



Kyle Feldman

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Summary

Hello, my name is Kyle Feldman, and I am a happily married man. I had worked for 11 years at the Tacoma Mall Blvd Coin & Stamp and learned quite a bit about many varying factors of running a business and keeping the customers happy was the #1 priority. I was motivated to drive productivity, profit and efficiency goals through proactive and hands-on work. Work smarter, Not harder!

I was best at getting various items we purchased from customers up and out for sale as soon as possible, as per my drive to get work done efficiently, with quality.

I don't necessarily work well under stressful conditions, unfortunately.

I can type very fast and can work very well with a small team, as long as our goals are relatable.

I am extremely easy to get along with and have an open mind for many varying factors. I do my best to make sure any/all work is completed to and above company standards

I have worked at Tacoma Mall Blvd Coin & Stamp since high school and even through the Covid-19 Pandemic.

I am currently enrolled in the University of Washington bootcamp course for Full-Stack Web Development and they are night based classes (Starting about 5pm), going through March of 2023.

<p>Education:</p> <p>Curtis High School Graduate Of 2011 (High School Diploma)</p> <p>University Of Washington Full-Stack Web Development Bootcamp (Certificate coming soon!)</p>	<p>References</p> <p>Co-Worker of tacoma Mall Blvd Coin & Stamp Michael Rasmussen II Please Contact Me for Phone Number</p> <p>Bookkeeper of Tacoma Mall Blvd Coin & Stamp Karen Ducharme Please Contact Me for Phone Number</p>
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General Skills

<ul style="list-style-type: none"> • Project management • Sales Techniques • Marketing • Extremely Organized • Extreme Professional Customer service • Data management • Active listening and understanding • Friendly, positive, and professional attitude • Clean Driving Record and Background • Never been to Jail/Prison (nor intend to) or been convicted of any kind of felonies/crimes 	<ul style="list-style-type: none"> • Issue and conflict resolution • Always finds a more optimal approach • Very Productive. • Keeps Focused on Primary Tasks • Good Eye and Intuition for Safety Concerns • Excellent Technology Learning speed and skills • Business before Pleasure is my motto!
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Computer Skills (Majority of experience and Usage was during School)

<ul style="list-style-type: none"> • Typing Speed of about 40 wpm • Confident in HTML and CSS • Can apply and understand some CSS frameworks like Bootstrap or Bulma. • JavaScript 	<ul style="list-style-type: none"> • MySQL and Sequelize Database • Github functionality
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Experience

Tacoma Mall Blvd Coin & Stamp, Tacoma Washington, 98409

Foreign Coin & Currency Manager/ Salesman/ Researcher / Shelf Stocker/ Customer Service Rep./ Asset Protection / Janitorial Worked from 06/2011 - 07/30/2022	Role Description <ul style="list-style-type: none">• Salesman of various coins, collectibles and investment items• Converse with the walk-ins or over the phone about their various coins, currency and collections that they wish to sell or purchase, and advise them on the best route.• Packaged Stock and assessed the quality for appropriate pricing.• Advised customers on investment purchases, while providing a professional approach and delivery.• Reviewed completed work to verify consistency, quality and conformance.• Assessed current procedures and implemented improvements, boosting productivity by providing new ways to display goods and inform our customers of their uses.• Completed thorough opening, closing and shift change functions to maintain operational standards each day.• Conducted quality, timely performance feedback and performance appraisals.• Delegated work to staff, setting priorities and goals.• Remained calm and professional in stressful circumstances and can generally diffuse tense situations.• Entered Customer data into Leadsonline Database in accordance to regulations• Frequently cleaned surfaces and floors.• Customers Happiness is the #1 Priority.
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Hobbies

- Building, Creating and painting terrain and figurines for tabletop games
- Video Games and Modding of Video Games (PC)
- Playing with Computer Code (JavaScript, Html and CSS mainly)
- Spending quality time with my Wife.

Medical Conditions:

- I have been diagnosed with Anxiety (Panic Attacks) and Hyperhidrosis (Excessive Sweating within all extremities (Hands, Feet, Etc). I wear cotton gloves and replace them multiple times a day to keep a sanitary approach on all fronts (along with washing my hands frequently)
- Stressful situations (E.G.. Very Argumentative Customers, Freeways,) can rarely induce a Panic Attack, but if it does happen, the Hyperhidrosis can make it much worse.

Thank You for Your Time and Consideration!