

# Accommodation Web Portal

## Project Report



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# 1 Overview

With the development of society, people pay more and more attention to their spare time, and going out for a holiday or leisure time is also the trend of this era. With the rapid development of tourism and the rapid flow of population, the lodging industry is also developing more and more prosperous. Among them, the form of short-term rental apartments known for their cost-effectiveness has quietly emerged, occupying many markets in the lodging industry. The proportion of short-term rental apartments is the rental of the hotel. The relatively low price, complete facilities, and warm home-like services attract the attention of the students, the poor travelers, and the small white-collar workers who are on the business trip. Generally speaking, the rental of the hotel is more complete than that of a budget hotel or a star hotel, and the price is not as high as that of a hotel.

The reservation system of the homestay house is to allow people to make reservations and rents for the homestay on the Internet, providing convenience for both the tenant and the landlord. The landlord can post information about the rental property on the app side, such as locations, prices, etc. Tenants can filter information on the app, choose the right house, and rent a short rent. The booking system of the homestay house is based on the backend server management. It is an application for tenants and homeowners with the core of homestay rental and management order as the core technology. It implement the functions of house rental, order generation, and release of information. The system uses an advanced Python web framework Django, MySQL database, and KNN training model for recommendation.

## 2 Functionalities

### 2.1 The achieved function mentioned in proposal






#### 2.11 Landlord System Module

The landlord can upload the detail information about their house on this website. The landlord needs to provide detailed information about the house, such as the number of furniture in the house and the specific address of the appliance. In addition, the landlord can also notify the tenant house rules and decide some rules about the cancellation of the house. After landlord confirmed their house information, this house could be searched from our website(search function available).

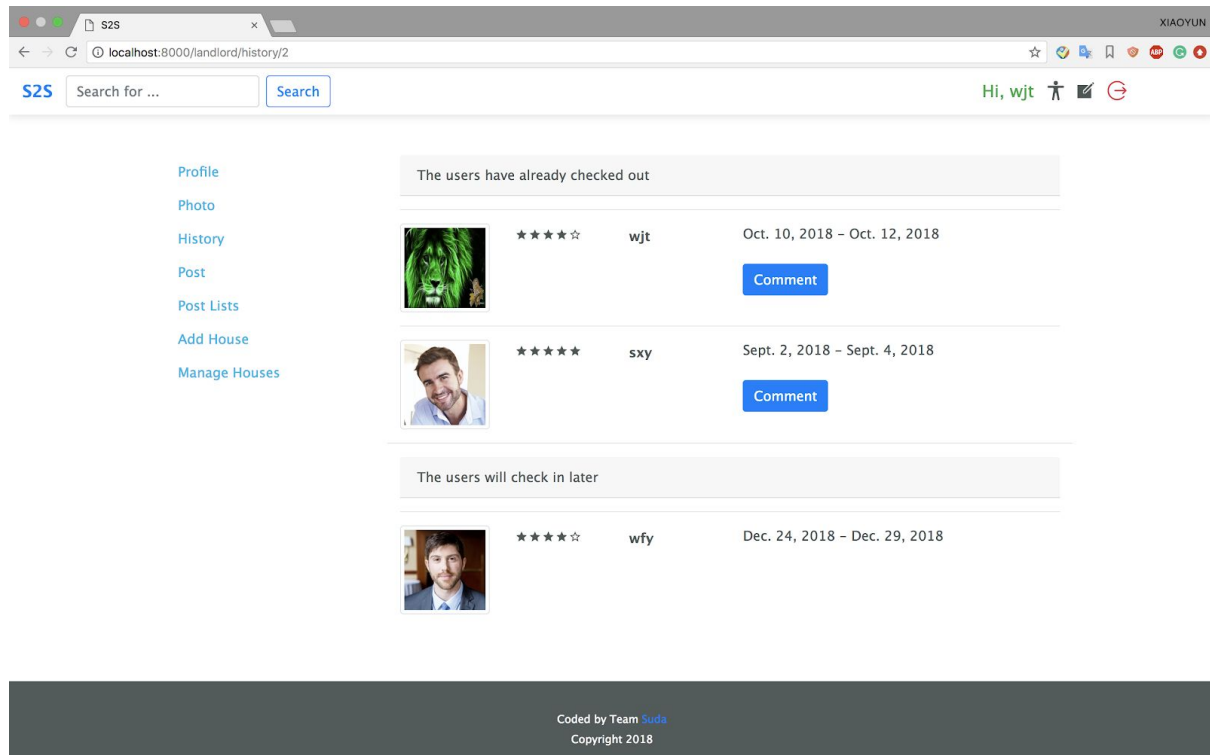
The screenshot shows a web browser window with the URL `localhost:8000/landlord/add_house`. The page has a sidebar with links: Profile, Photo, History, Post, Post Lists, Add House, and Manage Houses. The main content area has a blue header 'Basic Information' and a blue header 'House Deatil'. The 'Basic Information' section contains input fields for Name, Address, Postcode, Price (per night) (with a value of 200 (per night)), and a Profile field. The 'House Deatil' section contains input fields for Max Guests, No of Beds, and No of Bedrooms.

