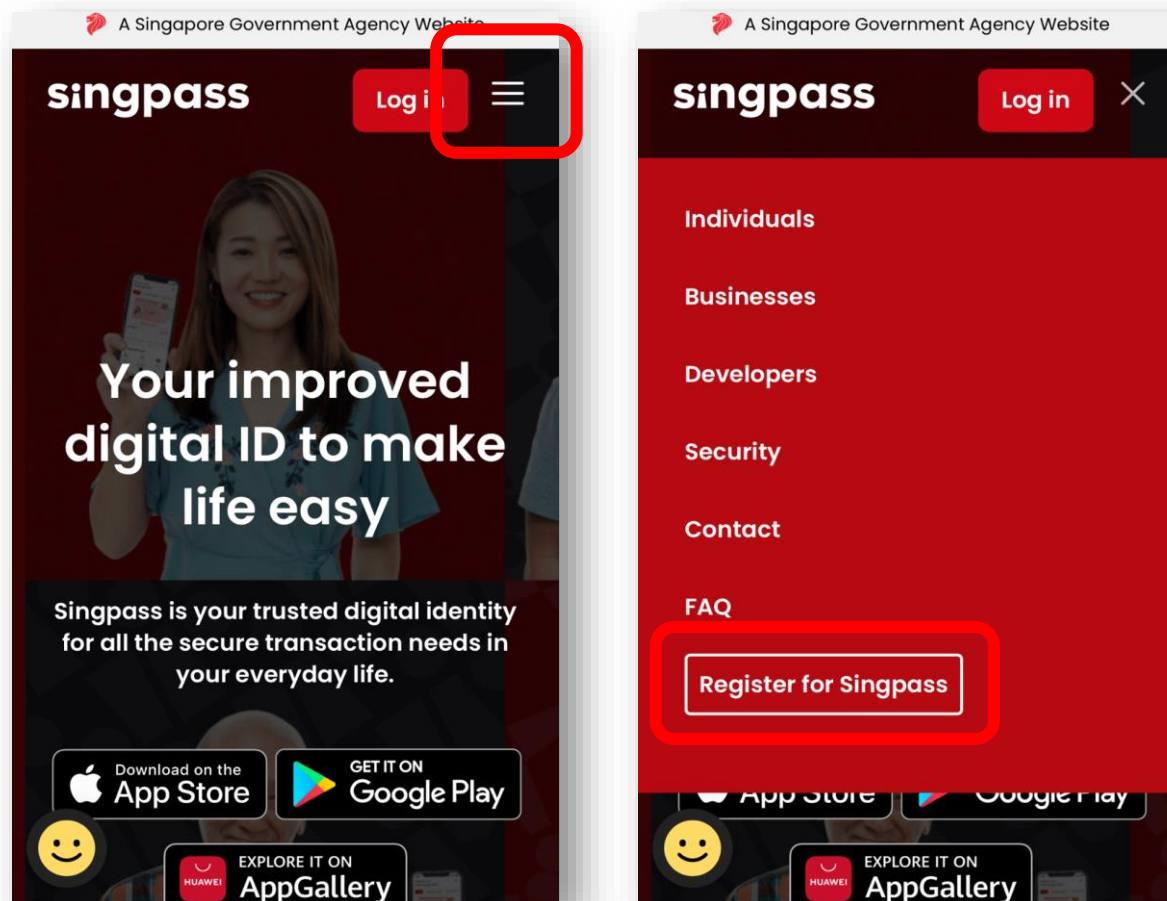


# SINGPASS REGISTRATION WITH FACE VERIFICATION

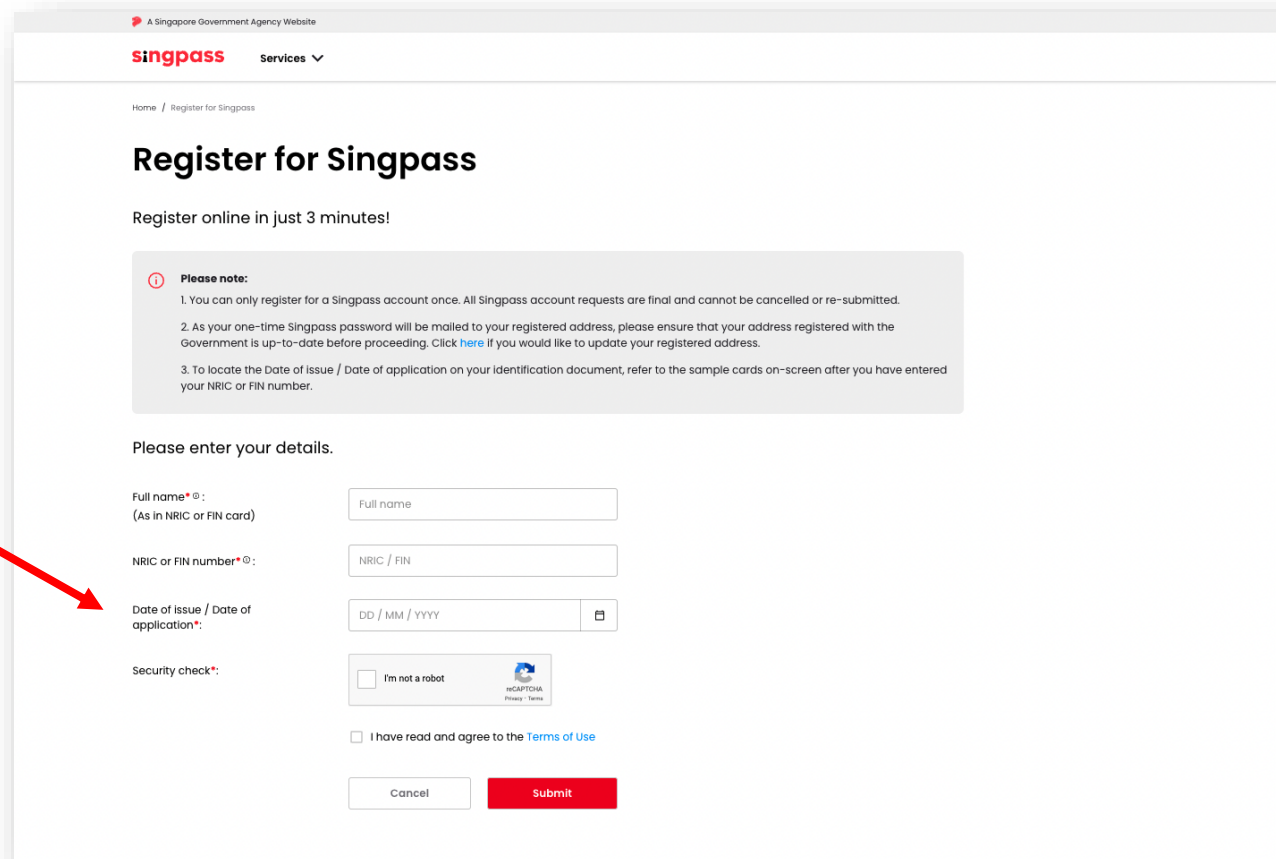
1. Go to [www.singpass.gov.sg](https://www.singpass.gov.sg). Click “Register for Singpass”.



# SINGPASS REGISTRATION WITH FACE VERIFICATION

2. Enter the required details and check the boxes **‘I’m not a robot’** and **‘I have read and agree to the Terms of Use’**. Next click **‘Submit’**.

You can check the date of application on your work permit card



A Singapore Government Agency Website

**singpass** Services ▾

Home / Register for Singpass


## Register for Singpass


Register online in just 3 minutes!


**Please note:**


1. You can only register for a Singpass account once. All Singpass account requests are final and cannot be cancelled or re-submitted.
2. As your one-time Singpass password will be mailed to your registered address, please ensure that your address registered with the Government is up-to-date before proceeding. Click [here](#) if you would like to update your registered address.
3. To locate the Date of issue / Date of application on your identification document, refer to the sample cards on-screen after you have entered your NRIC or FIN number.


Please enter your details.


