


Personas

Harold 	Status and Trust Level Trusted
Role: Professor	Demographic: 60-year old male professor at UTSC
Knowledge, Skills, and Abilities: Harold is a psychology professor with tenure. He has limited experience and knowledge on computers.	
Goals, Motives, and Concerns: <ul style="list-style-type: none">• Wants to upload and store notes for archiving and student access• To be able to easily use the site without confusion.• To be able to post and share assignments, exams and academic information for all students to access.• To be able to post previous course materials and allow access without having to reupload every semester or manager a site themselves.• Be able to communicate with students efficiently and properly.• To avoid the hassle of submitting files for every new semester.	
Usage Pattern: Weekly updates of assignments, lecture slides, and other course materials. Spends some time each week to answer any questions from students in emails, threads, etc.	