After the user uploads their house information, they can manage their house information in 'Manage House' part(e.g. upload the photo of their house). This means that for landlords with multiple houses, they can quickly view the information about the houses on one page.

The screenshot shows a web browser window with the URL `localhost:8000/landlord/manage_house`. The page has a sidebar with links: Profile, Photo, History, Post, Post Lists, Add House, and Manage Houses. The main content area displays a list of five houses. Each house entry includes a photo, a title, a location, a price per night, and three buttons: 'Edit Info', 'Edit Pics', and 'History'.

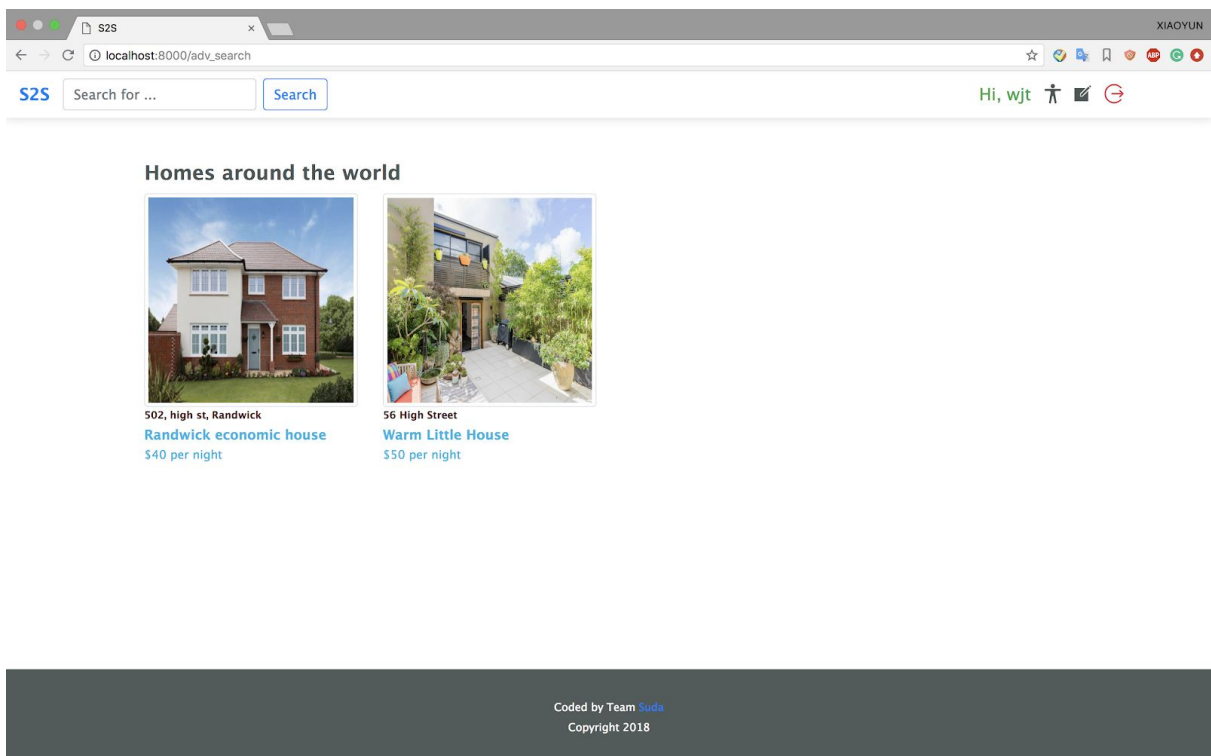
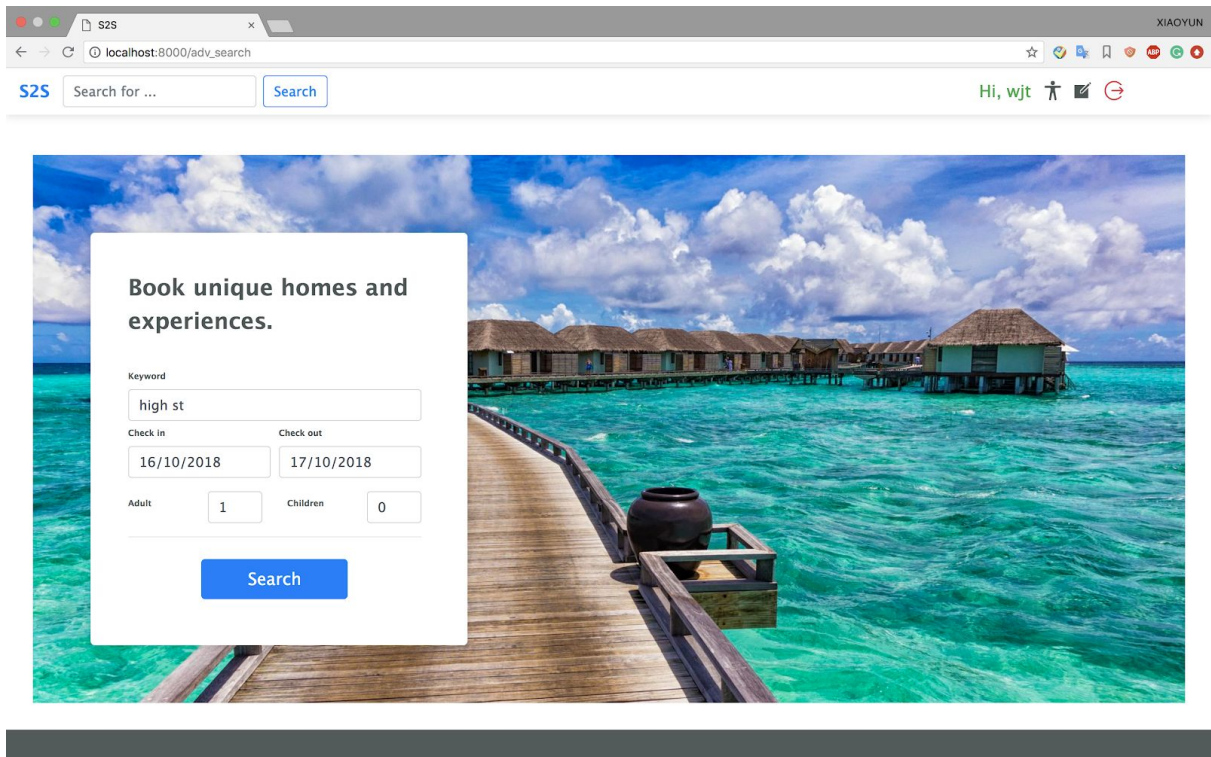
Photo	Title	Location	Price per night	Edit Info	Edit Pics	History
	Darling Harbour Sydney New South Wales, Austr...	Sydney Darling Harbour & Chinatown	\$148 per night	Edit Info	Edit Pics	History
	Darlinghurst Penthouse with Private Rooftop, Darlinghurst.		\$124 per night	Edit Info	Edit Pics	History
	Sydney Olympic park Amazing apartment sky		\$120 per night	Edit Info	Edit Pics	History
	zetland,gardical ave green house		\$125 per night	Edit Info	Edit Pics	History
	West End sxy house111		\$50 per night	Edit Info	Edit Pics	History

