



## **Additional information**

### **Cloud Manager**

Tom Onacki  
July 19, 2021

This PDF was generated from [https://docs.netapp.com/us-en/occm/reference\\_gfc\\_additional\\_information.html](https://docs.netapp.com/us-en/occm/reference_gfc_additional_information.html) on October 11, 2021. Always check docs.netapp.com for the latest.

# Table of Contents

Additional information..... 1

# Additional information

Use the following links to learn more about Global File Cache and other NetApp products:

- Global File Cache FAQ
  - See a list of frequently asked questions and answers [here](#)
- [NetApp Global File Cache User Guide](#)
- NetApp Product Documentation
  - See additional documentation for NetApp cloud products [here](#)
  - See additional documentation for all NetApp products [here](#)
- Customer support for Global File Cache users with Cloud Volumes ONTAP is available through these channels:
  - Guided Problem Solving, Case Management, Knowledgebase, Downloads, Tools, and more go [here](#)
  - Login to the NetApp Support at <https://mysupport.netapp.com> with your NSS credentials
  - For immediate assistance for a P1 issue call: +1 856.481.3990 (Option 2)
- Customer support for Global File Cache users utilizing Cloud Volumes Services and Azure NetApp Files is available through standard support from your provider. Please contact Google Customer Support or Microsoft Customer Support respectively.

## Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.