# **MRUNALI RAUT**

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### SUMMARY -

A highly proficient Salesforce Developer with almost 2 years of experience in software development. Expert level understanding of Salesforce CRM and its development Life Cycle. My expertise extends to Service, Sales, process optimization, and the identification and resolution of bottlenecks and bugs in complex systems. Committed to excellence, self-motivator, quick-learner, and team-player and with strong problem solving and communication skills.

#### SKILLS -

- Salesforce Admin and Developer
- Apex Classes, Triggers, Test Classes, Asynchronous Apex
- SOQL, SOSL, DML
- Reports and Dashboards
- Salesforce Security Model
- Oops Concepts

- Salesforce Automation: Flows, Process builder,
   Approval process, validation rules, workflow
- Lightning web components, Visualforce pages
- Communication and collaboration
- Salesforce Integration
- Data migration

#### EXPERIENCE -

#### **Application Development Associate**, 12/2020 - 04/2022

**Accenture** – Hyderabad

- Designing and developing custom Apex classes, triggers, Asynchronous Apex, and Visualforce
  page to meet specific business requirements.
- Implementing complex business logic using **Apex programming language**.
- Implementing and maintaining flows, validation rules, and formulas to automate business processes. Creating and managing approval processes to streamline decision-making workflows.
- Data Management for writing SOQL queries to retrieve, update, and delete data in Salesforce
  objects. Executing data migrations and maintaining data quality and integrity.
- Collaborating with business stakeholders to gather and analyze requirements and communicating technical solution to non-technical stakeholders effectively.
- Played a key role in debugging and resolving issues, resulting in improved product reliability.
- Contributed ideas and suggestions in team meetings and delivered updates on deadlines, designs, and enhancement.

## COURSES AND CERTIFICATIONS -

- Salesforce Certified Administrator, issued on October 2021.
- Salesforce Certified Associate, issued on August 2023.
- Salesforce Admin and Developer certification was issued by CRS Info Solutions in February 2023.

- EDUCATION -

**Bachelor of Engineering**: Electrical Engineering, 08/2017 - 10/2020

Yashwantrao Chavan College of Engineering - Nagpur, MH

**Diploma in**: Electrical Engineering, 08/2014 - 05/2017

Government Polytechnic Nagpur - Nagpur, MH

— LinkedIn —

• <u>linkedin.com/in/mrunali-raut</u>