Full name\*   
(As in NRIC or FIN card)

NRIC or FIN number\* 

Date of issue / Date of application\* 

Security check\* 



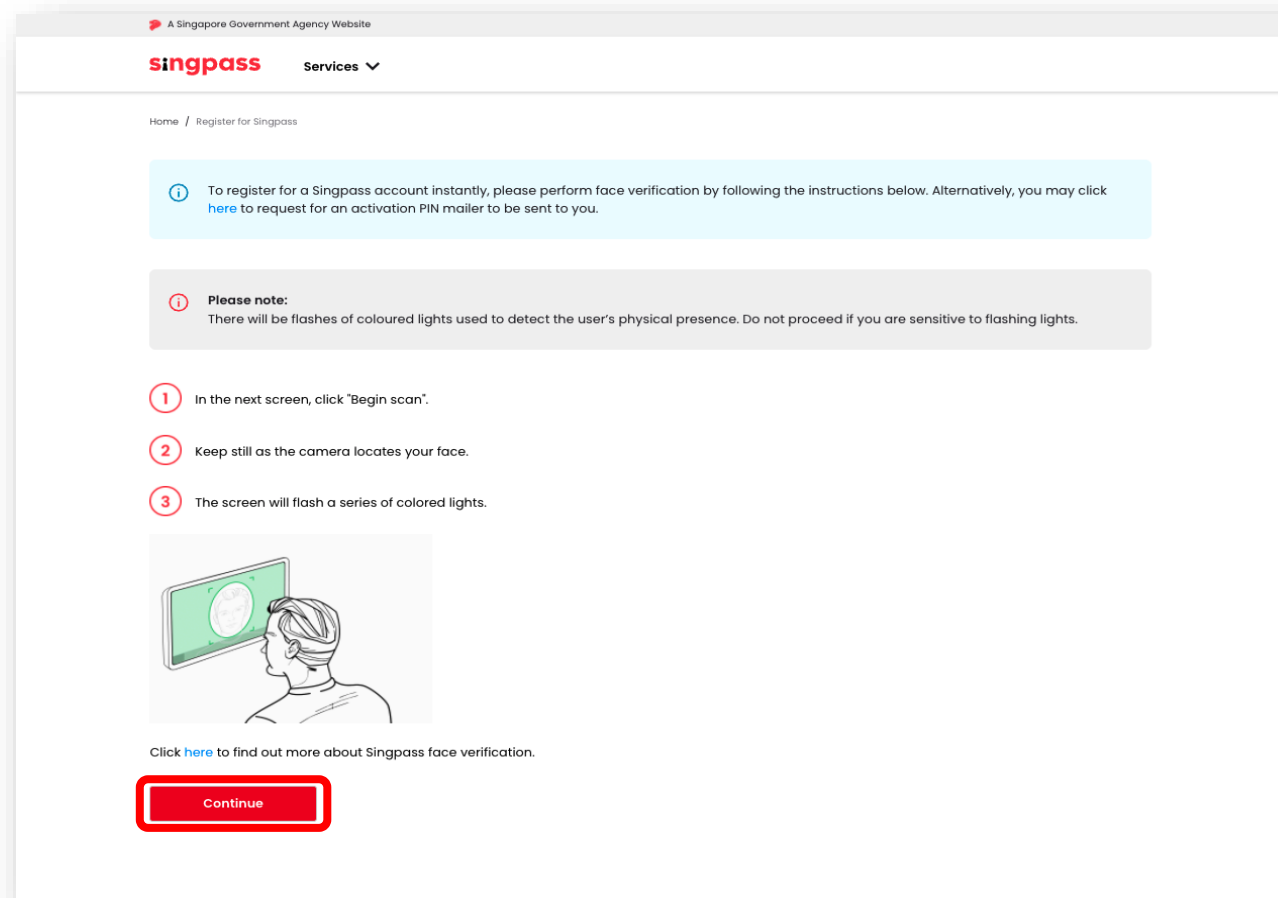
☐ I'm not a robot 

☐ I have read and agree to the [Terms of Use](#)

**singpass**

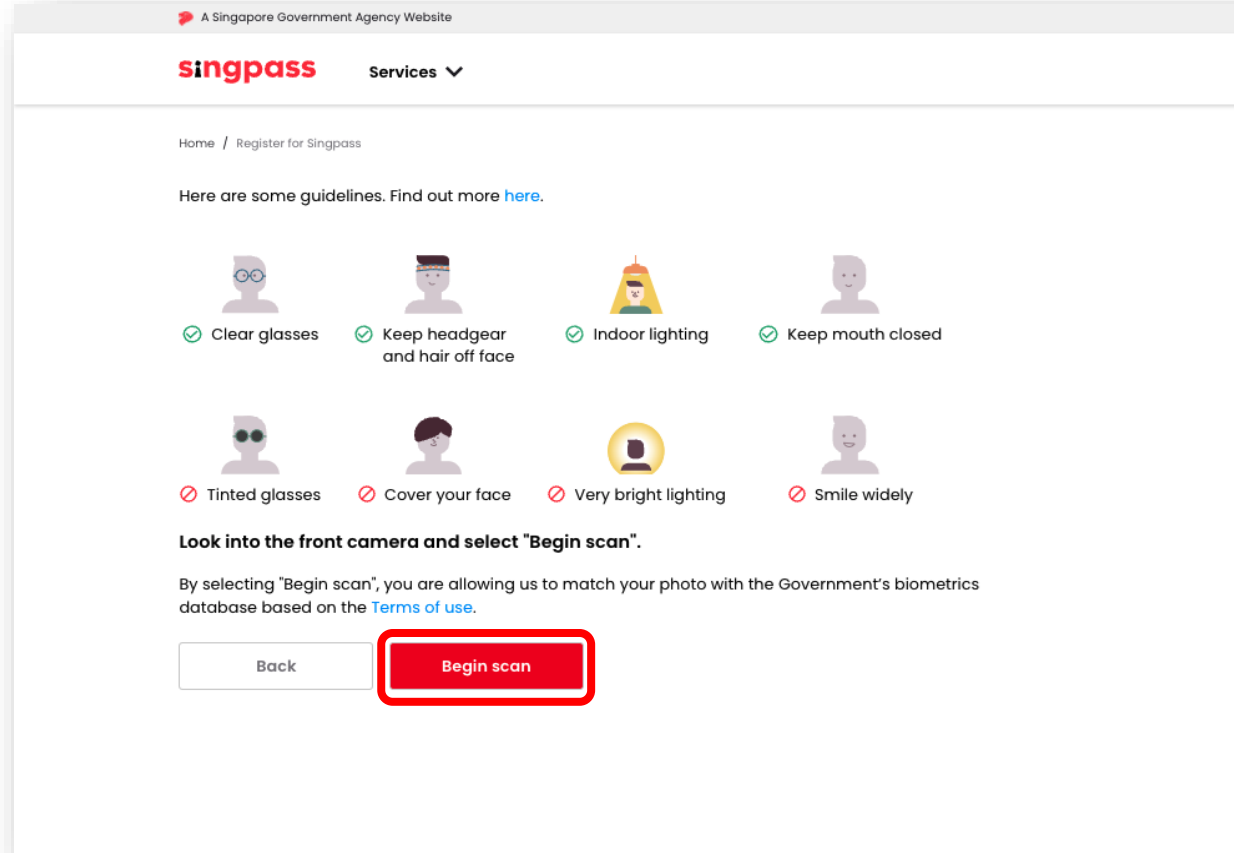
# SINGPASS REGISTRATION WITH FACE VERIFICATION

3. Read the instructions on the page and click **‘Continue’** to proceed with Face Verification.



# SINGPASS REGISTRATION WITH FACE VERIFICATION

4. Read the guidelines on the page. To allow the use of your device's camera for Face Verification, click '**Allow**' when prompted, and click '**Begin Scan**'.



