# Mritunjay Kumar Singh

#### Deoghar, Jharkhand

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#### Education

### Vellore Institute of Technology Bhopal, Madhya Pradesh

**CGPA- 9.2** 

B. Tech- Electronics and Communication Engineering

2021-2025

#### Technical Skills

Languages: Python, SQL, Java

Technologies/Libraries: Pandas, NumPy, Seaborn, Matplotlib, Plotly

Tools: Power BI, MySQL, SQL Server Studio, MS Excel, Jupyter Notebook, GitHub, Matlab, MS Office, ChatGPT Other Skills: ETL Processes, EDA, Excellent Communication, Critical Thinking, Problem Solving, Canva and Design

# Experience

# **TutorSolve**

FreelanceRemote

- Delivered 50+ high-quality assignment solutions in mathematics and electronics domain, utilizing tools like MATLAB resulting in 98% + client satisfaction and repeat requests.
- Simulated and analyzed complex electronic circuits and control systems using Simulink and Proteus, helping students achieve improved academic performance by up to 30% in practical lab submissions.

# **Projects**

# Road Accident Analysis 🗘

- Built an interactive Power BI dashboard for analyzing 2 years of road accident data (2021–2022), streamlining reporting efforts by over 60% through automated KPI tracking across 10+ metrics.
- Cleaned, transformed, and modeled large raw datasets using Power BI's Power Query and DAX, reducing manual data processing time by 40% and enabling real-time insights by area, time of day, road type, and vehicle category.
- Delivered a data-driven decision-support tool for stakeholders with customized visuals, slicers, and drill-through features — enhancing insight extraction speed by 50% and aiding faster identification of high-risk accident zones and trends.

#### Customer churn rate (

- Performed exploratory data analysis (EDA) on a telecom customer dataset using Python to uncover churn drivers, revealing that month-to-month contracts had a 42% churn rate, guiding targeted retention strategies.
- Identified payment method as a key churn predictor, where customers using electronic checks churned at 45%, leading to actionable insights for payment-based customer segmentation.
- Built visual dashboards showcasing churn by contract type, tenure, demographics, and internet service, highlighting that 50% of churn occurred within the first year

#### Hospital Emergency Room Analytics (7)

- Developed a multi-layered Power BI dashboard for a hospital emergency room system, analyzing over 10,000+ patient records to track KPIs such as daily patient visits, average wait time, referral patterns, and satisfaction scores — enabling 50% faster operational reporting for healthcare stakeholders.
- Executed complete ETL and EDA pipeline, including data cleaning, transformation, and modeling in Power BI; created 4 interactive dashboards featuring DAX-based metrics, slicers, and sparklines for real-time decision-making.
- Delivered data-driven insights that identified 20% higher referral load on cardiology and neurology, highlighted peak wait times during late evenings, and helped reduce manual data analysis efforts by 60%, significantly optimizing ER resource allocation and patient flow management.

# Leadership / Extracurricular

- Led a 20-member team in a data-driven design and fabrication project of an Electric All-Terrain Vehicle (E-ATV), performing subsystem performance analysis, integration planning, and iterative testing for competitions like BAJA.
- Selected among top participants in the "Trash to Treasure Ideation Hackathon" (2023) under the Electronic Waste category, presenting a data-backed solution for sustainable tech reuse and e-waste management.
- Secured All-India Rank 2 in a national sales strategy competition by driving market research, competitor benchmarking, and data visualization, delivering actionable insights to shape customer targeting and pricing decisions.

#### Certifications

- MATLAB Onramp MathWorks
- IBM Data Analyst Professional Certificate Coursera
- Machine Learning Specialization Coursera