Once the house is rented out and successfully traded with the user, they have the right to rate the user's behaviour and score the user's behaviour (max score five stars). This is a function that tries to ensure the right of the landlord and help them to get away from some unruly tenants.



## 2.12 Tenant System Module

Once the customer opens the website, they can directly go to the search and book in a block, in this area, they can enter a keyword description of the house, the time period they want to stay and their number of people into the search bar and then to find a house that completely meets their requirements and is free during that time range.



After this operation, the customer could get a couple of results with pictures and a short description in the page. They choose a house to click in and see the details of the house with the pictures, address, structure, description, policies and cancellations of the house. Moreover, they can also read the comments of former tenants' and the rank of multiple qualities of the house (such as location, value...),

this information may help them get further information about the house instead of brief description.

The screenshot shows a web browser window with the address bar displaying 'localhost:8000/view\_detail/1'. The page features a large image of a two-story house with a red brick exterior and white window frames. To the right of the image is a booking form with fields for 'CHECK IN' and 'CHECK OUT' (both with 'dd/mm/yyyy' placeholders), 'Adult' (set to 1) and 'Children' (set to 0). Below these are 'Fee' and 'Total Fee' sections, both showing '\$40'. A red 'Book' button is positioned below the fees. Under the image, the text reads 'ENTIRE APARTMENT', 'Randwick economic house', and '502, high st, Randwick'.

This screenshot shows the same property listing but with more details. Below the house image, there is a 'Cancellations' section stating 'Moderate cancellation policy Cancel up to 5 days before check in and get a full refund (minus servic.....)' and a link 'READ MORE ABOUT POLICIES'. Below that is a 'Reviews' section with a 4.5-star rating and a table of ratings: Accuracy (4.5), Location (4.5), Communication (4.5), Check-in (4.5), Cleanliness (4.5), and Value (5.0). Two user reviews are shown: one from 'wjt' dated Oct. 1, 2018, and another from 'wfy' dated Oct. 15, 2018. The booking form on the right is identical to the previous screenshot, but it includes an upward arrow icon next to the 'CHECK OUT' field.


In addition, apart from viewing the information of the house, they can also book the house, if they are interested in, they can choose the date range and will see the total price. If they are satisfied with the price, they are a book the house directly.

S2S

localhost:8000/view\_detail/1

Hi, wjt

Search for ... Search



**ENTIRE APARTMENT**

**Randwick economic house**

502, high st, Randwick

2 guests 2 bedroom 2 bed 2 bath

CHECK IN: 16/10/2018

CHECK OUT: 19/10/2018

Adult: 1 Children: 0

Fee: \$40

Total Fee: \$120 (3D)

Book

Once they book the house successfully, they can see this house information in their history part. Moreover, once they check out, they can make some comments about the house and give a rank as well. This function helps the customer to identify the good house easily.

