





## CERTIFICATE OF PROFICIENCY

Trainee Identification No. U16000021552	··············	Date of Issue	21-Sep-16
This is to certify that Ms./Mr. Mohd. Sufiya	n Danish		
W/o / D/o / S/o Naseem Ahmad		has suc	ccessfully completed
Certificate Program in / for CRM Domestic Voice			
with proficiency grade			
This programme was conducted from period	I-Aug-16	to	16-Sep-16
Seema Madhavan	Certification Partner	ILAKS Institution	
Authorised Signatory IL&FS	enikena Pital	Authorised Sig Shiksha Bh	