

Sauce & Spoon Project Plan

[illegible]

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Task		Notes	Estimated Duration (Days)	Optimism	Most Likely	Pessimism	Confidence Rating (0-100%)	Known Dates
Setup and configure infrastructure								
Test and integrate features with other team's work and ensure they work			2	1	1.5	2	100	
Deploy various parts of the application			3	1	1.5	2	100	
Monitor logs and performance			2	1	1.5	2	100	
Performance - create project charter								
Research various web page analytics			0.5	0.25	0.5	1	100	
Test and deploy various for performance and optimize			0.5	0.25	0.5	1	100	
Run tests for performance metrics			0.5	0.25	0.5	1	100	
Test and write to connect data with various logging systems			2	1	1.5	2	100	
Monitor what a variety of users are able to perform in various levels and capture data			0.5	0.25	0.5	1	100	
If possible, monitor what users are able to do in the system			0.5	0.25	0.5	1	100	
Test the ability for various user designs for various			2	1	1.5	2	100	
Monitor analytics			0.5	0.25	0.5	1	100	
Generate reports for various data and review data			1	0.5	1	2	100	
Generate reports for various			1	0.5	1	2	100	
Need to track down due to delay in shipment of upgraded tablet view								
Performance - Evaluate the system								
Monitor the performance under maximum load			1	0.5	1	2	100	
Monitor performance and optimize hardware			1	0.5	1	2	100	
Monitor system and adjustment of work with specific features			2	1	1.5	2	100	
Performance - Run the system								
Monitor work for the various features			4	1	1.5	2	100	
Monitor the system			2	1	1.5	2	100	
Monitor the system and optimize with various to check the system			0.5	0.25	0.5	1	100	
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Delivery is delayed due to others, new data tables will be added								
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Monitor the system and optimize with various to check the system			1	0.5	1	2		

Additional Resources

Title	Link	Date Added	Notes
Everything You Need to Know about Tableside Ordering	https://pos.toasttab.com/	13.03.2023	
Elevated your Dining & customer experience with Tabsqre SmartTab	https://tabsquare.ai/smarttab	13.03.2023	

Quality and Evaluation

Quality Standards Category	Quality Standards Criteria/Description	Evaluation Questions	Evaluation Indicators	Criteria Met
Faster, more efficient experience	Average total time for app/orders is 8 min	Are customers making correct orders	Wrong order complaints are limited to less than 2 per 1000 or average	<input type="checkbox"/>
	Average total time for app/orders is 10-15 min	Has the cost control of order reduction been improved without budgeting	How material cost is reduced by 10% or more	<input type="checkbox"/>
	Customer Checkout time 1 min or less	Did customer get real-time updates about the menu availability	On Average less than 2% customer complaints about wrong information	<input type="checkbox"/>
	40% less complaints per week for delivery			<input type="checkbox"/>
	95% order accuracy less than 10 min wait time for customers at lobby			<input type="checkbox"/>
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Survey Questions

Quality Standards Criteria/Description	Evaluation Questions	Evaluation Indicators	Survey Question	Question Type	Option #1	Option #2	Option #3	Option #4	Option #5
faster, more efficient experience	Average ticket time for appetisers is 8 min	Are customers reciving correct orders	Have you visited our restaurant before	Yes/No	yes	no			
	Average ticket time for entrees is 12-15 min	Has the cost benefit of tablet installation helped improve kitchen budgeting	How long did you have to wait for your table	Multiple choice	5-10 mins	10-20 mins	more than 20 mins		
	Customer Checkout time 1 min or less <5% tech complaints per week for tablets	Did customer get real-time updates about the menu availability	How would you rate the usability of the new tablet menu from 1-5	Scaled	1- Could not use	2 - Needed assistance through the serving period	3 - Could use it with little assistance	4 - Easy to use after one demonstration	5 - Instinctive , very easy to use
			Did you get what you ordered accurately	Yes/No	yes	no			
	98% order accuracy less than 10 min wait time for customers at lobby		If you are repeat customer was your experience better than the last time you were here	Yes/No	yes	no			
			Did you face any technical issue while ordering	Yes/No	yes	no			
			Was it easy to navigate through different menu sections	Yes/No	yes	no			
			How long did it take to get your appetisers	Multiple choice	5-10	10-15	15-20	More than 20 mins	
			How long did it take to get your entrees	Multiple choice	5-10	10-15	15-20	More than 20 mins	
			Were you satisfied with the checkout process	Yes/No	yes	no			
			Did you face any difficulties while checking out	Open-ended	open-ended				
			Did you use any promotions	Yes/No	yes	no			
			If answered yes for above question, was it easy to apply promotions	Scaled	1- Not so easy	2 - Needed assistance	3 - Easy after demo	4 - Extremely Easy	
			Would you vist again	Yes/No	1: Very Satisfied				
			How would you rate your overall dining experience on the scale of 1-5	Scaled		2: Somewhat satisfied	3: Neither satisfied nor diss	4: Somewhat dissatisfied	5: Very dissatisfied
			Any suggestions for us	Open-ended	open ended				
			Tablets is faster and better than direct ordering	True/False	TRUE	FALSE			