# SINGPASS REGISTRATION WITH FACE VERIFICATION

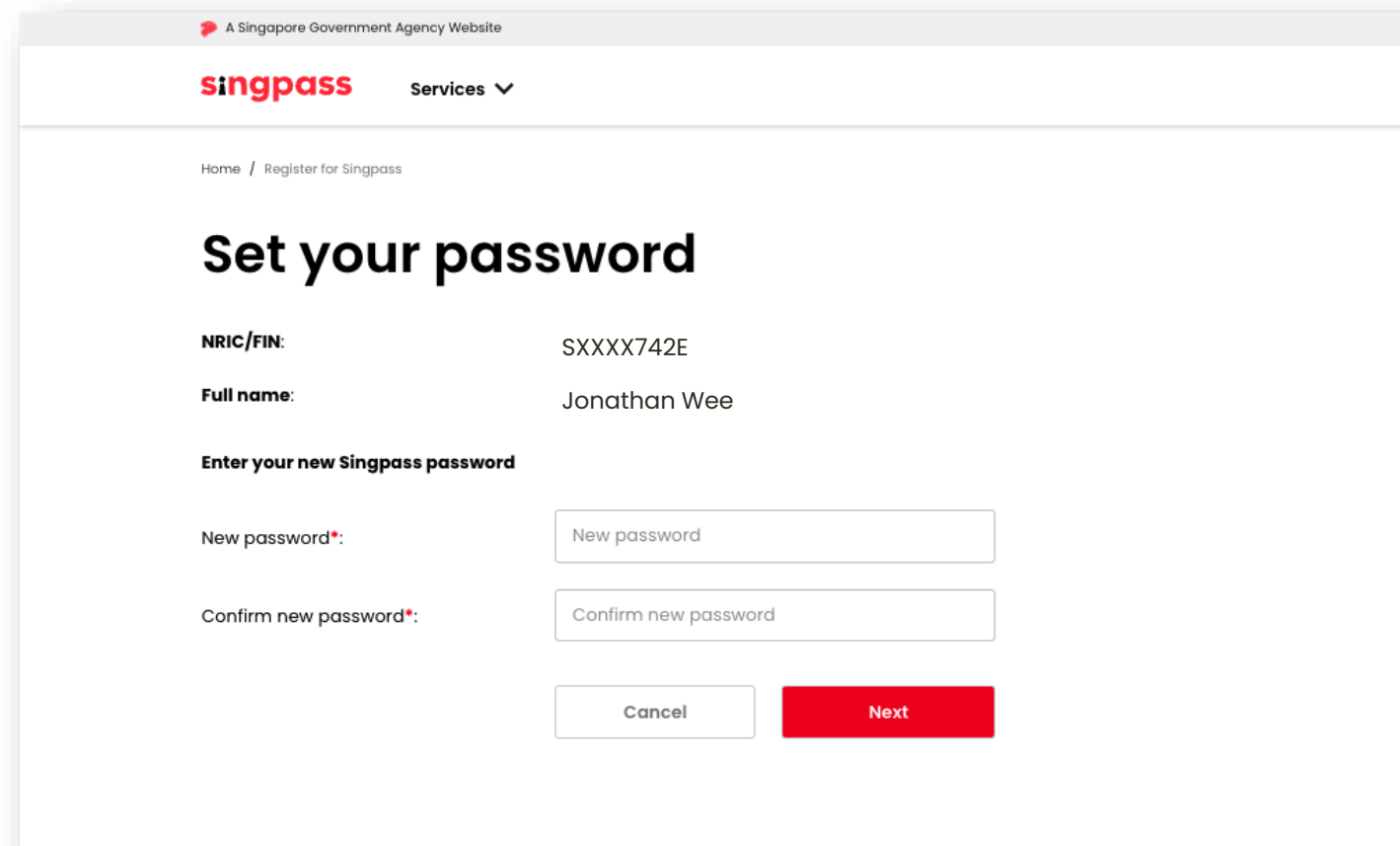
5. You will see the following notification after successful verification.

Successfully verified your identity



# SINGPASS REGISTRATION WITH FACE VERIFICATION

6. Ensure your details are correct. Submit a new password in the **‘New Password’** and **‘Confirm new password’** fields and click **‘Next’**.



The screenshot shows the Singpass registration interface. At the top, it says 'A Singapore Government Agency Website' and 'singpass Services'. The breadcrumb trail is 'Home / Register for Singpass'. The main heading is 'Set your password'. Below this, the user's details are displayed: 'NRIC/FIN: SXXXX742E' and 'Full name: Jonathan Wee'. The section 'Enter your new Singpass password' contains two input fields: 'New password\*' and 'Confirm new password\*'. At the bottom, there are two buttons: 'Cancel' and 'Next'.

A Singapore Government Agency Website

**singpass** Services ▾

Home / Register for Singpass

## Set your password

**NRIC/FIN:** SXXXX742E

**Full name:** Jonathan Wee

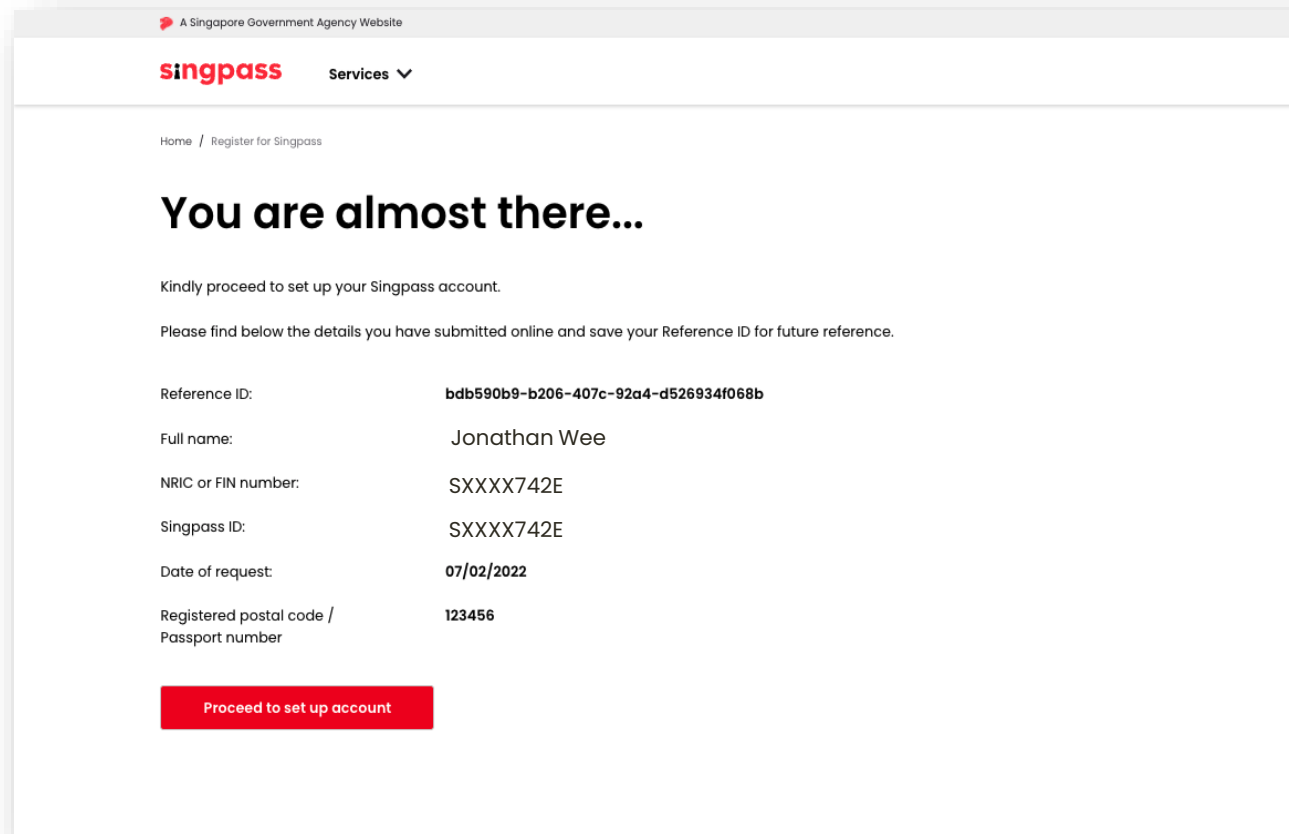
**Enter your new Singpass password**

**New password\*:**

**Confirm new password\*:**

# SINGPASS REGISTRATION WITH FACE VERIFICATION

7. You have successfully registered for Singpass account. Click **‘Proceed to set up account’**



A screenshot of the Singpass registration completion page. The page has a white background with a grey header bar at the top. The header bar contains the text 'A Singapore Government Agency Website' on the left and the Singpass logo on the right. Below the header bar, there is a navigation bar with the Singpass logo and a 'Services' dropdown menu. The main content area has a breadcrumb trail 'Home / Register for Singpass' and a large heading 'You are almost there...'. Below the heading, there is a paragraph 'Kindly proceed to set up your Singpass account.' and another paragraph 'Please find below the details you have submitted online and save your Reference ID for future reference.'.

Reference ID:	bdb590b9-b206-407c-92a4-d526934f068b
Full name:	Jonathan Wee
NRIC or FIN number:	SXXXX742E
Singpass ID:	SXXXX742E
Date of request:	07/02/2022
Registered postal code / Passport number	123456

[Proceed to set up account](#)

# SINGPASS REGISTRATION WITH FACE VERIFICATION

8. Enter your  
Singapore registered  
mobile number



A Singapore Government Agency Website

**singpass** Services ▾

Home / Register for Singpass

## Contact update

Your mobile number and email address can only be registered to **ONE** Singpass account.

