Sbusiso Clark Ndlovu

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in linkedin.com/in/sbusiso-ndlovu-705237320   🔗 https://sndlovuu.netlify.app/

github.com/MrSayNoMore

Highly motivated Bachelor of Commerce (Honours) in Information Systems student at the University of Johannesburg, with a strong technical foundation in software development, database management (SQL), and IT support. Proven ability to deliver solutions through hands-on experience gained at Nedbank (internship) and technical support roles, specializing in web development, AV systems management, and problem-solving.

Exceptional communication and interpersonal skills, with a commitment to driving innovation and efficiency in technology-driven environments. Passionate about continuous learning and eager to contribute expertise in Information Systems while pursuing dynamic career opportunities in the tech industry.

💼 PROFESSIONAL EXPERIENCE

08/2024 – 08/2024
Sandton

Trainee Learner, *Nedbank*
- Engaged in structured training programs to deepen my understanding of banking operations and financial services.
- Attended workshops and seminars to enhance technical skills and industry knowledge.
- Became familiar with compliance regulations and risk management protocols within the banking sector, ensuring adherence to internal policies.
- Contributed to team meetings by providing input on process improvements and actively sought feedback from mentors and colleagues for ongoing personal and professional development.
- Learned new materials, processes, and programs quickly
- Attended training courses to build understanding of processes, techniques, and industry.
- Participated in on the job training, working closely with supervisors and coworkers.

12/2024 – 01/2025
Sandton

Vac work - Trainee Learner, *Nedbank*
- Quality Assurance Testing: I actively participated in developing and executing automated plans using Selenium WebDriver.
- Documentation & Reporting: Documented findings and test results using Jira, presenting detailed reports and recommendations to senior team members for process enhancements.
- Cross-functional Collaboration: Worked closely with IT and operations departments to implement improvement initiatives, participating in project planning and management.
- Training & Development: Engaged in training sessions and workshops to enhance understanding of industry methodologies and tools, quickly assimilating new processes and programs.

- Requirements Analysis & Specification Review: Collaborated with senior team members to analyze project specifications and develop comprehensive scenarios, ensuring thorough coverage of all functional requirements.
- Project Support & Planning: Assisted in preparing regular reports on progress, status updates, and quality metrics for stakeholder review, contributing to effective project management processes.

02/2024 – present
Johannesburg

Technical Student Assistant at AVU department (Doornfontein Campus),
University of Johannesburg
- Assisted with AV equipment installation in various venues
- Troubleshot technical issues and provided on-site technical support
- Remote on-site support around campus
- Local software and hardware support
- Providing Technical support and assisting with AV setup for events
- Maintaining AV equipment and ensured optimal performance

🎓 EDUCATION

2018 – 2020
Johannesburg

Matric, *Matseliso Secondary School*

2022 – 2024
Johannesburg

BCom Information Systems, *University of Johannesburg*
Developed a strong foundation in business processes and information technology, with expertise in systems analysis, project management, and data management. Gained practical skills in designing and implementing information systems to drive organizational efficiency and achieve strategic goals. Emphasis on ethical considerations in technology, ensuring responsible and sustainable solutions.

2025 – present
Johannesburg

BCom Honours in Information Systems, *University of Johannesburg*
Building on a solid foundation in business processes and information technology, I am further developing advanced skills in systems analysis, project management, and data management. My Honours studies focus on designing and implementing innovative information systems that align with organizational objectives, while emphasizing ethical considerations in technology to deliver sustainable and responsible solutions. This course equips me to tackle complex business challenges with a strategic and analytical approach.

SKILLS

SQL(Structured Query Language)
Proficient in querying and managing databases for data analysis and reporting

Web Development (HTML, CSS, JavaScript)
Proficient in front-end development for creating responsive, interactive websites and user interfaces

Trello

Software Development Life Cycle (SDLC)
Familiar with SDLC phases to ensure testing activities align with development processes

AV Equipment Setup & Maintenance
Insalled and configured AV equipment, including projectors, microphones, mixers, amplifiers and speakers, ensuring high-quality performance and smooth setups for events

Project Management & Planning
Participated in planning and managing projects, contributing to succesful , timely completion

PA systems Setup & Operation
Skilled in setting up and operating PA systems, with expertise in fine-tuning settings to suit venue acoustics and meet specific event needs.

Python
Proficient in web development, scripting, and data visualization for creating dynamic applications and analyzing complex datasets

Jira
Skilled in using Jira for tracking test cases, managing defects, and facilitating project management and testing processes

C#
Basic understanding of C# programming

Power BI & Data Analysis
Developed strong analytical skills for interpreting data and utilizing Power BI for visualization and reporting

Projector Installation & Troubleshooting
Installed and configured projectors, troubleshooting display issues for optimized image quality during events

Technical Proficiency & Troubleshooting
Ability to identify, analyze, and resolve technical issues efficiently, whether in software or AV systems

Collaboration & Teamwork
Worked effectively with cross functional teams, fosteringa collaborative environment to achieve goals

CERTIFICATES

Information Systems
Bachelor of Commerce (University of Johannesburg)

Trainee Learner
Certificate of Service (Nedbank)

REFERENCES

Blessing Marimani, *AVS Technician,* University of Johannesburg(Doornfontein Campus)
blessingm@uj.ac.za, 0724386702

UNIVERSITY
— OF —
JOHANNESBURG

The Council and the Senate of the
UNIVERSITY OF JOHANNESBURG
hereby certify that the degree

Bachelor of Commerce

with field of study

Information Systems

with all its associated rights and privileges
in accordance with the Statute of the
University has been conferred upon

SBUSISO CLARK NDLOVU

at a congregation of the University

Vice-Chancellor and Principal

Registrar

14 April 2025
Certificate No: 33332197-01-2T6L
ID/Passport No: ●●●●●●●●●●●●●

N00155548

01st July 2024

CERTIFICATE OF SERVICE

This certificate confirms the particulars of the following person's employment with Nedbank Limited,

Name: Sbusiso Clark Ndlovu

ID:

Date of Commencement: 01st August 2024

Termination of Employment: 31st August 2024

Position held: Trainee Learner

This certificate is issued without alteration or erasure.

Yours faithfully

Minenhle MBATHA

Administrator: Employee Services

Tel: 010 234 4601

Nedbank Limited
Reg No. 1951/000009/06
GROUP BUSINESS SERVICES
EMPLOYEE SERVICES
P.O. BOX 1144
JOHANNESBURG 2000

Human Resources | | Rivonia Road

135 Rivonia Road Sandown 2196
T 011 294 3385 F 011 295 3385

Directors: AD Mminele (Chairperson) JP Quinn (Chief Executive) HR Brody (Lead Independent Director) BA Dames MH Davis (Chief Financial Officer) NP Dongwana Dr MA Hermanus
EM Kruger P Langeni RAG Leith L Makalima MC Nkuhlu (Chief Operating Officer) Dr TM Nombembe S Subramoney
Company Secretary: J Katzin 15.07.2024.

nedbank.co.za

NEDBANK

Nedbank Ltd Reg No 1951/000009/06. Licensed financial services and registered credit provider (NCRCP16)..

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