# Strategy & Business Fundamentals 26<sup>th</sup> Aug 2024, Session 8

- matching an unmet customer need with your unique ability to serve to create all around value

- an integrated set of choices, including what not to do

#### **Strategy**

matching an unmet customer need with your unique ability to serve to create all around value

- **Business**
- An Organization that creates, delivers, captures and sustains/grows value

- an integrated set of choices, including what Business model show the logic of how a not to do
- company intends to make money
  - ✓ A blueprint for a strategy to be implemented through organizational structures, processes, and systems



#### Strategy is...

 An integrated set of hard-to-reverse choices

#### **Strategy is not...**

- A vision, goal or ambition
- Many choices
- Reversible choices



 Made ahead of time in the face of uncertainty

• Deterministic future



 To create and capture economic profit

- To gain a few points of market share
- To beat only your competitor

### Strategy is Challenging



Strategy is...

An integrated set of hard-to-reverse choices

It is challenging because...

Truly strategic choices require deep commitment and you have to make bold trade-offs



Made ahead of time in the face of uncertainty

You must get ahead of fundamental trends and navigate toward a highly uncertain future



To create and capture economic profit

Market forces are always at work to neutralize advantages and erode economic profit

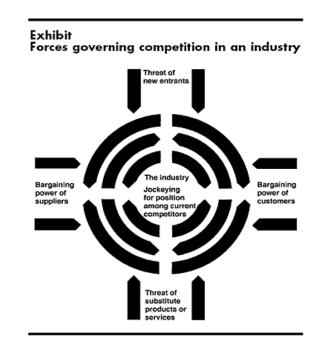
#### Value Chain for an Established Business

**Administrative, finance infrastructure** Legal, accounting, financial management **Support Activities Human resources management** Personnel, lay recruitment, training, staff planning etc. Product and process design, production engineering, **Product and technology development** market testing, R&D **Value** added **Procurement** Supplier management, funding, subcontracting, specification less cost = Profit Servicing **Activities** Inbound **Operation Outbound** Sales & margin logistics marketing logistics **Examples: Examples: Examples: Examples: Examples:** quality control; manufacturing; finishing goods; customer warranty; receiving; raw packaging; order handling; management; maintenance: **Primary** materials production education and dispatch: order-taking; control; supply control; delivery; promotion; sales training; schedules maintenance invoicing analysis; market upgrades research

Credit: Anand Kusre



- The Economic Environment
- Competitive Environment
  - Cutting Edge Products
  - Speed to Market
  - Workforce Advantage
- Technological Environment
- Social Environment
- Global Environment



Source : Michael Porter, Competitive Framework

## What Strategy really is?

- 1. Will your strategy beat the market?
- 2. Does your strategy tap a true advantage?
- 3. Does your strategy put you ahead of trends?
- 4. Does your strategy rest on privileged Insights?
- 5. Is your strategy granular about where to compete?
- 6. Does your strategy embrace uncertainty?
- 7. Does your strategy balance commitment and flexibility?
- 8. Is your strategy contaminated by bias?
- 9. Is there conviction to act on your strategy?
- 10. Have you translated your strategy into an action plan?

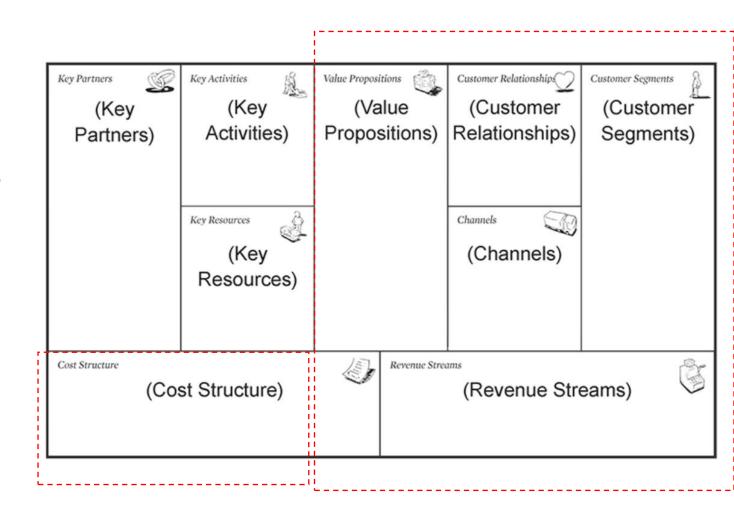
- . **B2B**
- . B2C / D2C
- . **B2G**

Multi-Sided Platforms

Subscription based business model

FREE-mium as a Business Model

- What do you sell?
- To whom do you sell it?
- How do you acquire customers?
- What is a typical transaction?
- How will you go to market?
- How does product flow?
- Who else is involved
  - Distributor / Partner
  - Advertiser
- How do you make money?



# A business model describes the flow between key components of the company:

- √ Value proposition which the company offers (product/service/benefits)
- ✓ Customer segments such as users and payers or moms and teens
- Distribution channels to reach customers and offer them the value of proposition
- ✓ Customer relationships to create demand
- ✓ Revenue streams generated by the value propositions
- √ Resources needed to make the business model possible
- ✓ Activities necessary to implement the business model
- ✓ Partners who participate in the business and their motivations for doing so
- ✓ Cost structure resulting from the business model

# **Business Model Canvas**

