

Where to get help and find more information

Cloud Manager

Ben Cammett August 20, 2021

This PDF was generated from https://docs.netapp.com/us-en/occm/reference_additional_info.html on October 11, 2021. Always check docs.netapp.com for the latest.

Table of Contents

Where to get help and find more information	
---	--

Where to get help and find more information

You can get help and find more information about Cloud Manager and Cloud Volumes ONTAP through various resources, including videos, forums, and support.

NetApp Cloud Volumes ONTAP Support

Access support resources to get help and troubleshoot issues with Cloud Volumes ONTAP.

Videos for Cloud Manager and Cloud Volumes ONTAP

Watch videos that show you how to deploy and manage Cloud Volumes ONTAP and how to replicate data across your hybrid cloud.

· Policies for Cloud Manager

Download JSON files that include the permissions that Cloud Manager needs to perform actions in a cloud provider.

Cloud Manager API documentation

Read an overview of the APIs, examples of how to use them, and an API reference.

- Training for Cloud Volumes ONTAP
 - Cloud Volumes ONTAP Fundamentals
 - · Cloud Volumes ONTAP Deployment and Management for Azure
 - Cloud Volumes ONTAP Deployment and Management for AWS
- Technical reports
 - NetApp Technical Report 4383: Performance Characterization of Cloud Volumes ONTAP in Amazon Web Services with Application Workloads
 - NetApp Technical Report 4671: Performance Characterization of Cloud Volumes ONTAP in Azure with Application Workloads
 - NetApp Technical Report 4816: Performance Characterization of Cloud Volumes ONTAP for Google Cloud
- SVM disaster recovery

SVM disaster recovery is the asynchronous mirroring of SVM data and configuration from a source SVM to a destination SVM. You can quickly activate a destination SVM for data access if the source SVM is no longer available.

Cloud Volumes ONTAP 9 SVM Disaster Recovery Preparation Express Guide

Describes how to quickly configure a destination SVM in preparation for disaster recovery.

Cloud Volumes ONTAP 9 SVM Disaster Recovery Express Guide

Describes how to quickly activate a destination SVM after a disaster, and then reactivate the source SVM.

FlexCache Volumes for Faster Data Access Power Guide

Describes how to create and manage FlexCache volumes in the same cluster or different cluster as the origin volume for accelerating data access.

Security advisories

Identify known vulnerabilities (CVEs) for NetApp products, including ONTAP. Note that you can remediate security vulnerabilities for Cloud Volumes ONTAP by following ONTAP documentation.

• ONTAP 9 Documentation Center

Access product documentation for ONTAP, which can help you as you use Cloud Volumes ONTAP.

• NetApp Community: Cloud Data Services

Connect with peers, ask questions, exchange ideas, find resources, and share best practices.

NetApp Cloud Central

Find information about additional NetApp products and solutions for the cloud.

NetApp Product Documentation

Search NetApp product documentation for instructions, resources, and answers.

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.