S2S

localhost:8000/tenant/history/

Hi, wjt

Search for ... Search

[Profile](#)

[Photo](#)

[History](#)




[Post](#)

[Post Lists](#)

[Add House](#)

[Manage Houses](#)

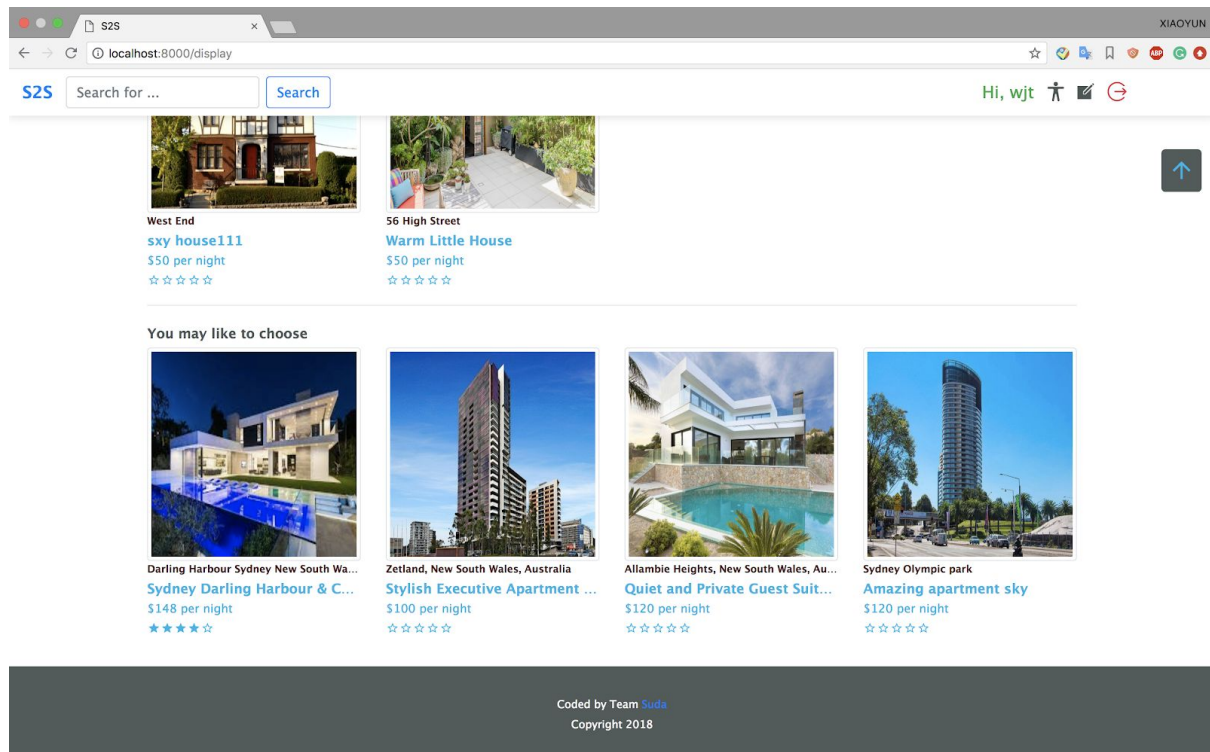
The houses you have checked out

	502, high st, Randwick Randwick economic house	Sept. 3, 2018 – Sept. 5, 2018	<a href="#">Comment</a>
	Darling Harbour Sydney New South Wales, Austr... Sydney Darling Harbour & Chinatown	Oct. 10, 2018 – Oct. 12, 2018	<a href="#">Comment</a>
	Sydney Olympic park Amazing apartment sky	Oct. 4, 2018 – Oct. 12, 2018	<a href="#">Comment</a>