**By providing your mobile number, it will be activated for SMS 2FA instantly upon verification.**

Mobile number<sup>Ⓜ</sup>Ⓜ:

Email address<sup>Ⓜ</sup>:

Preferred mode of contact<sup>Ⓜ</sup>: ☒ SMS ☐ Email

Go green with paperless notification (SMS/Email)<sup>Ⓜ</sup>: ☒ Yes ☐ No

ⓂMandatory for users with a Singapore-registered address  
ⓂMandatory for users with an overseas-registered address



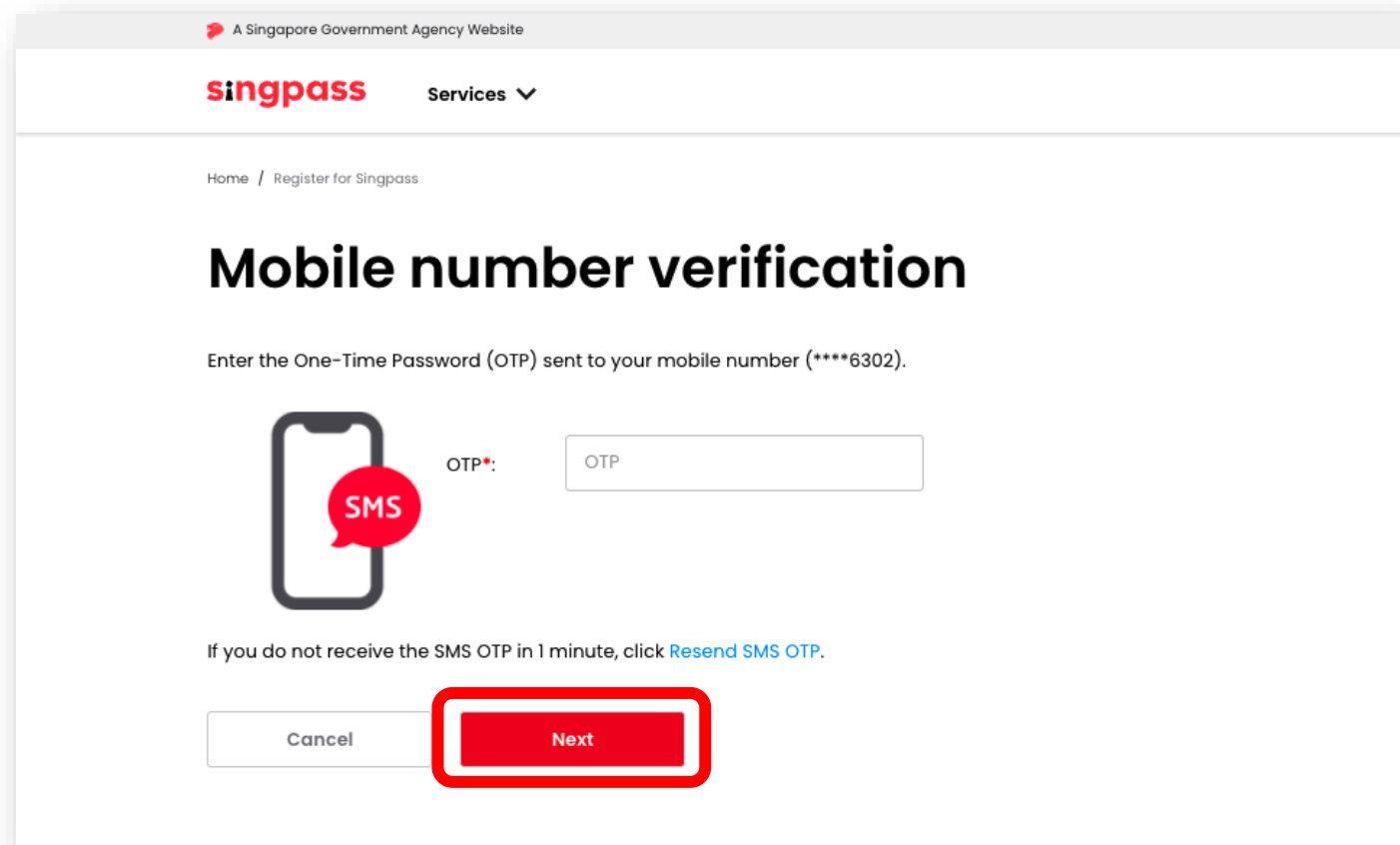
Click 'Next'

**singpass**



# SINGPASS REGISTRATION WITH FACE VERIFICATION

9. A **One Time Password (OTP)** will be sent to your mobile number. Enter the OTP and click **'Next'**.



A screenshot of the Singpass website's mobile number verification page. The browser address bar shows "A Singapore Government Agency Website". The Singpass logo and a "Services" dropdown menu are in the top navigation bar. Below the navigation bar, a breadcrumb trail reads "Home / Register for Singpass". The main heading is "Mobile number verification". Below this, a text prompt says "Enter the One-Time Password (OTP) sent to your mobile number (\*\*\*\*6302)". To the left of the input field is an icon of a smartphone with a red speech bubble containing the text "SMS". The input field is labeled "OTP\*" and contains the text "OTP". Below the input field, a text prompt says "If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#)". At the bottom, there are two buttons: a "Cancel" button and a "Next" button. The "Next" button is highlighted with a red rectangular border.


A Singapore Government Agency Website

singpass Services ▾

Home / Register for Singpass

## Mobile number verification

Enter the One-Time Password (OTP) sent to your mobile number (\*\*\*\*6302).

 OTP\*:

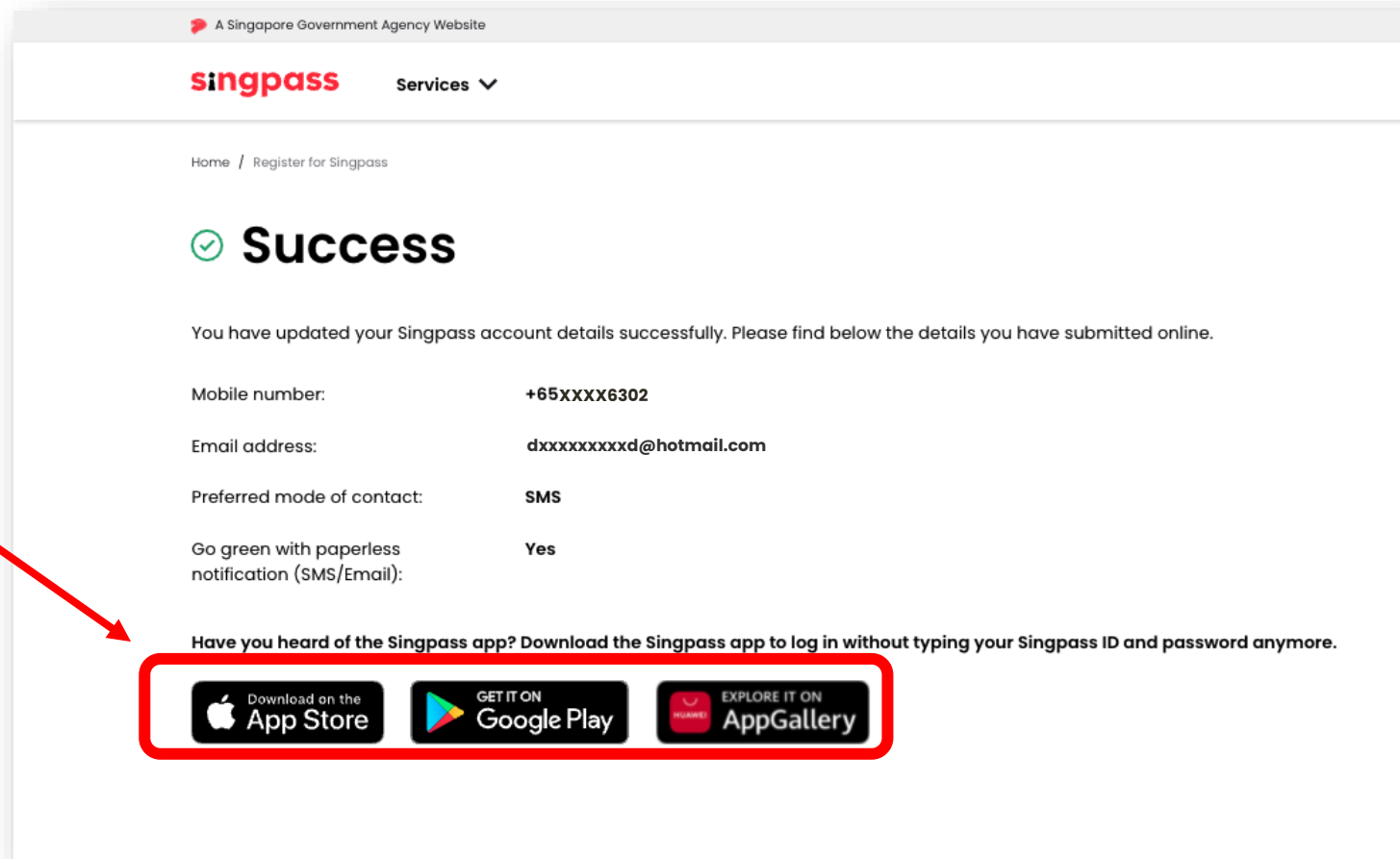
If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

