# Alexander Agbu

**Q** United Kingdom

## **Professional Summary**

Experienced and personable Data Scientist with a proven track record of delivering end-to-end projects across diverse sectors- Real Estate, Blockchain, Energy, and Telecoms, ensuring high-quality results within crossfunctional teams.

I am Proficient in collaborating within cross-functional teams, where I consistently ensure high-quality results and maintain meticulous control over project scope.

In an ever-evolving technological landscape, I aim to drive positive change, leveraging my expertise to enhance industries, businesses, and people's lives through data-driven insights and innovative solutions.

#### **Professional Areas:**

- Data Science- (Python, R, SQL, M, PostgreSQL)-Advanced
- Data Analysis- (Data Exploration, Presentation, Data Engineering, Data Collation, Excel)-Advanced
- Data Visualization- (R programming, PowerBI, Seaborn, matplotlib, Tableau)-Intermediate
- Machine Learning- (Regression, Clustering, Classification, ANOVA, Natural Language Processing)-Advanced
- Cloud Analytics- (Oracle, AWS, AZURE)-Intermediate
- Space Tech (ArcGIS, ERDAS IMAGINE, ENVI, Google Earth Pro)

#### Education

Masters in Data Science		University of Salford 2024
Nanodegree in Programming	g in Data Science	Udacity 2023
Masters in Computer Engine	eering	University of Uyo 2022
Bachelors in Electrical Elect	cronics Engineering	Madonna University 2014

#### **Training**

- Kaggle BIPOC Mentorship Program in Data Science
- Oracle Cloud Data Management Certified Foundations Associate
- Udacity- (GIT, Python, PowerBI, SQL, Machine Learning)
- Knowledge of AWS and AZURE- Certifications in view
- Google Professional Data Analytics
- Remote Sensing Satellite Image analysis with ENVI
- Synthetic Aperture Radar Technology
- People Management

#### **Professional Experience**

## **Data Science Intern – Notting Hill Genesis**

Jan 2024 to date.

Overview: One of the leading housing associations in the United Kingdom, specializing in real estate development, management, and affordable housing solutions

- Leading a Machine learning project on Predicting the risk level for tenants to fall into Arrears.
- Collaborating with senior data scientists and a cross-section of teams to develop a robust model to analyze and reduce Tenants' Complaints.
- Conducting continuous exploratory data analysis, to uncover patterns and insights from large datasets, revealing a significant financial gap created by tenant arrears.

## **Data Science Apprentice – Kaggle BIPOC**

Aug 2023 – Nov 2023

Overview: A program by Kaggle set to train and mentor Data Scientists

- Developed a machine learning predictive model with 80% accuracy that predicts when Telecoms customers will churn the business.
- Created data-driven dashboards with PowerBI to Report findings.
- Implemented complex database queries using SQL to generate insights for a Rental business.

## **Data Analyst - Bionic Owls C-Corps**

Mar 2022- Aug 2023

Overview: A reputable Gaming & Finance (Gamefi) company Specializing in developing digital collectibles and blockchain games.

- Grew retention rate by 23% using Python for statistical analysis of growth experiment results and churn analysis to better understand the Community member's behavior and improve retention.
- Implemented data-driven strategies that drove sales of blockchain digital collectibles (NFT), and community growth to 50,000 active members across all platforms within the first 9 months, thereby positioning the company as a frontier within the Gamefi ecosystem.
- Created dashboards for cross-functional teams to showcase KPIs achievements and report performance against the roadmap.

## **Space Data Analyst- National Space Research and Development Agency**

Aug 2018- Dec 2022

Overview: Organization responsible for the application of space science and technology for sustainable socio-economic development.

- Conducted comprehensive exploratory and image analysis of satellite imagery, employing advanced data analysis techniques that provided critical data for government decision-making processes.
- Extracted and analyzed big data geospatial information datasets, enabling data-driven decisions and solutions for complex environmental challenges.
- Facilitated knowledge transfer sessions by conducting monthly tutorials to educate stakeholders on spacebased techniques and technology advancements.

## Business Analyst- Ikeja Electric PLC

Jan 2017- July 2018

- Directed the product development process required to successfully launch multiple SAAS-based applications, thus improving the unit's revenue performance by 200% in 1.2 years.
- Facilitated the product development cycle from prototype development to deployment of an in-house field reporting app used by over 1200 employees which reduced operations costs by 30%.
- Managed the deployment of a dashboard using Excel to review the productivity and performance of products and team members to set performance levels.
- Evaluated current workforce field performance process, identified opportunities for improvement, and developed and implemented solutions that were responsible for a 70% increase in productivity.
- Led the team's effort in the installation and commissioning of over 3500 meters to the deadline as part of the unit's initiative to reduce the metering gap by 20%.

## **Achievements & Projects**

### **Customer Analytics Projects:**

- Developed a Customer Churn Predictive Model using Python and SQL, providing insights for targeted retention strategies.
- Optimized Customer Segmentation for personalized experiences, enhancing overall customer satisfaction and loyalty.

## **Customer Satisfaction Modeling Project:**

• Created a Predictive Model to assess customer satisfaction levels by estimating review ratings, providing actionable insights for service improvement.

## **Data Management and Analysis Projects:**

- Investigated and queried a DVD Rental Database, with PostgreSQL and MySQL to extract valuable insights and optimize the business data management processes.
- Designed a comprehensive Library Database with SQL.

#### **Publications**

- "Software tool to store IoT device data onto a blockchain" published in Elsevier's Software Impacts, May 2023. DOI: 100511
- "Upper-air meteorological dataset for Uyo, using radiosonde" published in Elsevier's Data in Brief, Volume 46, February 2023. DOI: 108904
- "Geospatial Assessment of Urban Heat Island in Port Harcourt L.G.A, Rivers" published in the International Journal of Sciences: Basic and Applied Research (IJSBAR), 2021