The houses you've ordered in the future



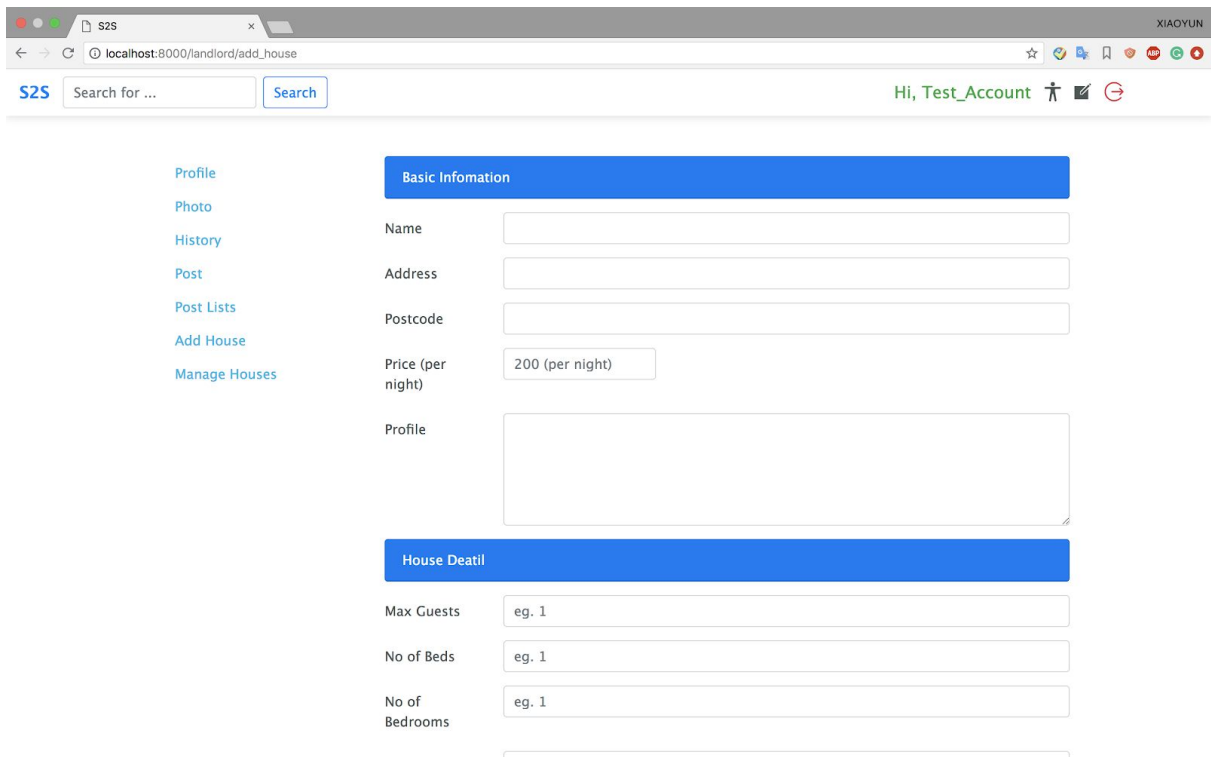
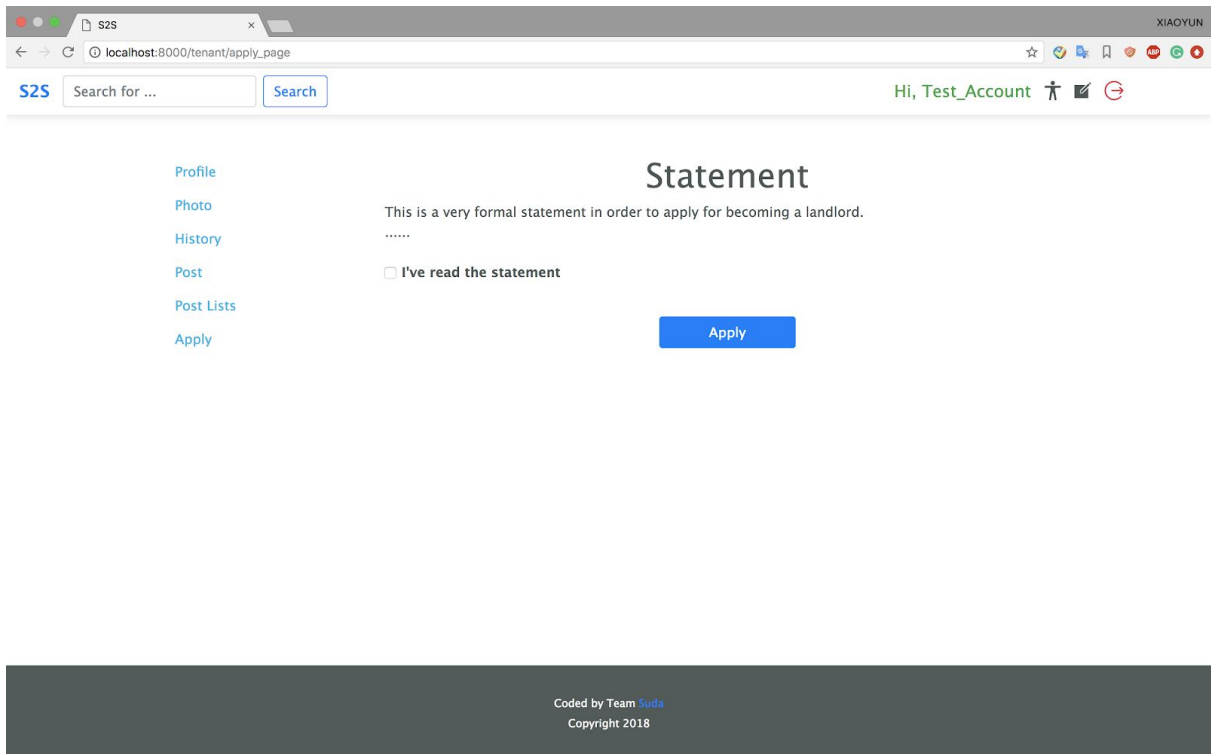
By the way, even though the customer doesn't have any preferences, we will also provide some recommendations for them based on the tag given them.



## 2.13 Website Management System

In this part, we are trying to do is that make the two modules can actually both work smoothly. Therefore, in this part, we develop the function such as 'SignUp' and 'LogIn', which helps to manage the user account and connect them with the back-end database. Moreover, in this part we will provide different appearance for tenant and landlord even though in the same page, which highly improves the page efficiency and minimise the cost the page maintain. Therefore, this function build a border between the landlord and tenant, make these two roles can work properly in our website.