# SINGPASS REGISTRATION WITH FACE VERIFICATION

10. You have completed your Singpass account setup with updated account details.

Next, download the Singpass app from the official app stores

Follow the instructions in the next section to install the app

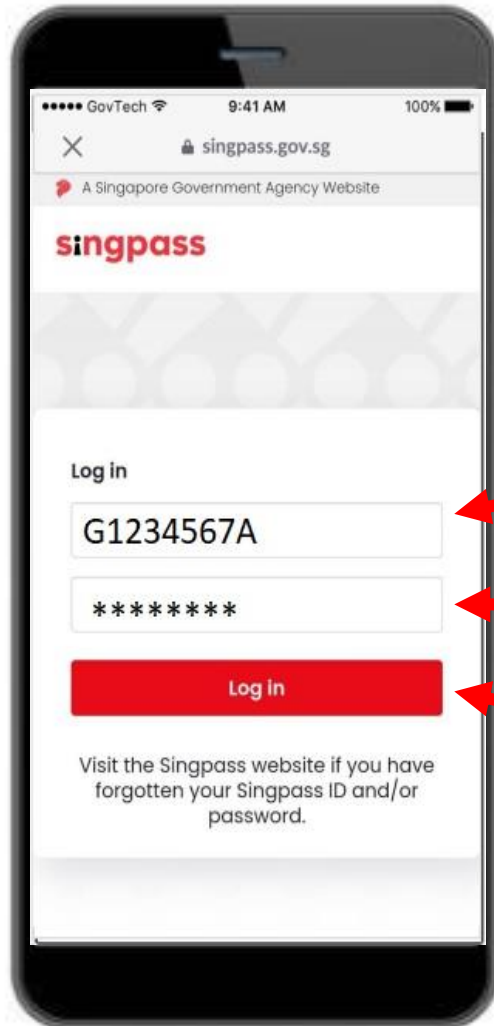




# **Installing the Singpass App**

# VERIFY YOUR IDENTITY

1 Enter your **FIN No.** and **Singpass password**. Next, tap on '**Log in**'.



Enter **FIN No.** here

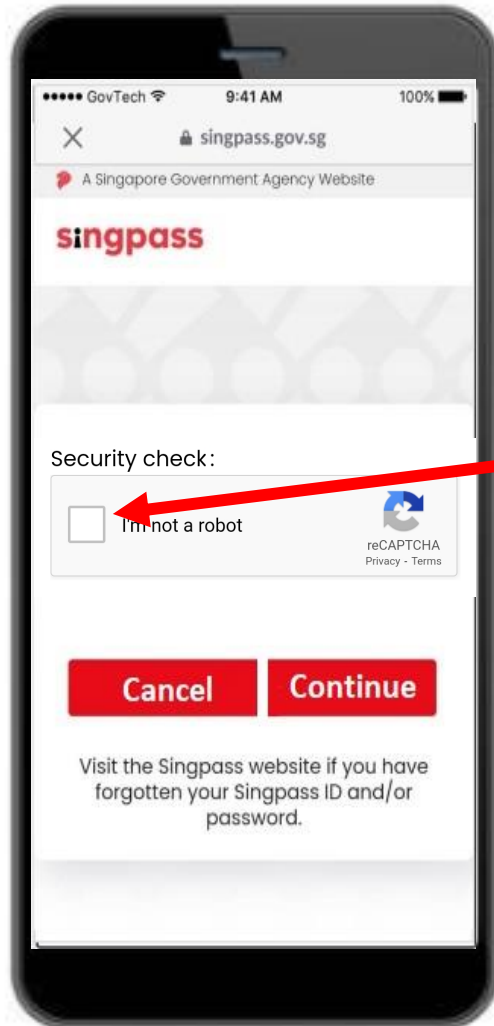
Enter **password** here

Log in



# VERIFY YOUR IDENTITY

2 Tap on 'I'm not a robot'.



Security check:



