



SBUSISO CLARK NDLOVU

PERSONAL

Name
Sbusiso Clark Ndlovu

Address
3661 Mnisi Street
1852 Johannesburg

Phone number
0651731897/0601160033

Email
sbusiso.ndlovuu101@gmail.com

Website
<https://mrsaynomore.github.io/Portfolio/>

LinkedIn
<https://www.linkedin.com/in/sbusiso-ndlovu-705237320>

INTERESTS

- Coding
- Technology
- Sports
- Travelling

Dynamic and results-oriented professional pursuing an Honours degree in Commerce with a specialization in Information Systems from the University of Johannesburg. Eager to leverage my strong technical skills, exceptional customer service, and effective communication abilities in a challenging role. Dedicated to fostering positive relationships and driving organizational success through innovative solutions and adaptability. Passionate about continuous learning and committed to making meaningful contributions to achieve organizational objectives.

EDUCATION AND QUALIFICATIONS

Bcom in Information Systems Feb 2022 - Nov 2024
University of Johannesburg, Johannesburg

Equipped with a comprehensive understanding of business processes and information technology. Developed skills in systems analysis, project management, data management, and ethical considerations in technology, preparing me to effectively analyze and implement information systems that support organizational objectives.

WORK EXPERIENCE

Technical Student Assistant Feb 2024 - Oct 2024
University of Johannesburg, Johannesburg

- Remote on-site support around campus
- Local Software and Hardware support.
- Setting Up and Operating AV Equipment
- Providing Technical Support & Assisting with AV Setup for Events
- Maintaining Equipment

Trainee Learner Aug 2024 - Aug 2024
Nedbank, Sandton

Engaged in structured training programs to deepen my understanding of banking operations and financial services. Attended workshops and seminars to enhance technical skills and industry knowledge. Analyzed data and reports to uncover trends and patterns that guide business decisions, while assisting in the preparation of presentations and management reports. Became familiar with compliance regulations and risk management protocols within the banking sector, ensuring adherence to internal policies. Contributed to team meetings by providing input on process improvements and actively sought feedback from mentors and colleagues for ongoing personal and professional development.

Vac work - Trainee Learner Dec 2024 - Jan 2025
Nedbank, Sandton

- Assisted in the evaluation and testing of software applications to ensure they met quality standards and business requirements.
- Participated in the assessment and documentation of testing processes, results, and defects to maintain accurate records.
- Collaborated with senior team members to develop and execute test cases and scenarios based on project specifications.
- Helped in identifying, recording, and tracking defects using defect management tools, ensuring timely resolution.
- Engaged in training sessions and workshops to enhance my understanding of quality assurance methodologies and tools.
- Assisted in preparing regular reports on testing progress, defect status, and quality metrics for stakeholder review.

SKILLS

SQL(Structured Query Language	●●●●●
Web development(HTML, CSS & Javascript)	●●●●●
Software Testing/Automated Software Testing	●●●●●
C#	●●●●●
Jira	●●●●●
Test Cases	●●●●●
Software Development Life Cycle (SDLC)	●●●●●
Software Documentation	●●●●●
Technical Proficiency	●●●●●
Troubleshooting skills	●●●●●
Customer Service	●●●●●
Attention to Detail	●●●●●
Project Management	●●●●●
Technical Documentation	●●●●●
Collaboration	●●●●●
Data Analysis	●●●●●
Power BI	●●●●●
SQL for Data Analysis	●●●●●
Selenium WebDriver	●●●●●

REFERENCES

References available on request.



STRICTLY CONFIDENTIAL

01st July 2024

CERTIFICATE OF SERVICE

This certificate confirms the particulars of the following person's employment with Nedbank Limited,

Name: Sbusiso Clark Ndlovu

ID: 0301306404080

Date of Commencement: 01st August 2024

Termination of Employment: 31st August 2024

Position held: Trainee Learner

This certificate is issued without alteration or erasure.

Yours faithfully

Minenhle MBATHA

Administrator: Employee Services

Tel: 010 234 4601

Human Resources | Rivonia Road

135 Rivonia Road Sandown 2196
T 011 294 3385 F 011 295 3385



Directors: AD Mminele (Chairperson) JP Quinn (Chief Executive) HR Brody (Lead Independent Director) BA Dames MH Davis (Chief Financial Officer) NP Dongwana Dr MA Hermanus
EM Kruger P Langeni RAG Leith L Makalima MC Nkuhlu (Chief Operating Officer) Dr TM Nombembe S Subramoney
Company Secretary: J Katzin 15.07.2024.

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