



Set up licensing for Cloud Backup

Cloud Manager

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Table of Contents

- Set up licensing for Cloud Backup 1
 - Set up a PAYGO subscription 1
 - Subscribe to yearly contracts through AWS..... 1
 - Use a Cloud Backup BYOL license 1

Set up licensing for Cloud Backup

As mentioned in the [Licensing overview](#), you can pay for Cloud Backup using a pay-as-you-go (PAYGO) subscription through your cloud provider, an annual contract through AWS, or a bring-your-own license (BYOL) from NetApp. If you want to pay as you go or use an annual contract, then you need to subscribe from the marketplace for the cloud provider to which you want to back up data. There's no need to subscribe from every marketplace.

Set up a PAYGO subscription

For pay-as-you-go you'll need to pay your cloud provider for object storage costs and NetApp for backup licensing costs. The licensing costs are based on target backup capacity (*before* ONTAP storage efficiencies). Use these links to subscribe to Cloud Backup from your cloud provider marketplace:

- AWS: [Go to the Cloud Manager Marketplace offering for pricing details](#).
- Azure: [Go to the Cloud Manager Marketplace offering for pricing details](#).
- GCP: [Go to the Cloud Manager Marketplace offering for pricing details](#).

Subscribe to yearly contracts through AWS

There are two annual contracts available from the AWS Marketplace:

- An annual contract that enables you to back up Cloud Volumes ONTAP data and on-premises ONTAP data.

Go to the [AWS Marketplace page](#) to view pricing details.

If you want to use this option, set up your subscription from the Marketplace page and then [associate the subscription with your AWS credentials](#). Note that you'll also need to pay for Cloud Volumes ONTAP using this annual contract subscription since you can assign only one active subscription to your AWS credentials in Cloud Manager.

- A Professional Package that enables you to bundle Cloud Volumes ONTAP and Cloud Backup service by using an annual contract for 1, 2, or 3 years. Payment is per TiB. This option doesn't enable you to back up on-premises ONTAP data.

Go to the [AWS Marketplace page](#) to view pricing details and go to the [Cloud Volumes ONTAP Release Notes](#) to learn more about this licensing option.

If you want to use this option, you can set up the annual contract when you create a Cloud Volumes ONTAP working environment and Cloud Manager prompts you to subscribe to the AWS Marketplace.

Use a Cloud Backup BYOL license

Bring-your-own licenses from NetApp provide 1-, 2-, or 3-year terms. You use the Digital Wallet page in Cloud Manager to manage BYOL licenses for the Cloud Backup service. You can add new licenses and update existing licenses.

Obtain your Cloud Backup license file

After you have purchased your Cloud Backup license, you activate the license in Cloud Manager by entering the Cloud Backup serial number and NSS account, or by uploading the NLF license file. The steps below show how to get the NLF license file if you plan to use that method.

Steps

1. Sign in to the [NetApp Support Site](#) and click **Systems > Software Licenses**.
2. Enter your Cloud Backup license serial number.

Serial #	Cluster SN	License Name	License Key	Host ID	Value	End Date
4810	[redacted]	CLOUD_BKP_SERVICE	Get NetApp License File	[redacted]	100	12/31/9998

3. Under **License Key**, click **Get NetApp License File**.
4. Enter your Cloud Manager Account ID (this is called a Tenant ID on the support site) and click **Submit** to download the license file.

Get License

SERIAL NUMBER: 4810

LICENSE: CLOUD_BKP_SERVICE

SALES ORDER: 3005

TENANT ID:

Example: account-xxxxxxx

[Cancel](#) [Submit](#)

You can find your Cloud Manager Account ID by selecting the **Account** drop-down from the top of Cloud Manager, and then clicking **Manage Account** next to your account. Your Account ID is in the Overview tab.

Add Cloud Backup BYOL licenses to your account

After you purchase a Cloud Backup license for your NetApp account, you need to add the license to Cloud Manager to use the Cloud Backup service.

Steps

1. Click **All Services > Digital Wallet > Cloud Backup Licenses**.
2. Click **Add Backup License**.
3. In the *Add Cloud Backup License* dialog, enter the license information and click **Add Backup License**:

- If you have the backup license serial number and know your NSS account, select the **Enter Serial Number** option and enter that information.

If your NetApp Support Site account isn't available from the drop-down list, [add the NSS account to Cloud Manager](#).

- If you have the backup license file, select the **Upload License File** option and follow the prompts to attach the file.

Add Cloud Backup License

A Backup License must be installed with an active subscription. A Backup license enables you to use Cloud Backup for a certain period of time and for a maximum amount of backup space.

☒ Enter Serial Number ☐ Upload License File

Serial Number

Enter Serial Number

NetApp Support Site Account

Select Support Site Account

Add Backup License Cancel

☐ Enter Serial Number ☒ Upload License File

To install a license, follow these instructions:

- 1 Obtain the license file from the "System > Software Licenses" tab at [NetApp Support Site](#). You will need to provide your cloud service serial number and Cloud Manager Account ID.
- 2 Click Upload File and then select the file.

Upload License File

Upload License File **Upload**

Add Backup License Cancel

Result

Cloud Manager adds the license so that your Cloud Backup service is active.

Update a Cloud Backup BYOL license

If your licensed term is nearing the expiration date, or if your licensed capacity is reaching the limit, you'll be notified. This status also appears in the Digital Wallet page.

You can update your Cloud Backup license before it expires so that there is no interruption in your ability to back up and restore your data.

Steps

1. Click the chat icon in the lower-right of Cloud Manager to request an extension or capacity add-on to your Cloud Backup license for the particular serial number.

After you pay for the license and it is registered with the NetApp Support Site, in most cases, Cloud Manager can automatically obtain your updated license file and the Cloud Backup Licenses page will reflect the change in 5 to 10 minutes.

2. If Cloud Manager can't automatically update the license, then you'll need to manually upload the license file.
 - a. You can [obtain the license file from the NetApp Support Site](#).
 - b. On the *Cloud Backup Licenses* page, click **Update Backup License**.
 - c. In the *Update Cloud Backup License* dialog, enter the license information and click **Update Backup License**.

Result

Cloud Manager updates the license so that your Cloud Backup service continues to be active.

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