

Anthony Feaster

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(678) 216-5112

Professional Summary

I am thrilled to be a candidate for the open position at your company, where I can bring my passion for problem-solving and over 7 years of experience as a locksmith to your team. Throughout my career, I have honed my skills in lock rekeying, automotive key programming, and delivering exceptional customer service in high-pressure, on-site environments. These experiences, paired with my extensive background in electronic repairs and IT support, have prepared me to contribute meaningfully to your organization.

As a Mobile Locksmith Technician, I have built a strong reputation for reliability, precision, and efficiency. Whether resolving emergency lockout situations, rekeying locks for residential and commercial properties, or managing equipment to ensure seamless operations, I have consistently exceeded client expectations. My ability to quickly assess and address customer needs has earned me repeat business and referrals—a testament to my commitment to quality.

In addition to my locksmith expertise, my 15+ years of electronic repair experience and training in full-stack development (HTML, CSS, JavaScript, and React) allow me to adapt to modern technology requirements seamlessly. I thrive on finding innovative solutions, streamlining processes, and ensuring exceptional results.

I would be excited to bring my skills and dedication to your company, contributing to your mission and helping your team succeed. I would welcome the opportunity to discuss how my experience aligns with your goals and how I can make a meaningful impact.

Thank you for considering my application. I look forward to the possibility of speaking with you further about how I can add value to your team.

Sincerely,

Anthony Feaster

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Work Experience

Electronic Repair Technician

M.E.T Repairs-Jonesboro, GA

July 2018 to Present

- Conducted Complex Repairs on Various Electronics: Specialized in soldering, nano device/TV repair, GPS installation, and computer hardware repair to meet customer needs efficiently.
- Provided Exceptional Customer Service: Ensured customer satisfaction by delivering meticulous repairs and timely service, leading to a high rate of return customers.
- Managed Inventory and Repair Workflow: Optimized inventory management and repair processes to improve service delivery and operational efficiency.
- Diagnosed and repaired electronic devices, including smartphones, tablets, laptops, and gaming consoles
- Performed component-level troubleshooting and repair of circuit boards to resolve hardware issues
- Utilized specialized tools and equipment to solder components and replace faulty parts
- Maintained a high level of accuracy in diagnosing problems by conducting thorough testing and analysis

- Stayed up-to-date with the latest technology trends in order to effectively troubleshoot new devices on the market

Web Development Project

SSI Success Solutions Inc.-(Ongoing
January 2024 to December 2024

- **Challenge:** Develop a comprehensive web application to streamline services for SSI.
- **Action:** Lead development using HTML, CSS, JavaScript, and React, with backend services implemented using Node.js, Express, and MongoDB.
- **Anticipated Result:** Deliver a high-quality, user-friendly application to enhance client engagement and operational efficiency.

Low Voltage/Network Installation Technician

Boss Networks-Jonesboro, GA
January 2023 to October 2024

- **Installed and Configured Low Voltage Network Systems:** Set up and configured low voltage networks, ensuring that all installations met organizational and industry standards for optimal performance.
- **Performed Troubleshooting and Maintenance:** Conducted regular network troubleshooting and maintenance to quickly identify and resolve issues, minimizing downtime and maintaining consistent network reliability.
- **Implemented Network Security Protocols:** Applied and maintained security protocols to protect network systems from unauthorized access and potential cyber threats, enhancing the overall security posture of the organization.
- Installed and maintained low voltage electrical systems, including security systems, fire alarms, and audiovisual equipment
- Performed troubleshooting and repairs on low voltage electrical systems to ensure optimal functionality
- Collaborated with clients to determine their specific needs and provided recommendations for the installation of low voltage electrical systems
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Locksmith | Mobile Locksmith Technician

Middle GA-Jonesboro, GA
April 2019 to August 2023

- **Provided Mobile Locksmith Services:** Delivered on-site lock rekeying, key duplication, and automotive key services to a diverse client base, ensuring high levels of customer satisfaction.
- **Maintained Equipment and Inventory:** Regularly maintained locksmith tools and managed inventory to ensure readiness for emergency services.
- **Achieved Customer Retention through Quality Service:** Built a strong reputation for reliability and service quality, leading to increased customer referrals and repeat business.
- Responded to emergency lockout situations promptly and efficiently
- Cut new or duplicate keys using key-cutting machines
- Rekeyed locks to ensure the security of residential and commercial properties
- Provided expert advice on the selection and installation of high-security locks
- Dismantled malfunctioning locks and repaired or replaced worn-out components as needed
- Collaborated with property owners, managers, or tenants to address their specific locksmith needs
- Safely opened locked doors without causing damage whenever possible during lockouts

Technical Repair and Inventory Specialist

Office Depot-Jonesboro, GA
August 2015 to April 2016

- Repaired and Maintained Technical Equipment: Provided cell phone repair services and managed the maintenance of technical equipment to ensure functionality.
- Managed Inventory Processes: Optimized inventory management practices, reducing waste and ensuring availability of essential repair components.
- Enhanced Customer Experience: Delivered exceptional customer service, leading to increased satisfaction and loyalty.

Floor Tech Supervisor

G & A Services-Jonesboro, GA
March 2015 to February 2016

- Led Floor Tech Operations: Supervised floor tech teams in performing buffer, wax, and strip operations, maintaining high standards of cleanliness.
- Optimized Cleaning Processes: Streamlined workflow to improve cleaning efficiency and maintain consistent quality across all shifts.
- Ensured Compliance with Safety Standards: Implemented and enforced safety protocols, reducing the risk of workplace accidents.

Forklift Operator

Americold Logistics-Jonesboro, GA
October 2013 to June 2014

- Performed Efficient Forklift Operations: Operated forklifts to safely and efficiently move materials, meeting daily productivity targets.
- Conducted Order Picking and Inspection: Managed order picking and product inspection to ensure accuracy and quality of shipments.
- Trained New Employees: Provided training and mentorship to new forklift operators, contributing to team efficiency and safety standards.

Education

Trade school in Electrical Engineering

UEI College - Morrow, GA
November 2024 to Present

Higher education in Full stack developer

Per scholas - Atlanta, GA
July 2024 to October 2024

Tri Cities High School - East Point, GA
January 2002 to December 2006

Skills

- Microservices
- Computer repair
- CSS
- Agile
- Forklift Certified (sit down, stand up, cherry picker, hand jack, reach lift)
- SQL
- React

- XML
- pallet jack
- Node.js
- JavaScript
- Git
- electronics repair
- APIs
- HTML
- Express
- Java
- User Interface (UI)
- OOP
- Software Development
- cell phone repair
- Relational databases
- MySQL
- soldering
- Bootstrap
- Spring Boot
- buffer
- Scrum
- Unit Testing
- Creative/Marketing: Adobe Creative Suite (Photoshop, Illustrator), Web Design, Social Media Management
- Project Management: Inventory management, workflow improvement
- MongoDB
- GitHub
- REST
- strip
- Hibernate
- IT Support: Active Directory, Software Installation, Networking Systems, Configure/Install OS, Hardware Set-up
- software repair
- Web services

Certifications and Licenses

EEPROM Specialist

March 2022 to Present

EEPROM and ECU Specialist. Programming Automotive systems and Tuning

Driver's License

Hilti Powder Gun Cert

April 2024 to April 2028

Direct Fastening Operator

Forklift Certification