I'm not a robot

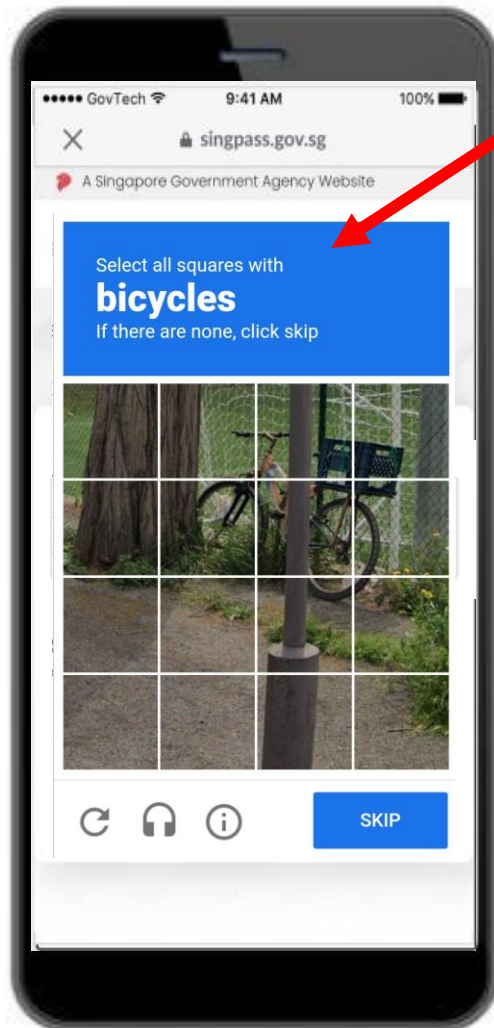


reCAPTCHA  
Privacy - Terms



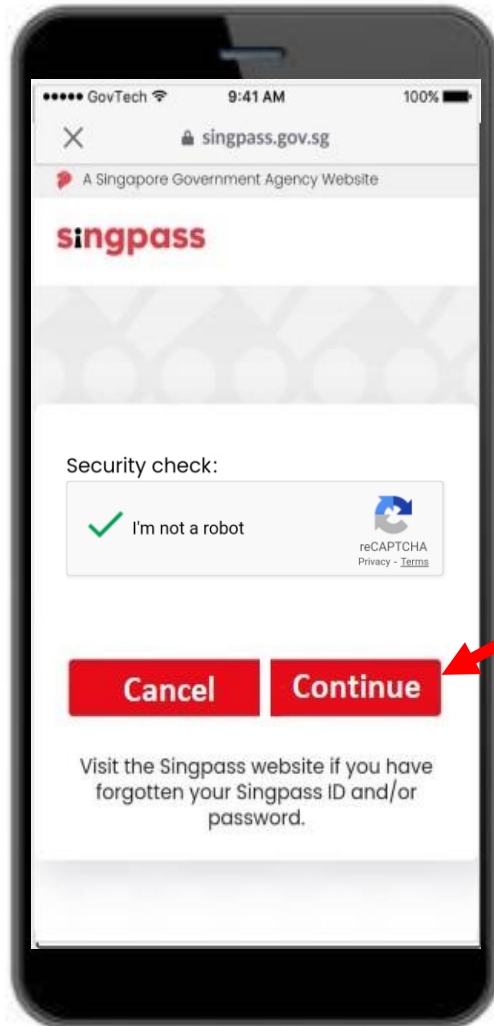
# VERIFY YOUR IDENTITY

3 Follow the instructions on the blue box.



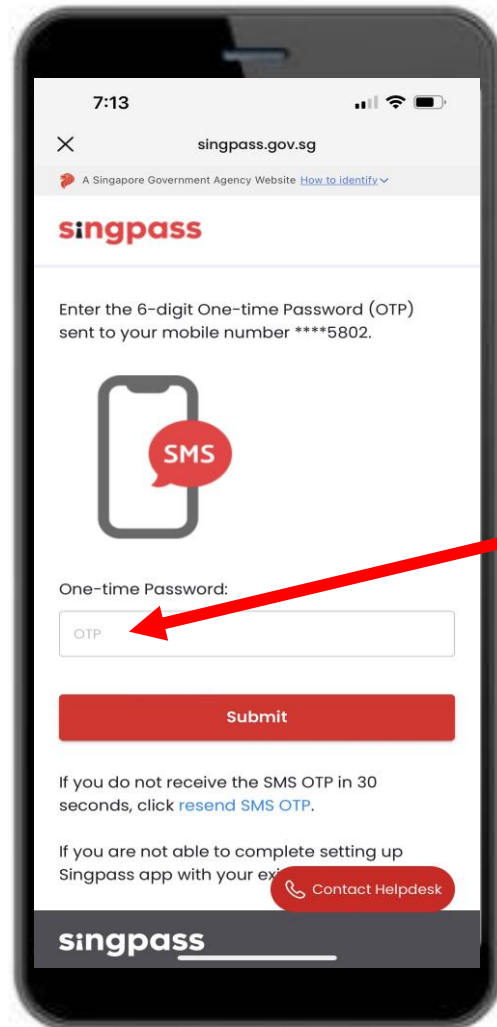
# VERIFY YOUR IDENTITY

4 Tap on 'Continue'.



# VERIFY YOUR IDENTITY

5 Enter the **One-Time Password (OTP)** sent via SMS to your phone.



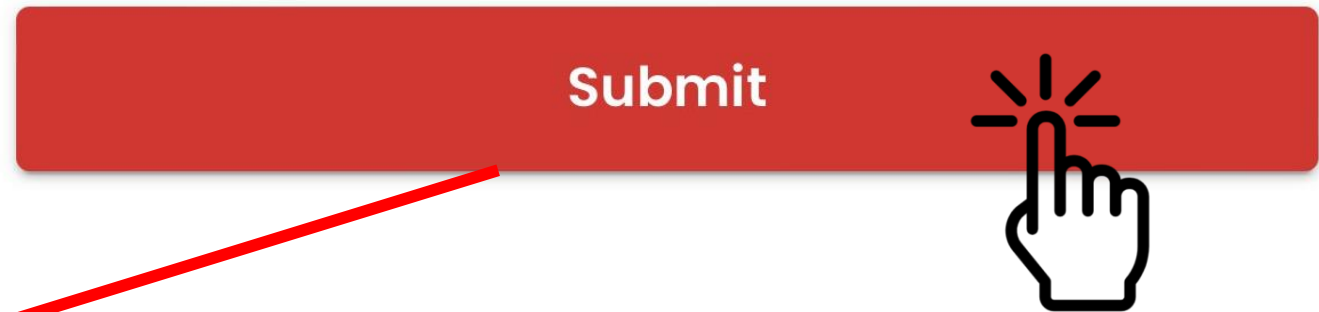
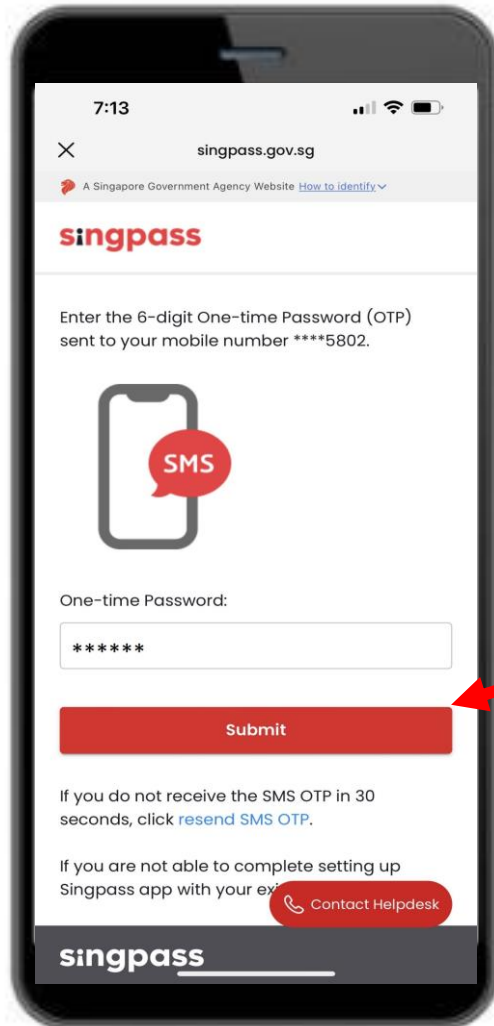
Your SMS OTP is **000000**. It will expire after 2 minutes. For security reasons, please do not share the OTP with anyone.  
Sent: 20/01/2022 11:32 AM  
[G0000000A].





