao Customer Success

Introdução ao Customer Experience
2.0

About me

I am an IT technician with 3 years of experience focused on making people's daily lives easier and ensuring process quality, all of this by working with methodologies like est-Driven Development.

Currently, I work as a DBA at GEOvendas, where I manipulate data in databases like PostgreSQL, Oracle, and SQL Server, creating views, triggers, querys and solving complex issues.

I am specializing in Software Engineering and have developed projects using Python, JavaScript, Java, C++, React, and React Native. I seek opportunities in development, both back-end and front-end, to apply and expand my skills.

I am always ready to help clients solve problems and ensure data quality. Feel free to contact me via chat or seeing my portfolio is available on GitHub: https://github.com/MrNicolass

Experience

GEOvendas
1 ano 2 meses

Junior Database Analyst
junho de 2024 - Present (5 meses)
Jaraguá do Sul, Santa Catarina, Brasil

In my current position at GEOvendas, I specialize in managing client databases, where I focus on manipulating tables and creating views and triggers to ensure smooth data integration within our platforms.

Key Responsibilities:
- Resolve complex issues based on system architecture through task execution (Level 2 support);
- Build views, triggers, and queries to meet client expectations;

- Utilize Python to streamline personal workflows;
- Document processes effectively.

Customer Service-Analyst
setembro de 2023 - junho de 2024 (10 meses)
Jaraguá do Sul, Santa Catarina, Brasil

I provide support for two of the four products offered by the company, specifically Analytics and Sales Force. My work involves thorough analysis of client inquiries or errors that arise during usage, always aiming for prompt and effective resolution. I primarily handle data manipulation (queries, modifications, and query construction) across various databases, including PostgreSQL, Oracle, Microsoft SQL Server, and Firebird.

Key Responsibilities:
- Quickly resolve client problems and inquiries in daily operations (Level 1 support);
- Analyze and correct SQL queries used in client systems;
- Address support tickets related to system inquiries and errors;
- Document processes thoroughly.

Clinicorp Solutions
Data Migration Analyst
dezembro de 2022 - agosto de 2023 (9 meses)
Jaraguá do Sul, Santa Catarina, Brasil

I was responsible for migrating data for clients transitioning from dental management systems or simple spreadsheets, effectively configuring their databases for the Clinicorp system. My work involved utilizing tools such as Excel, MySQL, and Firebird to ensure accurate and efficient data transfer.

Key Responsibilities:
- Modify records and correct data using MySQL and Excel to maintain data integrity and accuracy;
- Process and transform data according to client specifications to meet their unique needs;

- Develop simple automation tools using Python to streamline daily tasks and enhance productivity;

- Document processes thoroughly to ensure clarity and consistency, while also assisting in team leadership and project coordination.

Algar Tech
IT Support Technician - WEG

maio de 2022 - dezembro de 2022 (8 meses)
Jaraguá do Sul, Santa Catarina, Brazil

I worked as a contractor providing technical support and assistance to WEG employees, managing all basic IT equipment within my designated region at WEG I. Additionally, I participated in the machine upgrade project, ensuring a smooth transition and improved functionality.

Key Responsibilities:
- Provide helpdesk support to troubleshoot and resolve technical issues promptly;
- Deliver VIP assistance to high-priority clients, ensuring exceptional service;
- Configure network equipment to optimize connectivity and performance;
- Manage logistics and inventory of IT equipment, ensuring efficient resource allocation and availability.

Hospital Jaraguá
Assistente de infraestrutura
agosto de 2021 - maio de 2022 (10 meses)
Jaraguá do sul

Era o responsável por toda parte básica de infraestrutura do hospital, desde configuração de redes locais da empresa, manutenção e instalação de computadores e impressoras e também gerenciamento de usuários da rede interna.
Principias funções:
- Auxilio em alguns aplicativos de terceiros utilizados pelos clientes;
- Helpdesk;
- Manutenção e controle dos computadores;
- Documentação de processos.

Formação acadêmica

Católica de Santa Catarina - Centro Universitário
Bachelor of Engineering, Software Engineer · (agosto de 2022 - agosto de 2026)

SENAI/SC - Serviço Nacional de Aprendizagem Industrial
Systems Development Technician, Information Technology
· (fevereiro de 2019 - agosto de 2020)