Monish M

Computer Enthusiast | Full Stack Developer | Python Programmer

🏠 Bangalore, Karnataka, India

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</> Skills

Python, C, C++, SQL

Full Stack Development

MS-Office

Operating Systems Handling

Visual Studio Code

Git Hub - Git

Computer Components/Hardware and Driver installation

Languages

English

Tamil, Kannada

Hindi, Telugu

🤝 Introduction

Dear Recruiters,
Greetings,

I am a Computer Science graduate with an Entry level of skills on Python, Java, C, C++, SQL and Full Stack Development. And I am also a troubleshooter with good technical skills and ability to grasp any concept quickly. I have a strong desire to work in any software/hardware related field.

At the present company am working, my skills are put into use and it's obtaining new perspective, and I hope it is more evolved than before for my future roles and responsibilities.

It will be my heartwarming pleasure to invite the viewers of my resume to explore my complete profile and experience the site's designing style and structure to enhance your thought of providing me an opportunity to utilize my skills for the organization.

💼 Work Experience

Role : **Senior Executive Operations - TSR Agent**
Company : **Startek ITPL - (Client : Altice USA)**

📅 3rd April 2023 - 17th Oct 2023

In this company my role was a Tech Support Agent, My responsibilities include troubleshooting customer's day to day issues with Internet, Video and Phone connection. Will provide technical guidance to customer queries through a chat interface and schedule technicians if required an on spot error handling.

Role : **Network Support Engineer L1 - NOC**
Company : **Pioneer E Solutions, Gurgaon - (Client : BBNL, Bangalore)**

📅 1st April 2024 - Present

At present my role in this company is to build a website to store all the network related documents, and filter the data to view specific set of data as per client requirement.

📖 Education

Besant Technologies Training Center

📅 2022

Data Science Certification

Indo Asian Academy Degree College, CGPA - 7.67 (74%)

📅 2021

B.Sc (Bachelor of Science) - Computer Sci., Electronics, Maths

Sri Sai Sathya Narayana College, Percentage - 62%

📅 2018

Pre-University Education (2nd PUC)

New Baldwin Residential School, Percentage - 81.92%

📅 2016

Secondary School Education (SSLC - 10th)

</> Summary of Skills

- Good Knowledge on *Python, C, C++ and SQL* concepts.

- Intermidiate Knowledge on *Full Stack Development.*

- *Troubleshooting/Testing* and *fixing any errors, bugs or issues on Windows PC* and other Operating Systems.

- Identification of new *Softwares/Tools* and *Error free installation* knowledge.

- *Operating System* and *Drivers installation* knowledge.

- Good *Hardware knowledge* enough to *build a complete PC with all the required components* and drivers.

🧩 Project

Simple PC Assistant

It is a Python program that can be used by PC users to have some basic assistance on Windows platform through voice commands and users can use it as their personal assistant.
This application was built with Visual Studio Code IDE and Python.