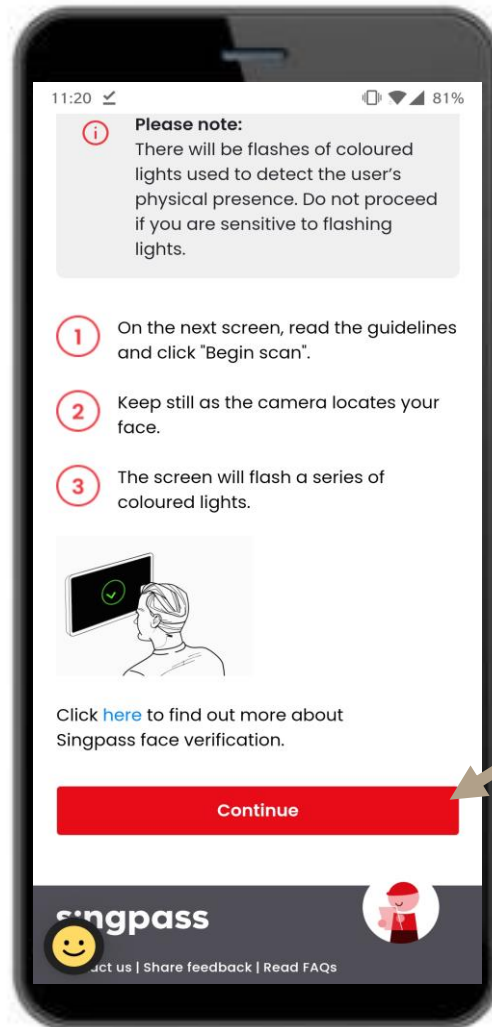
# VERIFY YOUR IDENTITY

6 Tap on 'Submit'.



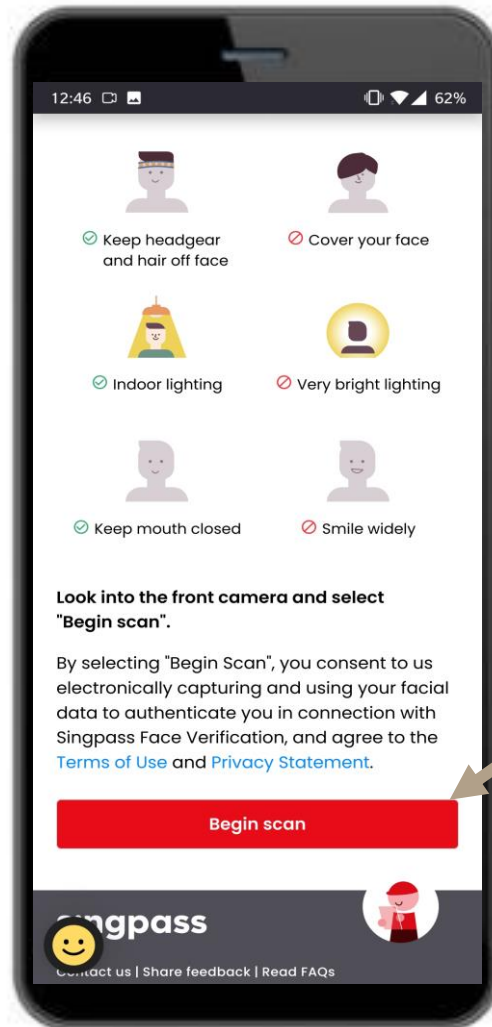
# VERIFY YOUR IDENTITY

7 Read the instructions. Tap on '**Continue**' to do Singpass Face Verification.



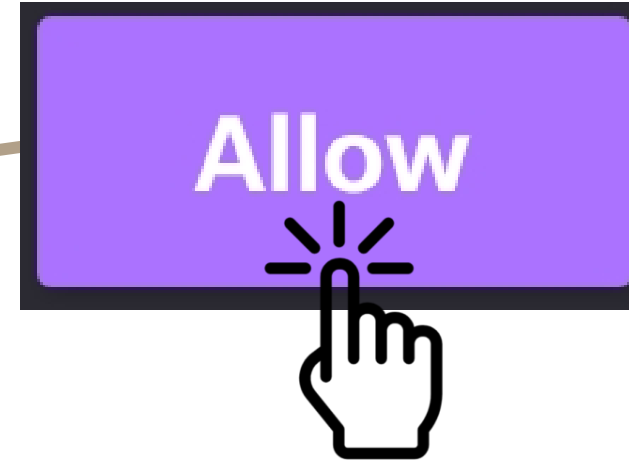
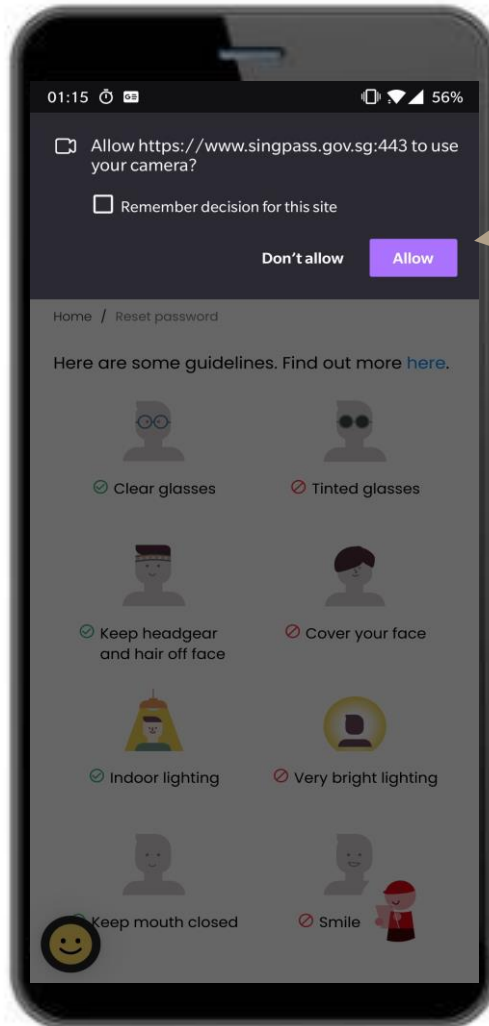
# VERIFY YOUR IDENTITY

8 Tap on 'Begin scan' to proceed with the face scan.



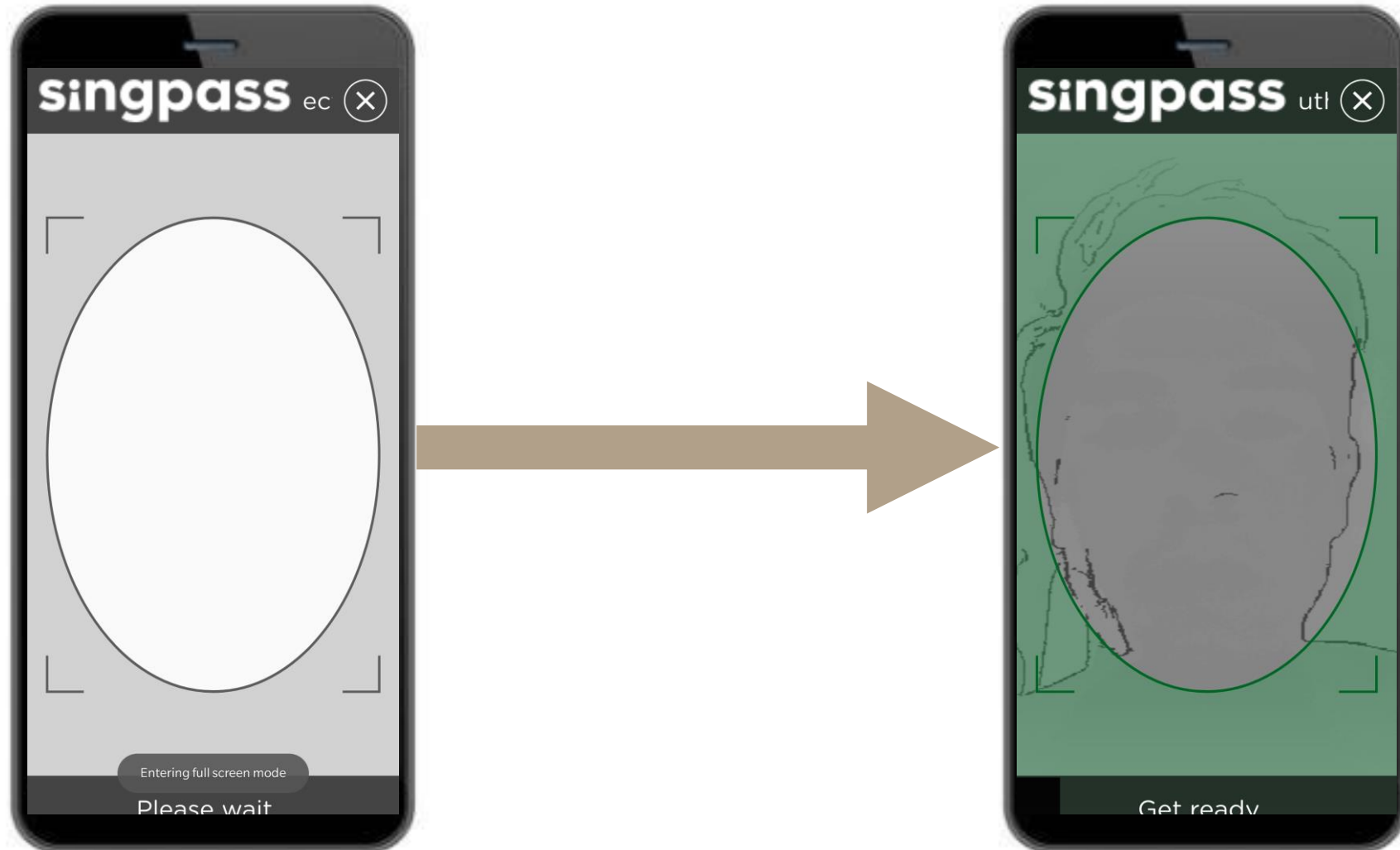
# VERIFY YOUR IDENTITY

9 Tap on '**Allow**' to enable camera permissions for the face scan.



# VERIFY YOUR IDENTITY

10 Position your face within the oval and hold still until the scan is completed.

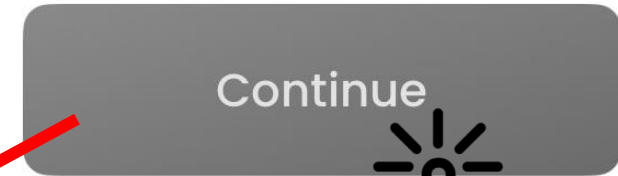


# AUTHENTICATION CERTIFICATE

11 Check your details and tap on the declaration boxes.

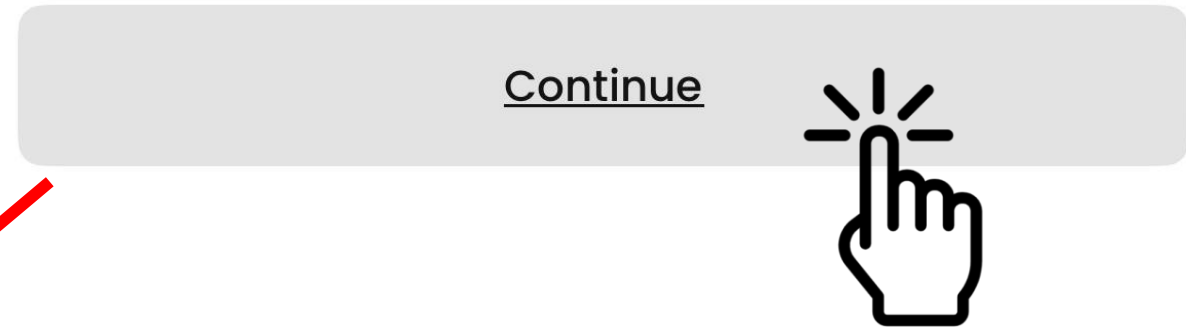
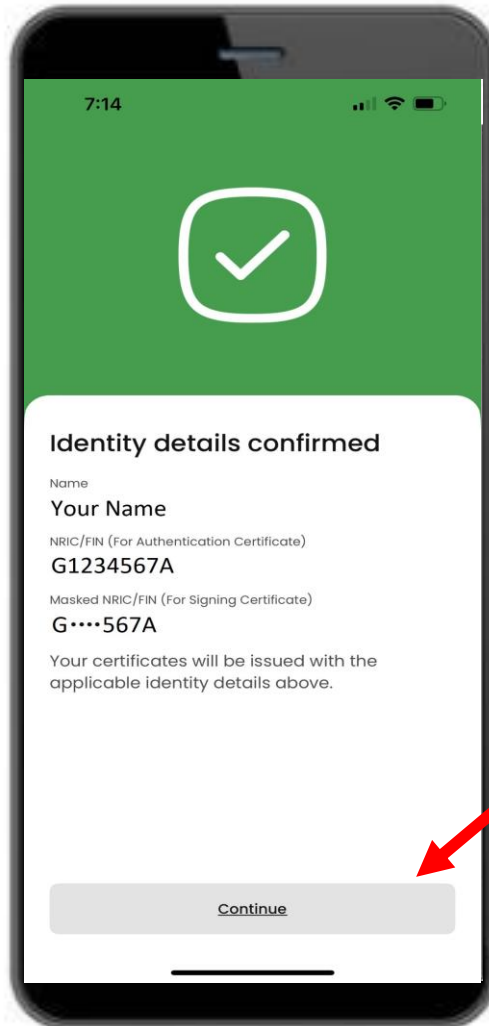
A smartphone screen displaying the 'Check your certificates' details page. The page has a title 'Check your certificates' details' and a subtitle 'Your authentication and signing certificates will be issued together.' Below this, there is a section for 'Name' with 'Your name' and two NRIC/FIN numbers: 'G1234567A' and 'G\*\*\*\*567A'. At the bottom of this section, it says 'Certificate issued by Assurity Trusted Solutions Pte. Ltd.' Below this is a list of three checkboxes, all of which are highlighted with a red box. The first checkbox is labeled 'My identity details are correct', the second 'I am applying on my own behalf', and the third 'I agree to the terms in the Subscriber Agreement with Assurity Trusted Solutions Pte. Ltd.'. Below the checkboxes is the text 'What's the Subscriber Agreement?' and a link 'Read more here'. At the very bottom of the screen are two buttons: 'Cancel' and 'Continue'. A red arrow points from the 'Continue' button on the screen to a larger 'Continue' button icon on the right.