## 2.2 The achieved function not mentioned in proposal

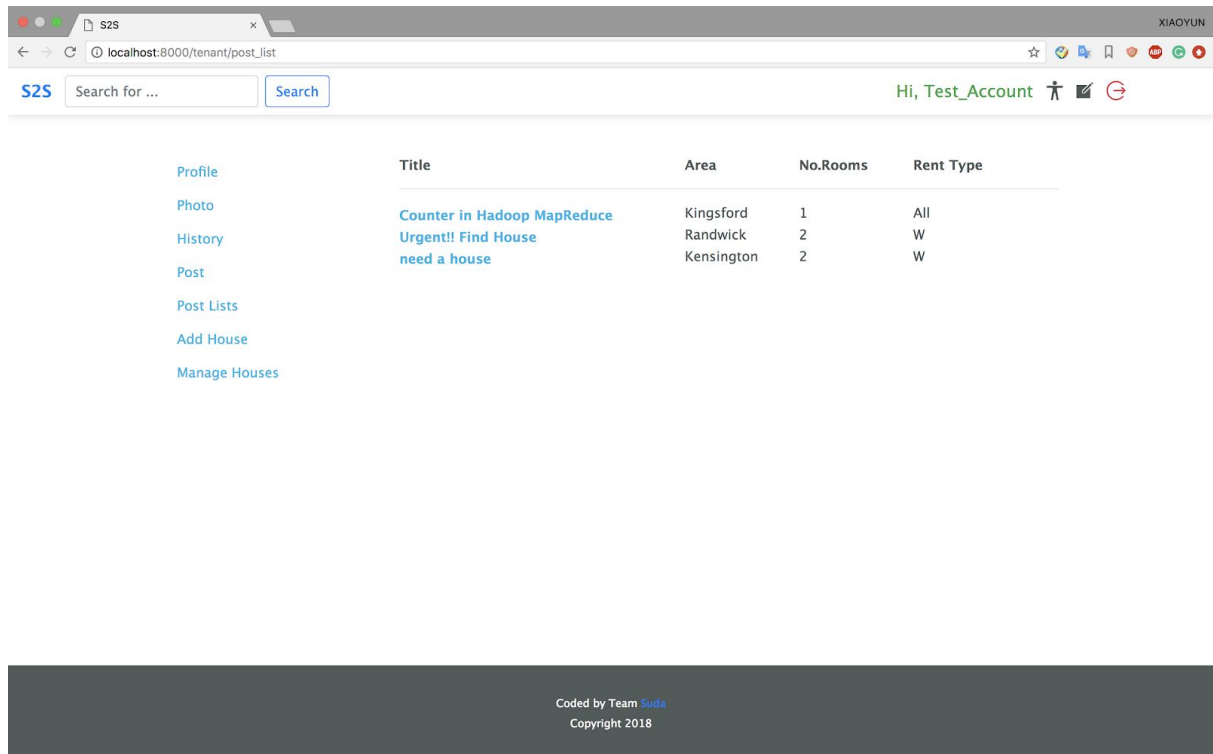
First I will mention some functions that different from the proposal. As we discussed in the proposal part we agreed that give the landlord and tenant to add tags for themselves. But by the time of formal programming, we realized that if we let users

add tags by themselves, it will make the tags a lot of messy and not very accurate. So we decided to give them 'tag' through the system and implement our recommendation system based on these tags.

Secondly, I will explain some functions we did but not mentioned in the proposal. The customer sign up in our website, and the customer can become a landlord by apply function. In this part, the landlord can access to the function of add house and modify the information of their house(clearly clarified in the former 'Landlord Module'). Moreover, the landlord also can book house like a tenant.

Besides, we also add a function for the tenant that not be mentioned in the proposal. The tenant can post information about which type of house they prefer. In this part, the user can type into the detail information of which type of house they like rather than just retrieving the house provided by someone else, this feature gives tenants the opportunity to get the most suitable house. The landlord can see this post information and click into to see the details, if they have the desired house, they can contact the tenant by the contact method provided in the page.

The screenshot displays a web application interface for a tenant to create a post. The browser window shows the URL `localhost:8000/tenant/post`. The page layout includes a sidebar on the left with navigation links: Profile, Photo, History, Post, Post Lists, Add House, and Manage Houses. The main content area is divided into two primary sections, each with a blue header: 'Post Information' and 'Contact Information'. The 'Post Information' section contains the following fields: 'Title' (text input), 'Area' (text input with placeholder 'eg. Kingsford'), 'Rooms' (dropdown menu currently showing 'All'), 'Type' (dropdown menu currently showing 'All'), and 'Description' (a large text area). The 'Contact Information' section contains three text input fields labeled 'Name', 'Email', and 'mobile'.



## 3 Challenge

### 3.1 Review system for landlord

In the original design of our basis website, we have considered a review system for tenant to comment and mark start for every house that they have check out. This can give feedbacks for other users thinking of these houses. This function we can also get from Airbnb company. It also has this function for users referencing.

