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MARYAM VAFAEZADEH

Software Engineer | UX/UI Designer | Data Analyst

In my over 6 years of experience as a support engineer and developer in B2B and B2C services in the telecommunications industry, I have gained extensive knowledge about the software life cycle. I am passionate about solving customer's problems and creating a seamless user experience through research and analysis of customer's data.

EXPERIENCES

PROFESSIONAL DEVELOPMENT

Jan 2021- Present | Coursera, LinkedIn, Speaking in English and Deutsch, Relocation to Germany, Freelance

SOFTWARE DEVELOPER

Oct 2018 - Nov 2020 | Shatel

SENIOR SOFTWARE SUPPORT ENGINEER

Nov 2014 - Oct 2018 | Shatel

EDUCATION

BACHELOR'S COMPUTER SCIENCE

2010- 2014, Azad University

SKILLS

- Analytical Thinking, Problem Solving, User Centered Design, Teamwork, Empathizing, Wireframing.
- HTML, CSS.
- Figma, Adobe XD.
- Visual Studio code, GIT.
- Agile Methodologies, CRM, Ticketing System, Microsoft Office.
- Microsoft SQL Server, Kibana, Power BI.

CERTIFICATIONS

GOOGLE UX DESIGN

<https://www.coursera.org/account/accomplishments/specialization/certificate/59PQTRUWR4GR>

INTERACTION DESIGN FOUNDATION

- **Mobile UI Design**
<https://www.interaction-design.org/members/maryam-6/certificate/course/595c9fe6-389f-456a-bd64-04e7aad92e9e>
- **User Experience: The Beginner's Guide**
<https://www.interaction-design.org/members/maryam-6/certificate/course/8bec0dd7-7d66-4c0d-8b93-c3bf8cfb5c62>
- **Design for a Better World with Don Norman**
<https://www.interaction-design.org/members/maryam-6/certificate/course/50a23392-d8d9-441e-8a6f-7ec1cb672f>

UX/UI DESIGN

<https://www.coursera.org/account/accomplishments/specialization/certificate/XPJ94N8J49BW>

Data Analyst

<https://www.linkedin.com/learning/certificates/4d8b410c5edfaba22f5b56bc40c2de6a81aa9b8721ea91948b96db27d62bc38f>