12 Tap on 'Continue'.



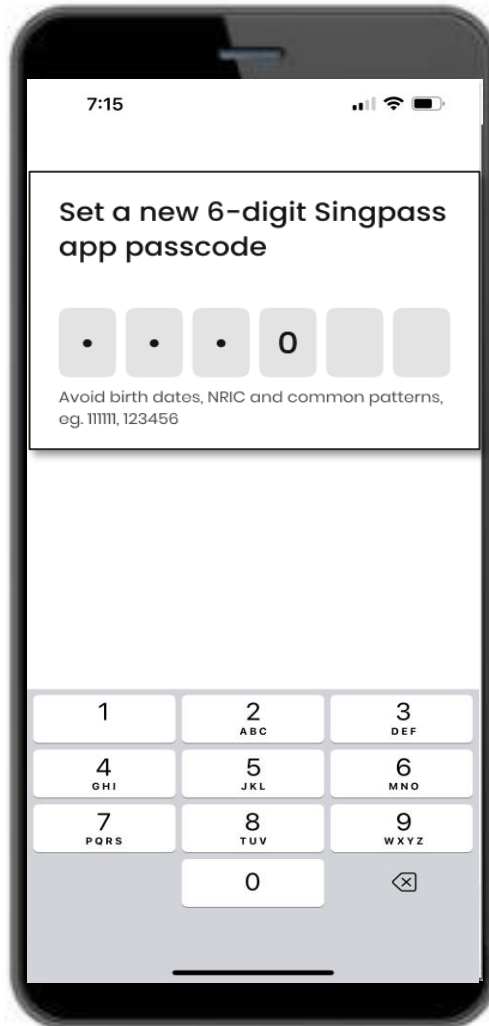
# AUTHENTICATION CERTIFICATE

13 Your identity details are confirmed. Tap on 'Continue'.

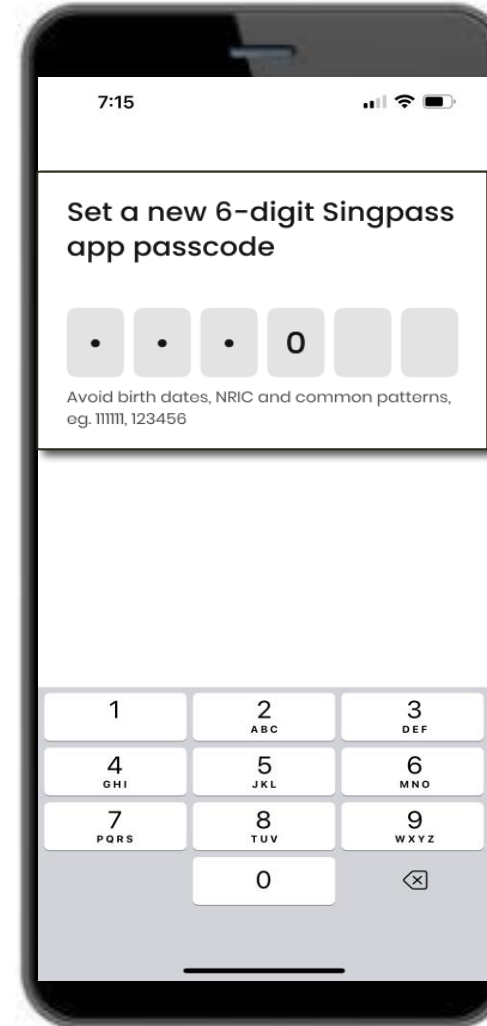


# SET UP YOUR APP PASSCODE

14 Enter a 6 digit pin



15 Re-enter the same 6 digit pin





# ENABLE BIOMETRIC AUTHENTICATION

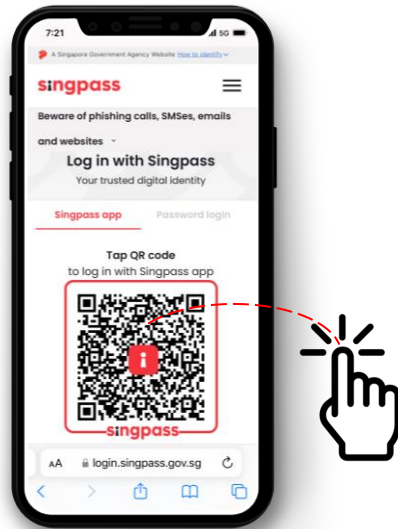
16 You may choose to enable Biometric Authentication to log in using your fingerprint, face, etc.



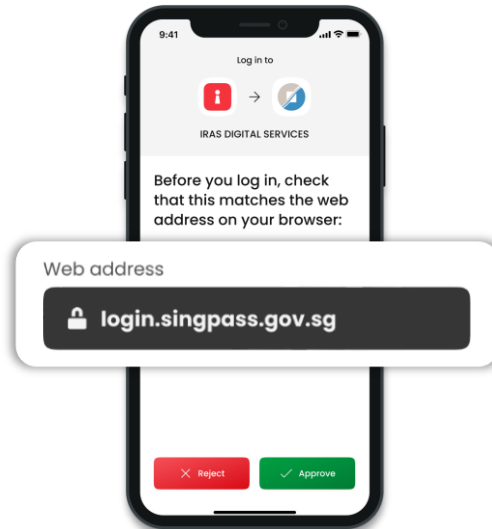
# LOG IN TO A SERVICE

17 Tap on the QR code and enter your 6-digit pin

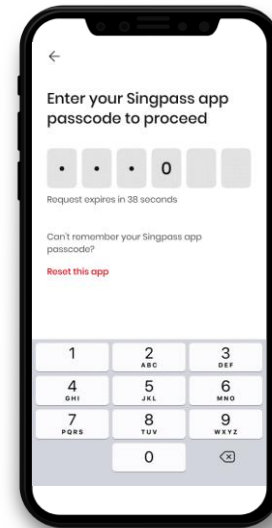
1 Tap QR code on the Singpass login page



2 Check the web domain and digital service on the consent screen



3 Verify your identify with fingerprint, face or six-digit passcode and you're logged in!



- ❖ You have successfully set up your Singpass app
- ❖ Follow the instructions in the next section to install and set up your SGWorkPass app



**A**

**Add** the Singpass app only from the official app stores

**Avoid** sharing your Singpass ID, password or 2FA details

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**C**

**Check** the SMS Sender ID is “Singpass” and there are no links or QR codes

**Check** that the web domain is singpass.gov.sg before entering your details

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**T**

**Tell** Singpass Helpdesk if something’s amiss - call 6335 3533 and press “9”

**Tell** friends and family how to protect their Singpass – visit [go.gov.sg/even-safer-singpass](https://go.gov.sg/even-safer-singpass)