

# Prince Uwagboe

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## SUMMARY

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Detail oriented with hands-on experience in business automation, front-end development (React.js, TypeScript), and data visualization (Power BI). Delivered 40% efficiency gains for small businesses and built responsive tools that landed 10+ freelance gigs. Ready to drive scalable, data-backed solutions.

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## PROFESSIONAL EXPERIENCE

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**Business Automation & Front-End Developer** 2024-01 – Present

([princeaiautomation.netlify.app](https://princeaiautomation.netlify.app)), *Self-Employed* ☑

- Built KPI dashboards, speeding up client decisions by 35%.
- Cut manual tasks by 40% for small businesses with Python/API scripts.
- Launched a responsive automation site, securing 10+ freelance projects in tech and analytics.

**IT Support Intern, Cita Marketplace** ☑ 2024-02 – 2025-01

- Overhauled IT docs, boosting troubleshooting speed by 30%.
- Automated alerts from performance data, improving uptime 20%.
- Managed 100+ systems, reducing downtime by 30%, impacting 500+ users.

**Customer Service Representative, Mary's Place** 2022-03 – 2022-12

- Digitized inventory, cutting stockouts by 20%.
- Analyzed trends to hit 95% first-contact resolution.
- Created a spreadsheet tool, improving first-contact resolution for 200+ customers.

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## SKILLS

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| - Technical Troubleshooting | - Web Accessibility (WCAG) | - Business Automation |
| - Data Visualization        | - Responsive Design        | - API Integration     |
| - Data Analysis             | - Python                   | - SQL                 |
| - React.js                  | - NoSQL                    | - Power BI            |
| - Javascript                | - TypeScript               |                       |

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## PROJECTS

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### Hospital Data Visualization Dashboard

- Designed an interactive dashboard in Power BI by importing and cleaning a CSV dataset containing hospital performance metrics across U.S. states, including ratings, facility types, and heart attack procedure costs.
- Created visualizations such as a U.S. map to display hospital locations (e.g., 230 facilities in Oklahoma), a bar chart for average hospital ratings by state, and a scatter plot comparing heart attack procedure costs to quality ratings (better/average/worse).
- Enabled stakeholders to identify top-performing hospitals (e.g., Abbeville Area Medical Center with a 4.0 rating) and analyze cost-quality trade-offs, supporting data-driven healthcare decisions.

### Prince AI Automation Business Site ([princeaiautomation.netlify.app](https://princeaiautomation.netlify.app))

- Developed a responsive web platform with HTML, CSS, and JavaScript to showcase business automation services, including email automation, social media management, CRM integration, customer support, data processing, and reporting analytics.
- Highlighted measurable benefits (e.g., 70% time saved on email management, 90% more insights from analytics) to attract clients across industries like retail, healthcare, and manufacturing, securing 10+ freelance projects.
- Deployed the site on Netlify with Git for version control, ensuring cross-device compatibility and fast load times.

### Expense Tracker Dashboard(<https://mrprince419-expense-tracker.netlify.app/>)

- Built a financial management web app using HTML, CSS, and JavaScript, enabling users to add expenses with details like description, amount, and category (e.g., food, travel), and view a real-time total balance.
- Implemented local storage to persist user data across sessions, ensuring seamless access to expense history, and designed a clean, responsive UI for desktop and mobile usability.
- Integrated dynamic updates to display expense lists and totals instantly, improving user experience and achieving 100% data accuracy through input validation.

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## EDUCATION

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### Bachelor of Science in Computer Science,

*Algoma University* 

2023-09 – Present

Sault Ste Marie, Canada

- Relevant Coursework: Data Structures, Algorithms, Database Systems, Data Visualization
- Workshops: AWS Cloud Computing, Mobile App Development

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## REFERENCES

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Available Upon Request