

Sbusiso Clark Ndlovu

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☎ 0651731897

📍 Johannesburg, South Africa

🌐 [linkedin.com/in/sbusiso-ndlovu-705237320](https://www.linkedin.com/in/sbusiso-ndlovu-705237320)

🔗 <https://mrsaynomore.github.io/Portfolio/#hero>

🐙 github.com/MrSayNoMore

Profile

Dynamic and results-oriented professional pursuing an Honours degree in Commerce with a specialization in Information Systems from the University of Johannesburg. Eager to leverage my strong technical skills, exceptional customer service, and effective communication abilities in a challenging role. Dedicated to fostering positive relationships and driving organizational success through innovative solutions and adaptability. Passionate about continuous learning and committed to making meaningful contributions to achieve organizational objectives.

Professional Experience

08/2024 – 08/2024
Sandton

Trainee Learner *Nedbank*

- Engaged in structured training programs to deepen my understanding of banking operations and financial services.
- Attended workshops and seminars to enhance technical skills and industry knowledge.
- Became familiar with compliance regulations and risk management protocols within the banking sector, ensuring adherence to internal policies.
- Contributed to team meetings by providing input on process improvements and actively sought feedback from mentors and colleagues for ongoing personal and professional development.
- Learned new materials, processes, and programs quickly
- Attended training courses to build understanding of processes, techniques, and industry.
- Participated in on the job training, working closely with supervisors and coworkers.

12/2024 – 01/2025
Sandton

Vac work - Trainee Learner *Nedbank*

- Quality Assurance Testing: I actively participated in developing and executing automated and manual test plans using Selenium WebDriver to ensure that banking products and services met specified quality standards.
- Process Evaluation: I assessed existing processes within the SDLC to identify areas for improvement, aiming to enhance efficiency and effectiveness in the bank's operations.
- Reporting: I documented findings from quality assessments and tests using Jira presenting detailed reports and recommendations to senior team members for process enhancements
- Collaboration: I worked closely with IT and operations departments to implement quality improvement initiatives, actively participating in project planning and management to monitor and achieve desired outcomes.
- Continuous Learning and Development: I engaged in training sessions and workshops to enhance my understanding of quality assurance methodologies and tools, quickly assimilating new materials, processes, and programs to stay abreast of industry developments
- Test Case Development: I collaborated with senior team members to develop and execute comprehensive test cases and scenarios based on project specifications, ensuring thorough coverage of all functional requirements.
- Software Documentation: I participated in the assessment and documentation of testing processes, results, and defects, maintaining accurate records to support continuous improvement efforts

- Project Management and Planning: I assisted in preparing regular reports on testing progress, defect status, and quality metrics for stakeholder review, contributing to effective project management and planning processes.

02/2024 – present
Johannesburg

Technical Student Assistant at AVU department(Doornfontein Campus)
University of Johannesburg

- Assisted with AV equipment installation in various venues
- Troubleshoot technical issues and provided on-site technical support
- Remote on-site support around campus
- Local software and hardware support
- Providing Technical support and assisting with AV setup for events
- Maintaining AV equipment and ensured optimal performance

Education

2018 – 2020
Johannesburg

Matric
Matseliso Secondary School

02/2022 – 11/2024
Johannesburg

BCom In Information Systems
University of Johannesburg
Developed a strong foundation in business processes and information technology, with expertise in systems analysis, project management, and data management. Gained practical skills in designing and implementing information systems to drive organizational efficiency and achieve strategic goals. Emphasis on ethical considerations in technology, ensuring responsible and sustainable solutions.

02/2025 – present
Johannesburg

BCom Honours in Information Systems
University of Johannesburg
Building on a solid foundation in business processes and information technology, I am further developing advanced skills in systems analysis, project management, and data management. My Honours studies focus on designing and implementing innovative information systems that align with organizational objectives, while emphasizing ethical considerations in technology to deliver sustainable and responsible solutions. This course equips me to tackle complex business challenges with a strategic and analytical approach.