To make it different, we consider about the insufficiency of this function that is needed to be improved. Because the process of landlord renting house to tenants and tenants choosing where to live is mutual. Landlords, in this stage, also should have rights to see how good their tenants are. In the result of this, a landlord can have the feedbacks of the tenant from other landlords' comments. Then this landlord may want to ignore or refuse the tenants who got bad reviews from other landlords.

In our achievement, we put this function into the landlords' properties. This mean that when landlord go to the page of managing their properties, they not only can edit house information and photos, but also can check the history that record the tenants booking their houses. In this page, they can add comment to the tenants who have already checked out. We only have one evaluation standard for landlords commenting tenants, which is reputation. In subsequent operations of our website,

evaluation standard will be changed or added more standards according to landlords' feedback by market research. So we think this challenge function can be a good method for landlords' properties safety. and then it may attract more users to be landlords.

## 3.2 Recommendation system

For providing users with a good experience when they are searching their travel destination, our team design a recommendation system in display page to give them a good guide. In this function we aim to recommend some houses that are related to users' booking history in record. In this function we have used sklearn KNN model to predict the result.

For our training data, We have classified different class for every house, which help to determine what kind of houses users like. Also there classification is Associated to different feature we store in database by tags. For example, we have a Class A, which contains New tag, High price tag and house completion tag. So in the feature matrix, we will get a matrix that these tags are set to 1 and all remaining features that are not used will be zero. In this case we get a Class A training data. We can use this theory to get other Class for training data.

For our test data, we collect all Class of houses from users' history. Then calculate the weight that each feature in all features of one users. So we can get a user matrix that contains weights for each feature. And we give model to learn.

For prediction, we may think of high weight features can dominate the prediction. In the other word, The prediction would choose three more dominated feature for final result. and we can get which Class the model predict. Then we can get all houses in this Class to show on the page.

## 4 User Documentation

Software and Environments:

**Python version: Python3.6.0**

**Django version: 2.1**

**MySQL version: 5.7.19**

**OS: MacOS or Linux**

First of all, create a python virtual environment wherever you want:

**python3 -m venv virtualenv**

Go into this directory and activate this virtual environment:

**source bin/activate**

Then install Django into this virtual environment. If you want to get a specific Django version, you should type the second command, or the latest version will be chosen by the first command:

**pip install django**

**pip install django==2.1**

Mysqclient, the driver, is needed for connecting Mysql database in python:

**pip install mysqlclient**

Then install pillow for picture objects:

**pip install pillow**

As sklearn is used to implement a simple KNN recommendation system, so install sklearn as well:

**pip install sklearn**

By now, you should have already finished setting up the environment. Then copy the project into this virtual environment and go into the directory which has the file called manage.py. Finally, you can test this project by starting up the Django development server with following commands. You could add a specific port number at the end if you wish, otherwise it will run in the port 8000 by default:

