

Kennedy Chima Elorm

Contact Detail

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DOB:
01.07.2005

Gender:
Male

Nationality:
Ghanaian

Address:
Oyarifa, Teiman | GM-148-4169

Skills

Information Technology
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Information Security
●●●●●●

Web Development
●●●●●●

Python
●●●●●●

Data analysis
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Troubleshooting
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Problem solving
●●●●●●

Customer Service
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Teamwork
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Flexible
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Attention to detail
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Objective

Detail-oriented IT enthusiast with a strong foundation in programming and software development. Seeking an entry-level IT position to utilize technical skills for delivering excellent customer service, troubleshooting technical issues, and improving computer systems and technology infrastructure.

Education

(Feb 2024 – *CONTINUE*)
University Of Professional Studies, Accra
Bachelor of Science, Information Technology

- Currently pursuing my third year of undergraduate studies in Information Technology, developing a strong foundation in programming, software development, and computer systems, and building a solid understanding of data structures, algorithms, and computer networks..

Experience

(Oct 2023 – Dec 2023)
IT Support & Repair Apprentice
Isotec Security Systems, Oyarifa, Teiman, Accra

- Diagnosed hardware and software issues on laptops, desktops, smartphones, and tablets under the mentorship of an experienced technician..
- Performed physical repairs including screen replacements, battery swaps, RAM/SSD upgrades, and power supply installations. .
- Assisted in managing device intake, documentation, and workshop organization..
- Interacted directly with customers to explain technical issues, repair options, and estimated costs in clear, non-technical language. .

Additional Info

CERTIFICATIONS

- Hands-on Python Programming (Workshop) | Dhaaps | September 2024.
- Introduction to Web 3.0 - Certificate of Completion | The Commonwealth | February 2025.
- MasterCard - Cybersecurity Job Simulation | Forage | February 2025 | Credential ID: qY6Jo5yYYEWcJYFyw.

WEBSITES, PORTFOLIOS, PROFILES

- <https://www.linkedin.com/in/kennedy-chima-9b5303264>.