Marie Perez

CIS 281

Project Selection

**Client:**

Choice Options

Sierra Mayou

[staff@choiceoptions.net](mailto:staff@choiceoptions.net)

[www.choiceoptions.net](http://www.choiceoptions.net)

**Services offered:**

* Nanny/Childcare
* Pet & House Sitting
* Adult Companions
* Domestic Managers (housekeeping, organizing, errands, laundry, etc.)

**Website:**

* Client registration, request services, contact us
* Brief employment application
* Overview of all services and rates

**Requirements:**

* Interchangeable nannies per client
* Client profiles (active/inactive) with job/bookings history
* Client profiles need to include address, kids names and dobs, gate codes notes, medications, instructions, etc.
* Booking / Scheduling by date and 15 minute increments (e.g. 12:45pm-5:15pm)
* 4-hour minimum billing with the ability to add/subtract fees
* Services (coded) booked by 4 hours, 5-6 hours, 7-10 hours or 11+ hours per service provided (see list above)
* Handling absorption draws (client prepaid account) along with discounted rates
* Nanny profiles with address, dob, CPR dates, availability, etc.
* Past job/bookings list
* Current and future job/bookings list
* Search fields by client or nanny name
* Search fields by type of service
* Shortcuts to see all info at a glance (address, kids ages, pet info, nanny preference, etc.)
* Space for job notes (sick care details, plumber coming by at this time, grocery list, etc.)
* Ability to duplicate multiple jobs/bookings for same client, if repetitive.

**Client Complaints:**

* A place to keep track of feedback that clients have provided regarding nannies
* We call this a DNS list (Do Not Send) if client prefers to not have previous nanny return
* We have a similar list for nannies that have provided feedback on clients as well. This is called a WNG (Will Not Go) list.

**Future Development / Goals:**

* App for nannies to see their schedule and accept jobs
* App for clients to request care and see bookings
* Electronic profiles for each nanny
* Ability from software to automatically send open jobs/bookings to nannies and then to also automatically send them the client/job info
* Ability from software to automatically send confirmations to clients
* More to come… :)