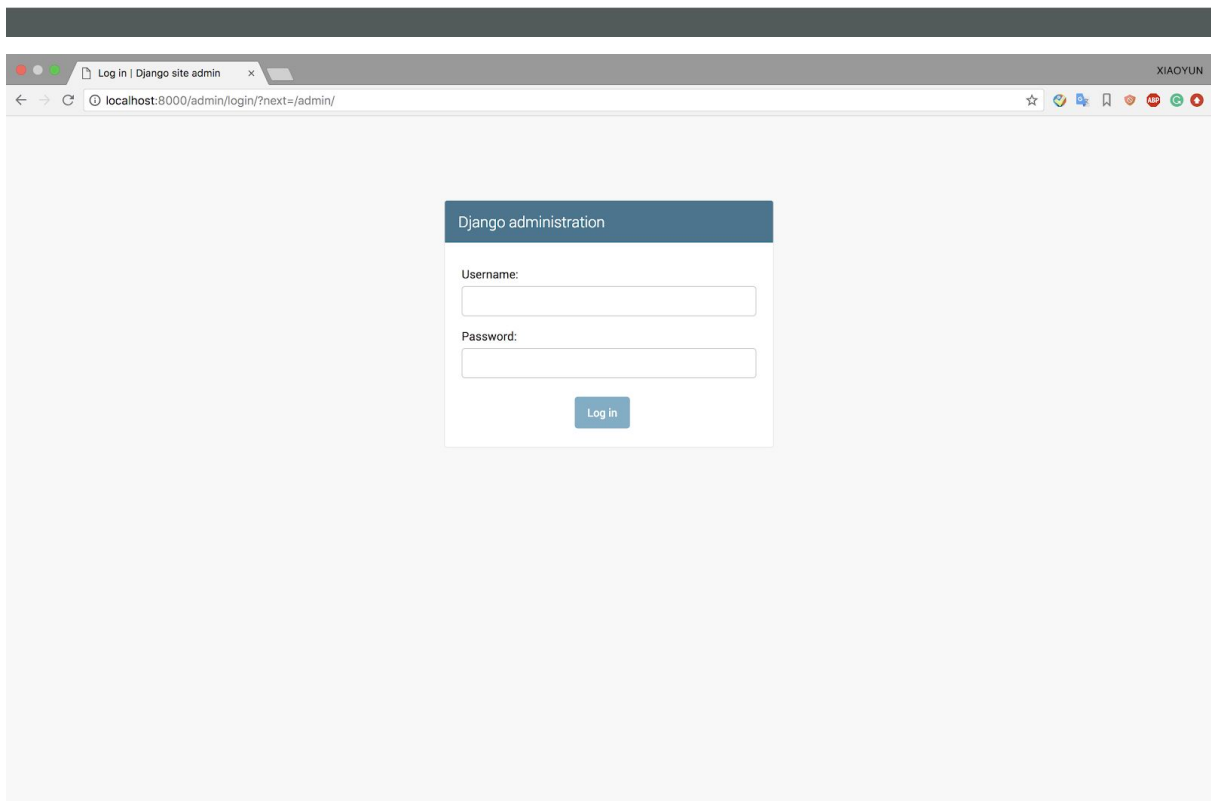
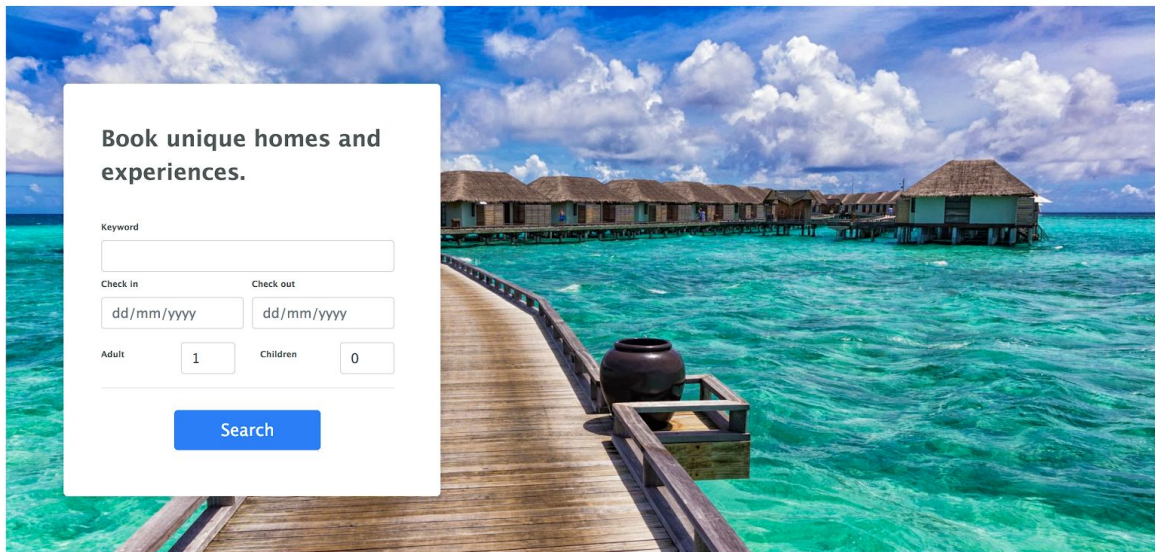
**python manage.py runserver**

**python manage.py runserver 9000**

At last, you should see the default Django index page by typing the URL in the address bar in your browser. You should also be able to login the admin system with the superuser you have just created just now if you append /admin to the end of the URL.

**http://localhost:8000**

**http://localhost:8000/admin**





# 5 References

## 5.1 Django(version=2.1)

Django is an advanced Python web framework for quickly developing secure and maintainable websites. Django is built by experienced developers with a good and rich documentation and it is free and open source. Django uses MVC design pattern where M is model, V is view and C is controller.

**urls.py:** Although requests from each URL can be handled by a single function, writing separate view functions to handle each resource is more maintainable. The URL mapper is used to redirect HTTP requests to the corresponding view based on the request. The URL mapper can also match a particular pattern of strings or numbers that appear in the URL and pass it as data to the view function.

**views.py:** A view is a request handler that receives an HTTP request and returns an HTTP response. The view accesses the data from database and response the result to the template.

**models.py:** Models are Python objects that define the application's data structure and provide mechanisms for managing (adding, modifying, deleting) and querying records in the database.

**templates:** Templates are text files that define the structure or layout of a file, such as an HTML page, and are used to represent placeholders for the actual content. A view can use an HTML template to dynamically create an HTML page model according to the data.

**admin.py:** The admin module is the most awesome part in Django. Because a powerful backend could be constructed a small amount of simple codes. It also provides many useful functions which makes it easy for administrators to manage data, for instance, adding, updating and deleting records.

**settings.py:** The setting file of this whole Django project. Some import information is contained in this file, for example, database connecting configuration, media and static files path.

## 5.2 Database(MySQL)

MySQL is used for constructing database and character set is utf8mb4. And this database is deployed on a Digital Ocean server so database will keep all the same for all group members when developing.

## 5.3 Sklearn

**KNN.py**: The training model for recommendation we have used knn from sklearn api, which is `sklearn.neighbors.KNeighborsClassifier`.

## 5.4 Picture Source

All pictures are found from the Internet, some of the house information are copy from the Airbnb randomly.