Skills

SQL (Structured Query Language)

Proficient in querying and managing databases for data analysis and reporting

Software Testing & Automated Software Testing

Python

Jira

Skilled in using Jira for tracking test cases, managing defects, and facilitating project management and testing processes

Software Development Life Cycle (SDLC)

Familiar with SDLC phases to ensure testing activities align with development processes

Power BI & Data Analysis

Developed strong analytical skills for interpreting data and utilizing Power BI for visualization and reporting

Projector Installation & Troubleshooting

Installed and configured projectors, troubleshooting display issues for optimized image quality during events

Project Management & Planning

Participated in planning and managing projects, contributing to successful, timely completion

Collaboration & Teamwork

Worked effectively with cross functional teams, fostering a collaborative environment to achieve goals

Certificates

- Certificate of Service - Nedbank (Trainee Learner)
- AV over IP, DM NVX/NAX/NUX – Crestron Institute
- Introduction to Crestron – Crestron Institute
- Crestron HTML5: Recommended 3rd Party Applications – Crestron Institute

References

Blessing Marimani, *Avs Technician*, University of Johannesburg
Blessingm@uj.ac.za, 0724386702

Web Development (HTML, CSS, JavaScript)

Gained foundational knowledge of web technologies to evaluate and understand web-based applications

Selenium WebDriver

C#

Basic understanding of C# programming

Trello

Software Documentation

Created and maintained detailed documentation for testing processes, ensuring compliance and accuracy

AV Equipment Setup & Maintenance

Installed and configured AV equipment, including projectors, microphones, mixers, amplifiers and speakers, ensuring high-quality performance and smooth setups for events

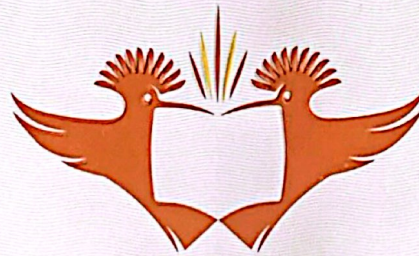
PA systems Setup & Operation

Skilled in setting up and operating PA systems, with expertise in fine-tuning settings to suit venue acoustics and meet specific event needs.

Technical Proficiency & Troubleshooting

Ability to identify, analyze, and resolve technical issues efficiently, whether in software or AV systems

Attention to Detail



UNIVERSITY
OF
JOHANNESBURG

The Council and the Senate of the
UNIVERSITY OF JOHANNESBURG
hereby certify that the degree

Bachelor of Commerce

with field of study

Information Systems

with all its associated rights and privileges
in accordance with the Statute of the
University has been conferred upon

SBUSISO CLARK NDLOVU

at a congregation of the University

Vice-Chancellor and Principal

Registrar



Only valid when verified
at <https://dcveri.uj.ac.za>

14 April 2025
Certificate No: 33332197-01-2T6L
ID/Passport No: 0301306404080



N00155548



STRICTLY CONFIDENTIAL

01st July 2024

CERTIFICATE OF SERVICE

This certificate confirms the particulars of the following person's employment with Nedbank Limited,

Name: Sbusiso Clark Ndlovu

ID: 0301306404080

Date of Commencement: 01st August 2024

Termination of Employment: 31st August 2024

Position held: Trainee Learner

This certificate is issued without alteration or erasure.

Yours faithfully

Minenhle MBATHA

Administrator: Employee Services

Tel: 010 234 4601



Human Resources | Rivonia Road

135 Rivonia Road Sandown 2196
T 011 294 3385 F 011 295 3385

Directors: AD Mminele (Chairperson) JP Quinn (Chief Executive) HR Brody (Lead Independent Director) BA Dames MH Davis (Chief Financial Officer) NP Dongwana Dr MA Hermanus
EM Kruger P Langeni RAG Leith L Makalima MC Nkuhlu (Chief Operating Officer) Dr TM Nombembe S Subramoney
Company Secretary: J Katzin 15.07.2024.

nedbank.co.za

NEDBANK

Certificate of Completion

Sbusiso Clark Ndlovu

has successfully completed

AV over IP, DM NVX/NAX/NUX

Issue Date: 20-Mar-2025



Chris Sgro
Sr. Director, Global Training &
Technical Documentation



Certificate of Completion

Sbusiso Clark Ndlovu

has successfully completed

Crestron HTML5: Crestron recommend 3rd party applications used for Crestron HTML5 (CTI-UI301)

Issue Date: 20-Mar-2025



Chris Sgroe
Sr. Director, Global Training &
Technical Documentation



Certificate of Completion

Sbusiso Clark Ndlovu

has successfully completed

Introduction to Crestron

Issue Date: 20-Mar-2025



Chris Sgro
Sr. Director, Global Training &
Technical Documentation

